

PERFORMANCE AGREEMENT

IN TERMS OF THE:

LOCAL GOVERNMENT: MUNICIPAL SYSTEMS ACT,
2000 (32 OF 2000), AS AMENDED

AND

LOCAL GOVERNMENT: MUNICIPAL PERFORMANCE REGULATION FOR
MUNICIPAL MANAGERS AND MANAGERS DIRECTLY ACCOUNTABLE TO
MUNICIPAL MANAGERS, 2006

AND

LOCAL GOVERNMENT: REGULATIONS ON APPOINTMENT AND CONDITIONS
OF EMPLOYMENT OF SENIOR MANAGERS, 2014

Entered into by and between

The CITY OF MATLOSANA herein represented by

THEETSI SOLOMON ROGER NKHUMISE

in his capacity as

Municipal Manager

(hereinafter referred to as the Employer)

and

RATIDZAI MADIMUTSA

as the

Director: Technical and Infrastructure

(hereinafter referred to as the Employee)

For the Period

1 July 2021 to 30 June 2022

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PERFORMANCE AGREEMENT

ENTERED INTO BY AND BETWEEN:

The CITY OF MATLOSANA herein represented by THEETSI SOLOMON ROGER NKHUMISE (ID NR. 7212265390082) in his capacity as the MUNICIPAL MANAGER (hereinafter referred to as the Employer) and RATIDZAI MADIMUTSA (ID NR. 7004026454186) in his capacity as the DIRECTOR: TECHNICAL AND INFRASTRUCTURE of the Municipality (hereinafter referred to as the Employee).

WHEREBY IT IS AGREED AS FOLLOWS:

1. INTRODUCTION

- 1.1 The **Employer** has entered into a contract of employment with the **Employee** in terms of section 57(1)(a) of the Local Government: Municipal Systems Act 32 of 2000, as amended ("the Systems Act"). The **Employer** and the **Employee** are hereinafter referred to as "the Parties".
- 1.2 Section 57(1)(b) of the Systems Act, as amended read with the Contract of Employment concluded between the parties, requires the parties to conclude an annual performance agreement.
- 1.3 The parties wish to ensure that they are clear about the goals to be achieved, and secure the commitment of the **Employee** to a set of outcomes that will secure local government policy goals.
- 1.4 The parties wish to ensure that there is compliance with Sections 57(4a), 57(4b) and 57(5) of the Systems Act and Section 57(4c) of the Systems Amendment Act.

2. PURPOSE OF THIS AGREEMENT

The purpose of this Agreement is to -

- 2.1 comply with the provisions of Section 57(1)(b), (4a), (4b) and (5) of the Systems Act, Section 57(4c) of the Systems Amendment Act, as well as the employment contract entered into between the parties;
- 2.2 specify objectives and targets defined and agreed with the employee and to communicate to the employee the employer's expectations of the employee's performance and accountabilities in alignment with the Integrated Development Plan (IDP), Service Delivery and Budget Implementation Plan (SDBIP) and the Budget of the municipality;
- 2.3 specify accountabilities as set out in a performance plan, which forms an Annexure to the Performance Agreement;
- 2.4 monitor and measure performance against set targeted outputs and outcomes;
- 2.5 use the Performance Agreement as the basis for assessing whether the employee has met the performance expectations applicable to his or her job;
- 2.6 in the event of outstanding performance, to appropriately reward the employee; with Section 11 of this agreement and
- 2.7 give effect to the employer's commitment to a performance-orientated relationship with its employee in attaining equitable and improved service delivery.

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3 COMMENCEMENT AND DURATION

- 3.1 This Agreement will commence on the **1 JULY 2021** and will remain in force until **30 JUNE 2022** thereafter a new Performance Agreement, Performance Plan and Personal Development Plan shall be concluded between the parties for the next financial year or any portion thereof.
- 3.2 The parties will include a new performance agreement that replaces this agreement at least once a year not later than 31st of July of the succeeding financial year.
- 3.3 This Agreement will terminate on the termination of the **Employee's** contract of employment.
- 3.4 The content of this Agreement may be revised at any time during the above-mentioned period to determine the applicability of the matters agreed upon.
- 3.5 If at any time during the validity of this Agreement the work environment alters (whether as a result of government or council decisions or otherwise) to the extent that the contents of this Agreement are no longer appropriate, the contents shall immediately be revised.

4 PERFORMANCE OBJECTIVES

- 4.1 The Performance Plan (Annexure A) sets out-
 - 4.1.1 The performance objectives and targets that must be met by the **Employee**; and
 - 4.1.2 The time frames within which those performance objectives and targets must be met.
 - 4.1.3 The Competencies (Annexure B) – definitions in terms of regulation 21 of 17 January 2014 are required, to operate effectively as senior manager in the Local Government environment.
- 4.2 The performance objectives and targets reflected in the Performance Plan (Annexure A) are set by the **Employer** in consultation with the **Employee** and based on the Integrated Development Plan (IDP), Service Delivery and Budget Implementation Plan (SDBIP) and the Budget of the **Employer**, and shall include:
 - 4.2.1 Key objectives that describe the main tasks that needs to be done.
 - 4.2.2 Key performance indicators that provide the details of the evidence that must be provided to show that a key objective has been achieved.
 - 4.2.3 Target dates that describe the timeframe in which the work must be achieved.
 - 4.2.4 Weightings that show the relative importance of the key objectives to each other.
- 4.3 The Personnel Development Plan (Annexure C) sets out the employee's personnel development requirements in line with the objectives and targets of the employer.
- 4.4 The **Employee's** performance will, in addition, be measured in terms of contributions to the goals and strategies set out in the **Employer's** Integrated Development Plan.

5 PERFORMANCE MANAGEMENT SYSTEM

- 5.1 The **Employee** agrees to participate in the performance management system that the **Employer** adopts or introduces for the **Employer**, management and municipal staff of the **Employer**.

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- 5.2 The **Employee** accepts that the purpose of the performance management system will be to provide a comprehensive system with specific performance standards to assist the **Employer**, management and municipal staff to perform to the standards required.
- 5.3 The **Employer** will consult the **Employee** about the specific performance standards and targets that will be included in the performance management system as applicable to the **Employee**.
- 5.4 The **Employee** undertakes to actively focus towards the promotion and implementation of the KPA's (including special projects relevant to the employee's responsibilities) within the local government framework.
- 5.5 The criteria upon which the performance of the **Employee** shall be assessed shall consist of two components, both of which shall be contained in the Performance Agreement.
- 5.5.1 The **Employee** must be assessed against both components, with a weighting of 80:20 allocated to the Key Performance Areas (KPA's) and the Competencies respectively.
- 5.5.2 Each area of assessment will be weighted and will contribute a specific part to the total score.
- 5.5.3 KPA's covering the main areas of work will account for 80% and Competencies will account for 20% of the final assessment.
- 5.6 The **Employee's** assessment will be based on his / her performance in terms of the outputs / outcomes (performance indicators) identified as per attached Performance Plan (Annexure A), which are linked to the KPA's, and will constitute 80% of the overall assessment result as per the weightings agreed to between the **Employer** and **Employee**:

Key Performance Areas (KPA's)	Weighting
Service Delivery & Infrastructure Development	56%
Municipal Institutional Development and Transformation	5%
Local Economic Development (LED)	0%
Municipal Financial Viability and Management	2%
Good Governance and Public Participation	37%
Total	100%

- 5.7 In the case of Senior Managers directly accountable to the Municipal Manager, key performance areas related to the functional area of the relevant manager must be subject to negotiation between the municipal manager and the relevant manager.
- 5.8 The competencies will make up the other 20% of the **Employee's** assessment score. The competencies are split into two groups, Leading competencies that drive strategic intent and direction and Core competencies which drive the execution of the leading competencies.

LEADING COMPETENCIES		WEIGHTING
Strategic Direction and Leadership	<ul style="list-style-type: none"> • Impact and Influence • Institutional Performance Management • Strategic Planning and Management • Organisational Awareness 	8.33%
People Management	<ul style="list-style-type: none"> • Human Capital Planning and Development • Diversity Management • Employee Relations Management • Negotiation and Dispute Management 	8.33%

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Program and Project Management	<ul style="list-style-type: none"> • Program and Project Planning and Implementation • Service Delivery Management • Program and Project Monitoring and Evaluation 	8.33%
Financial Management	<ul style="list-style-type: none"> • Budget Planning and Execution • Financial Strategy and Delivery • Financial Reporting and Monitoring 	8.33%
Change Leadership	<ul style="list-style-type: none"> • Change Vision and Strategy • Process Design and Improvement • Change Impact Monitoring and Evaluation 	8.33%
Governance Leadership	<ul style="list-style-type: none"> • Policy Formulation • Risk and Compliance Management • Cooperative Governance 	8.33%
CORE COMPETENCIES		WEIGHTING
Moral Competence		8.33%
Planning and Organising		8.33%
Analysis and Innovation		8.33%
Knowledge and Information Management		8.33%
Communication		8.33%
Results and Quality Focus		8.33%
TOTAL PERCENTAGE		100%

6. EVALUATING PERFORMANCE

- 6.1 The Performance Plan (Annexure A) to this Agreement sets out -
- 6.1.1 The standards and procedures for evaluating the **Employee's** performance; and
- 6.1.2 The intervals for the evaluation of the **Employee's** performance.
- 6.2 Despite the establishment of agreed intervals for evaluation, the **Employer** may in addition review the **Employee's** performance at any stage while the contract of employment remains in force.
- 6.3 Personal growth and development needs identified during any performance review discussion must be documented in a Personal Development Plan (Annexure C) as well as the actions agreed to and implementation must take place within set time frames.
- 6.4 The **Employee's** performance will be measured in terms of contributions to the goals and strategies set out in the **Employer's** SDBIP as described in 6.6 below.
- 6.5 The **Employee** will submit quarterly performance reports (SDBIP) and a comprehensive annual performance report prior to the performance assessment meetings to the evaluation panel chairperson for distribution to the panel members for preparation purposes.
- 6.6 The annual performance appraisal will involve:
- 6.6.1 **Assessment of the achievement of results as outlined in the Performance Plan:**
- (a) Each KPA should be assessed according to the extent to which the specified standards or performance indicators have been met and with due regard to ad hoc tasks that had to be performed under the KPA.
- (b) A rating on the five-point scale described in 6.7 below shall be provided for each KPI or group of KPI's which will then be multiplied by the weighting to calculate the score.

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- (c) The **Employee** will submit his/her self – evaluation to the **Employer** prior to the final assessment.
- (d) In the instance where the employee could not perform due to reasons outside the control of the employer and employee, the KPI will not be considered during the evaluation. The **Employee** should provide sufficient evidence in such instances.
- (e) An overall score will be calculated based on the total of the individual scores calculated above.
- (f) The applicable assessment rating calculator must be used to add the scores and calculate a final KPA score.

6.6.2 Assessment of the Competencies

- (a) Each competency will be assessed in terms of the description provided in (Annexure B).
- (b) An indicative rating on the five-point scale should be provided for each competency.
- (c) This rating should be multiplied by the weighting given to each competency during the contracting process, to provide a score.
- (d) The applicable assessment rating calculator must be used to add the scores and calculate a final competency score.

6.6.3 Overall rating

An overall rating is calculated by using the applicable assessment-rating calculator. Such overall rating represents the outcome of the performance appraisal.

- 6.7 The assessment of the performance of the **Employee** will be based on the following rating scale for KPA's and Competencies:

Rating scale for KPA's

Level	Terminology	Description
5	Outstanding performance	Performance far exceeds the standard expected of an employee at this level. The appraisal indicates that the Employee has achieved above fully effective results against all performance criteria and indicators as specified in the PA and Performance Plan and maintained this in all areas of responsibility throughout the year.
4	Performance significantly above expectations	Performance is significantly higher than the standard expected in the job. The appraisal indicates that the Employee has achieved above fully effective results against more than half of the performance criteria and indicators and fully achieved all others throughout the year.
3	Fully effective	Performance fully meets the standards expected in all areas of the job. The appraisal indicates that the Employee has fully achieved effective results against all significant performance criteria and indicators as specified in the PA and Performance Plan.

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Level	Terminology	Description
2	Not fully effective	Performance is below the standard required for the job in key areas. Performance meets some of the standards expected for the job. The review/assessment indicates that the employee has achieved below fully effective results against more than half the key performance criteria and indicators as specified in the PA and Performance Plan.
1	Unacceptable performance	Performance does not meet the standard expected for the job. The review/assessment indicates that the employee has achieved below fully effective results against almost all of the performance criteria and indicators as specified in the PA and Performance Plan. The employee has failed to demonstrate the commitment or ability to bring performance up to the level expected in the job despite management efforts to encourage improvement.

Rating scale for Competencies

Level	Terminology	Description
1	Basic	Applies basic concepts, methods, and understanding of local government operations, but requires supervision and development intervention.
2	Competent	Develops and applies more progressive concepts, methods and understanding. Plans and guides the work of others and executes progressive analysis.
3	Advanced	Develops and applies complex concepts, methods and understanding. Effectively directs and leads a group and executes in-depth analysis.
4	Superior	Has a comprehensive understanding of local government operations, critical in strategic shaping direction and change, develops and applies comprehensive concepts and methods.

6.8 For purposes of evaluating the annual performance of the Municipal Manager, an evaluation panel constituted of the following persons must be established:

- 6.8.1 Executive Mayor;
- 6.8.2 Chairperson of the performance audit committee or the audit committee in the absence of a performance audit committee;
- 6.8.3 Member of the Mayoral Committee;
- 6.8.4 Mayor and/or Municipal Manager from another municipality; and
- 6.8.5 Member of a ward committee as nominated by the Executive Mayor.

6.9 For purposes of evaluating the annual Performance of Senior Managers directly accountable to the Municipal Manager, an evaluation panel constituted of the following persons must be established:

- 6.9.1 Municipal Manager;
- 6.9.2 Chairperson of the performance audit committee or the audit committee in the absence of a performance audit committee;
- 6.9.3 Municipal Manager from another municipality.

6.10 The Performance Management Unit of the municipality must provide secretariat services to the evaluation panels referred to in paragraphs 6.8 and 6.9.

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7. SCHEDULE FOR PERFORMANCE REVIEWS

7.1 The performance of each **Employee** in relation to his / her performance agreement shall be reviewed on the following dates with the understanding that reviews in the first and third quarter may be verbal if performance is satisfactory:

First quarter	:	July – September 2021
Second quarter	:	October – December 2021
Third quarter	:	January – March 2022
Fourth quarter	:	April – June 2022

7.2 The **Employer** shall keep a record of the mid-year review and annual assessment meetings.

7.3 Performance feedback shall be based on the **Employer's** assessment of the **Employee's** performance.

7.4 The **Employer** will be entitled to review and make reasonable changes to the provisions of (Annexure A) from time to time for operational reasons. The **Employee** will be fully consulted before any such change is made.

7.5 The **Employer** may amend the provisions of (Annexure A) whenever the performance management system is adopted, implemented and / or amended as the case may be. In that case the **Employee** will be fully consulted before any such change is made.

8. DEVELOPMENTAL REQUIREMENTS

The Personal Development Plan (PDP) for addressing developmental gaps is attached as (Annexure C). Such plan may be implemented and/or amended as the case may be after each assessment.

9. OBLIGATIONS OF THE EMPLOYER

9.1 The **Employer** shall –

- 9.1.1 Create an enabling environment to facilitate effective performance by the employee;
- 9.1.2 Provide access to skills development and capacity building opportunities;
- 9.1.3 Work collaboratively with the **Employee** to solve problems and generate solutions to common problems that may impact on the performance of the **Employee**;
- 9.1.4 On the request of the **Employee** delegate such powers reasonably required by the **Employee** to enable him / her to meet the performance objectives and targets established in terms of this Agreement; and
- 9.1.5 Make available to the **Employee** such resources as the **Employee** may reasonably require from time to time to assist him / her to meet the performance objectives and targets established in terms of this Agreement.

10. CONSULTATION

10.1 The **Employer** agrees to consult the **Employee** timeously where the exercising of the powers will have amongst others –

- 10.1.1 A direct effect on the performance of any of the **Employee's** functions;
- 10.1.2 Commit the **Employee** to implement or to give effect to a decision made by the **Employer**; and

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10.1.3 A substantial financial effect on the **Employer**.

10.2 The **Employer** agrees to inform the **Employee** of the outcome of any decisions taken pursuant to the exercise of powers contemplated in 10.1 as soon as is practicable to enable the **Employee** to take any necessary action without delay.

11. MANAGEMENT OF EVALUATION OUTCOMES

11.1 The evaluation of the **Employee's** performance will form the basis for rewarding outstanding performance or correcting unacceptable performance.

11.2 A performance bonus of between 5% to 14% of the all-inclusive annual remuneration package may be paid to the **Employee** in recognition of outstanding performance to be constituted as follows:

Performance Score		Performance Bonus Percentage
From	To	
130%	133%	5%
134%	137%	6%
138%	141%	7%
142%	145%	8%
146%	149%	9%
150%	153%	10%
154%	157%	11%
158%	161%	12%
162%	165%	13%
166%	169%	14%

11.3 In the case of unacceptable performance, the **Employer** shall –

11.3.1 Provide systematic remedial or developmental support to assist the **Employee** to improve his or her performance; and

11.3.2 After appropriate performance counselling and having provided the necessary guidance and/ or support as well as reasonable time for improvement in performance, the **Employer** may consider steps to terminate the contract of employment of the **Employee** on grounds of unfitness or incapacity to carry out his or her duties.

12. DISPUTE RESOLUTION

12.1 Any disputes about the nature of the **Employee's** performance agreement, whether it relates to key responsibilities, priorities, methods of assessment and/ or any other matter provided for, shall be mediated by –

12.1.1 The MEC for local government in the province within thirty (30) days of receipt of a formal dispute from the **Employee**; or

12.1.2 Any other person appointed by the MEC.

12.1.3 In the case of Senior Managers directly accountable to the Municipal Manager, a member of the municipal council, provided that such member was not part of the evaluation panel provided for in sub-regulation 27(4)(e) of the Municipal Performance Regulations, 2006, within thirty (30) days of receipt of a formal dispute from the employee;

whose decision shall be final and binding on both parties.

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12.2 In the event that the mediation process contemplated above fails, clause relevant of the Contract of Employment shall apply.

13. GENERAL

13.1 The contents of this agreement and the outcome of any review conducted in terms of (Annexure A) may be made available to the public by the **Employer**.

13.2 Nothing in this agreement diminishes the obligations, duties or accountabilities of the **Employee** in terms of his/ her contract of employment, or the effects of existing or new regulations, circulars, policies, directives or other instruments.

13.3 The performance assessment results of the **Employee** must be submitted to the municipal council by the **Employer** within fourteen (14) days after the conclusion of the assessment for information purposes.

14. PERFORMANCE APPRAISALS

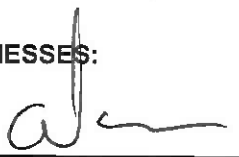
14.1 The **Employee** will be responsible for developing annual performance work plans and conducting performance appraisals with all staff in the Directorate as stipulated in Section 27 of the 2017 Performance Management System Framework document.

15. MIMIMUM COMPETENCY LEVELS

15.1 The **Employee** shall ensure to attain the minimum competency levels required for the position within 18 months after the date of appointment, published in the Local Government Finance Management Act, 2003 Amendments to Municipal Regulations on Minimum Competency levels 2007, Government Notice 41996 of 26 October 2018.

Thus done and signed at KLERKSDORP on this the 28 day of June 2021

AS WITNESSES:

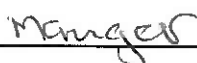
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EMPLOYEE

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Thus done and signed at KLERKSDORP on this the 28 day of June 2021

AS WITNESSES:

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EMPLOYER

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Performance Plan

**DIRECTOR: TECHNICAL AND
INFRASTRUCTURE
R MADIMUTSA**

CITY OF MATLOSANA
Period 1 July 2021 to 30 June 2022

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TOTAL WEIGHTING PER KEY PERFORMANCE AREA (KPA) = 100%

- Service Delivery & Infrastructure Development (23) 58%
- Municipal Institutional Development and Transformation (2) 5%
- Local Economic Development (0) 0%
- Municipal Financial Viability & Management (1) 2%
- Good Governance and Public Participation (15) 37%

Top Layer / Bottom Layer	IDP Linkage / Project ID	Budget Linkage	Item No.	Responsible Person	Key Performance Area (KPA)	Back to Basics	Weighting	Objectives	Key Performance Indicators (KPI) and Type	Annual Performance Target	Budget	Revised Target / Adjusted Budget	Base Line Quarter	Quarterly Projected Target	Scaling Key	Quarterly Actual Achievement	Actual Expenditure / Revenue	Reason for Deviation	Planned Remedial Action	Comments	Period of Evidence											
TL	IDP - MIG Funded (Multi-Year Project) - Outcome 9 - Output 1		PMU 1	K Dikgwale (Mamoko)	Service Delivery & Infrastructure Development	Back to Basics	2.43%	To refurbish electrical and mechanical equipment in the Makosana area (Wards 1-39) water pump-stations to maintain the existing infrastructure	Number of water pump-stations refurbished with electrical and mechanical equipment at the Makosana area (Wards 1-39)	Refurbishing electrical and mechanical equipment at 8 water pump-stations (Joubertia, Etaton, Mefell, Park Street, Koma ext. 8, Koma ext. 3, Koma Boner and Louisa) in the Makosana area (Wards 1-39) by replacing 11 MCC panels, installing 18 pumps and 19 valves and 10 soft starters at 2 water pump-stations; replacing 3 MCC panels, installing 6 pumps and 6 soft starters at 3 water pump-stations; replacing 3 MCC panels, installing 6 pumps and 6 soft starters at 3 water pump-stations	R 21 957 921		1	Replacement of 11 MCC panel and refurbishment of 11 MCC panel, installing pump sets (4 pumps and motors), installing 21 valves and 10 soft starters at 2 water pump-stations								Appointment letter, Implementation plan, Progress report, Invoices, vote number, GOAG, Photos, Reconciliation spreadsheet, Photos, Completion report and certificate										
											2	Replacement of 3 MCC panels, installing 6 pumps and 6 soft starters at 3 water pump-stations																				
											3	Replacement of 3 MCC panels, installing pump sets (6 pumps and motors), installing 19 valves and 6 soft starters at 3 water pump-stations																				
											4	Final payment and project complete	R 21 957 921																			
TL	IDP - MIG Funded (Multi-Year Project) - Outcome 9 - Output 1		PMU 2	K Dikgwale (Phisoa)	Service Delivery & Infrastructure Development	Infrastructure Services	2.43%	To refurbish electrical and mechanical equipment at 3 sewer pump-stations (Swart Street, Ohama man and Rourke ext. 0) in the Makosana area (Wards 1-39) by installing 2 mechanical screens, installing 2 pumps and installing 2 180 km. vehicle cables by 31 March 2022	Number of sewer pump-stations refurbished with electrical and mechanical equipment at the Makosana area (Wards 1-39)	Refurbishing electrical and mechanical equipment at 3 sewer pump-stations (Swart Street, Ohama man and Rourke ext. 0) in the Makosana area (Wards 1-39) by installing 2 mechanical screens, installing 2 pumps and installing 2 180 km. vehicle cables by 31 March 2022	R 8 616 177		1	Installing 3 mechanical screens, installing valves and pipe work at 3 sewer pump-stations									Appointment letter, Implementation plan, Progress report, Invoices, vote number, GOAG, Photos, Reconciliation spreadsheet, Photos, Completion report and certificate									
											2	Installing electrical cable																				
											3	Final payment. Project completed	R 8 616 177																			
											4	Final payment and project complete	R 8 616 177																			
TL	IDP - MIG Funded (Multi-Year Project) - Outcome 9 - Output 1		PMU 3	K Dikgwale (Phisoa)	Service Delivery & Infrastructure Development	Infrastructure Services	2.43%	To improve accessibility and mobility and control and direct the flow of storm-water and prevent road erosion in suburban (Phase 9) (Wards 5, 6, 11, 13 and 14)	Km of road made constructed (paved) in Phase 9 (Wards 5, 6, 11, 13 and 14)	Laying of 2,442 km paved tar in Phase 9 (Wards 5, 6, 11, 13 and 14) by Makosi Street, constructing 0,48 km of kerbs at 6th, JB Marks, Anthonium and Mosebi Streets; installing 4,933 km of edge beams for 6th, JB Marks, Anthonium, David Webster and Mosebi Streets; constructing 2,110 km of storm-water channel at Anthonium Street, and installing road signs and markings at all above streets according to the project plan by 31 March 2022	R 15 183 507		1	Constructing 0,480 km layer works, installing 1,052 km of kerbs and laying of 1,562 km of paving									Appointment letter, Implementation plan, Progress report, Invoices, vote number, GOAG, Photos, Reconciliation spreadsheet, Photos, Completion report and certificate									
											2	Laying of 1,0 km of paving, installing 1 km of kerbs, constructing 2,110 km storm-water channel at Anthonium Street and installing 4,933 km edge beams, all the manholes, legs, beams, all the manholes, markings. Project completed.																				
											3	Final payment and project complete	R 15 183 507																			
											4	Final payment and project complete	R 15 183 507																			
TL	IDP - MIG Funded (Multi-Year Project) - Outcome 9 - Output 1		PMU 4	K Dikgwale (Mamoko)	Service Delivery & Infrastructure Development	Infrastructure Services	2.43%	To improve accessibility and mobility and control and direct the flow of storm-water and prevent road erosion in Kanana (Phase 9) (Wards 22, 24 and 36)	Km of road made constructed (paved) in Phase 9 (Wards 22, 24 and 36)	Laying of 3,591 km paved tar roads and constructing of 2,68 km drains and 3,381 km edge beams in Kanana (Phase 9) (Wards 22, 24 and 36) by constructing 2,05 km of sub-base layers (Thandani 1 (1.35 km), AK Kgalahane (0.5 km) and J Molele (0.2 km) roads); constructing 2,15 km base layers (Thandani (1.55 km), AK Kgalahane (0.8 km) and J Molele (0.2 km) roads); laying of 3,591 km paving (Thandani (2,17 km), AK Kgalahane (0.8 km), J Molele (0.2 km) and Agapathus (0,202 km) roads); construction 2,68 km of drains (Thandani (1,65 km), AK Kgalahane (0,58 km), J Molele (0,06 km) and Agapathus (0,37 km) roads); and construction of 3,381 km edge beams (Thandani (2 km), AK Kgalahane (0,78 km), J Molele (0,184 km) and Agapathus (0,417 km) roads) by 30 June 2022	R 16 326 841		1	Constructing of 2,05 km of sub-base layers, constructing of 2,55 km base layer, Constructing of 2,102 km v-drains and 2,417 km edge beams and laying of 2,59 km of paving										Appointment letter, Implementation plan, Progress report, Invoices, vote number, GOAG, Photos, Reconciliation spreadsheet, Photos, Completion report and certificate								
											2	Constructing of 0,68 km v-drains and 0,364 km edge beams and laying of 1,00 km of paving																				
											3	Final payment and project complete	R 16 326 841																			
											4	Final payment and project complete	R 16 326 841																			

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IDP Projects	Top Layer / Bottom Layer	IDP Linkage / Project ID	Budget Linkage	Item No.	Responsible Person	Key Performance Area (KPA)	Back to Basics	Weighting	Objective	Key Performance Indicators (KPI) and Type	Annual Performance Target	Budget	Revised Target / Adjustment Budget	Phase Line	Quarter	Quarterly Proposed Target	Rating Key	Quarterly Actual Achievement	Actual Expenditure / Revenue	Reason for Deviation	Planned Remedial Action	Comments	Portfolio of Evidence																														
TL		IDP - MFG Funded (Multi-Year Project) - Outcome 9 - Output 1	Infrastructure Services	PMU 5	K Dityawelle (Mannoko)	Service Delivery & Infrastructure Development	Infrastructure Services	2.43%	To construct a new sports complex in Khuma East 9 (Ward 31) to provide recreational facilities for the community	Number of new Sports Complex in Khuma East 9 (Ward 31) constructed	Constructing a new sports complex in Khuma East 9 (Ward 31) to provide recreational facilities for the community - constructing 1 tennis court, 1 badminton court and 1 table tennis table - erecting 1 grand stand by 30 June 2022	R 12 285 374		1	Constructing of the change rooms up including: - erecting of metal purpose hall for purpose	1										Appointment letter, Implementation plan, Progress report, Invoicing, vote number, GO40, Photos, Reconciliation spreadsheet, Photos, Completion report and certificate.																											
																											2	Constructing of metal purpose hall roof, constructing of change room roof	2																								
																											3	Erection of the grand stand	3																								
																											4	Final payment and Project complete.	4																								
TL		IDP - MFG Funded (Multi-Year Project) - Outcome 9 - Output 1	Infrastructure Services	PMU 6	K Dityawelle (Mannoko)	Service Delivery & Infrastructure Development	Infrastructure Services	2.43%	To upgrade the existing Fresh Produce Market (Phase 2)(Ward 9) in order to increase consumer needs	Existing Fresh Produce Market (Phase 2)(Ward 9) upgraded	Upgrading the existing Fresh Produce Market (Phase 2)(Ward 9) by surfacing the parking area with 10.28 m ² of Asphalt and constructing abutment barriers; - resurfacing of 4.150m ² of the existing roof; - constructing of a 110 m ² mezzanine floor; - connecting 1 storage unit; - installing 1 food room, case; - installing 1 cold room; - installing 4 cold to 7 case 610/100V PVC/SMA/PVC cable trays ranging from 6 mm ² to 185 mm ² by 30 June 2022	R 12 729 779		1	Surfacing of the parking area with 10.28 m ² of Asphalt and constructing abutment facilities	1											Appointment letter, Implementation plan, Progress report, Invoicing, vote number, GO40, Photos, Reconciliation spreadsheet, Photos, Completion report and certificate																										
																												2	Replanning of 4 152m ² roof for the extension of the Fresh Produce Market. Constructing of 118 m ² mezzanine floor and 1 storage unit	2																							
																												3	Installation of 1 cold room and electricity for 4 core to 7 core 800/100 PVC/SMA/PVC Cu cable trays ranging from 6 mm ² to 185 mm ²	3																							
																												4	Project completed.	4																							
TL		IDP - NDPG Funded (Multi-Year Project) - Outcome 9 - Output 1	Infrastructure Services	PMU 7	K Dityawelle (Phillsa)	Service Delivery & Infrastructure Development	Infrastructure Services	2.43%	To provide bulk services for the proposed Jouberton / Alabama precinct development (Wards 3, 4, 12 and 37) to improve the social and economic environment	Number of Jouberton / Alabama precinct bulk services (Wards 3, 4, 12 and 37) (electrical, cable, pump-station and water - 2M pressure tower) provided	Providing bulk services of the proposed Jouberton / Alabama precinct development (Wards 3, 4, 12 & 37) by - casting bowl (ll. 5 - 6 and roof slab and water lights) of the 2 M pressure tower; - erecting 4 high mast lights; - installing 2.1 km of 240 mm ² aluminium underground cables; - installing 7 switchgear panels for switching sub-station; - installing 6 miniature sub-stations; and - installing 1 motor control centre panel at Jaggapat pump-station by 30 June 2022	R 9 500 000		1	Casting of bowl (ll. 5 - 6 of the 2 M pressure tower; - Erecting of 4 high mast lights; - installing 7 switchgear panels; - casting roof slab of the 2 M pressure tower; installing 1.1 km of 240 mm ² underground aluminium cable; installation of 1 motor control centre panel for Jaggapat pump-station	1												Appointment letter, Implementation plan, Progress report, Invoicing, vote number, GO40, Photos, Reconciliation spreadsheet, Photos, Completion report and certificate																									
																													2	Wide lightboxes backing of the 2 M pressure tower; finishing 1.0 km of 240 mm ² underground aluminium cable and 6 miniature sub-station.	2																						
																													3	Testing, energizing and commission of works. Final payment. Project completed.	3																						
																													4	Final payment and Project complete.	4																						
TL		IDP - NDPG Funded (Multi-Year Project) - Outcome 9 - Output 1	Infrastructure Services	PMU 8	K Dityawelle (Phillsa)	Service Delivery & Infrastructure Development	Infrastructure Services	2.43%	To provide internal infrastructure services for the proposed Jouberton / Alabama precinct development (Ward 37) to improve the social and economic environment	Jouberton / Alabama precinct internal infrastructure services (road network, water and sewer) provided	Providing internal infrastructure services (road network, water and sewer) at the proposed Jouberton / Alabama precinct development (Ward 37) by - constructing 0.453km of roadbed and selected layers; - constructing 0.65 km sub-base, 1.18 km of base and 2.4 km roads surface; - installing 2.9 km kerbing; and laying 4.03km ² of paving by 31 March 2022	R 10 577 962		1	Constructing 0.453 km roadbed, 0.65 km sub-base and 1.18 km base; installing 2.5 km kerbing and laying 4.03km ² of paving. Surfacing 1.18m of asphalt.	1											Appointment letter, Implementation plan, Progress report, Invoicing, vote number, GO40, Photos, Reconciliation spreadsheet, Photos, Completion report and certificate																										
																												2	Surfacing 1.18m of asphalt. Road marking and signage	2																							
																												3	Final payment and Project complete.	3																							
																												4	Final payment and Project complete.	4																							

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Top Layer / IDP Projects	IDP Linkage / Project ID	Budget Linkage	Item Nr.	Responsible Person	Key Performance Area (KPA)	Back to Backs	Weighting	Objectives	Key Performance Indicators (KPI) and Type	Annual Performance Target	Budget	Revised Budget / Agreement	Base Line	Quarterly Project/Target	Rating Key	Quarterly Actual Achievement	Actual Expenditure / Revenue	Reason for Deviation	Planned Remedial Action	Comments	Portfolio of Evidence		
TL	IP - NDPG Funded (Multi-Year Project) - Outcome 5 - Output 1		PMU 9	K Dikwathle (Mamomo)	Service Delivery & Infrastructure Development	Infrastructure Services	2.43%	To provide public access to transport in the form of a new bus stop with the construction of a new bus stop with facilities (Ward 37)	Number of bus stops with facilities constructed in Suburban Ext 19 (Ward 37)	Constructing a new bus stop with facilities in Suburban Ext 19 (Ward 37) according to the implementation plan by: <ul style="list-style-type: none"> - erecting standard size and 4 917 m² of Suburban Ext 19 - erecting 1 office facility - constructing 1 electric facility - erecting 1 024 km perimeter fence by 30 June 2022 	R 12 922 000		1	Advertisement for appointment of Contractor.					Appointment letter, Implementation plan, Progress report, Invoices, vote number, GOAO, Photos, Reconciliation spreadsheet, Photos, Completion report and certificate				
TL	IP - NDPG Funded (Multi-Year Project) - Outcome 5 - Output 1		PMU 10	K Dikwathle (Phisoa)	Service Delivery & Infrastructure Development	Infrastructure Services	2.43%	To provide electrification for the new development in Suburban Ext. 5 (Phase 2) (Ward 4)	Kilometres of line constructed in Suburban Ext. 5 (Ward 4) (Phase 2)	Constructing 4.9 km of MV and 15.41V power lines for the electrification of Suburban extension 5 (Ward 4) (Phase 2) by: <ul style="list-style-type: none"> - installing 12 transformers and connecting 1 527 RDP houses by 30 June 2022. 	R 28 707 000		1	Advertisement for appointment of Contractor.				Appointment letter, Implementation plan, Progress report, Invoices, vote number, GOAO, Photos, Reconciliation spreadsheet, Photos, Completion report and certificate					
TL	IP - WSG Funded (Multi-Year Project) - Outcome 9 - Output 1		PMU 11	K Dikwathle (Phisoa)	Service Delivery & Infrastructure Development	Infrastructure Services	2.43%	To upgrade mechanical equipment for waste-water treatment at Harbesshoenen (Ward 1) for the better performance of the facility.	Number of waste-water treatment mechanical equipment upgraded at Harbesshoenen (Ward 1)	Upgrading of mechanical equipment for 1 waste-water treatment works at Harbesshoenen (Ward 1) by: <ul style="list-style-type: none"> - installing 1 x 7.5 kw motor, - installing 1 new pump unit, - refurbishing of 1 drive belt unit, and - install 1 SCADA system by 31 March 2022 	R 4 000 000		1	Installation of 1 x 7.5kw motor, 1 meter gearbox at main reservoir				Appointment letter, Implementation plan, Progress report, Invoices, vote number, GOAO, Photos, Reconciliation spreadsheet, Photos, Completion report and certificate					
TL	IP - WSG Funded (Multi-Year Project) - Outcome 9 - Output 1		PMU 12	K Dikwathle (Mamomo)	Service Delivery & Infrastructure Development	Infrastructure Services	2.43%	To refurbish Suburban reservoir to maintain the existing infrastructure	Refurbishment of Suburban reservoir	Refurbishing of Suburban reservoir (Ward 13) by: <ul style="list-style-type: none"> - supplying a contractor and - refurbishing the site and - refurbishing of the Suburban reservoir by 31 June 2021. 	R 6 000 000		1	Acceptance of detailed Design Report, Advertisement of tender				Appointment letter, Implementation plan, Progress report, Invoices, vote number, GOAO, Photos, Reconciliation spreadsheet, Photos					
TL	IP - WSG Funded (Multi-Year Project) - Outcome 9 - Output 1		PMU 12	K Dikwathle (Mamomo)	Service Delivery & Infrastructure Development	Infrastructure Services	2.43%	To refurbish Suburban reservoir to maintain the existing infrastructure	Refurbishment of Suburban reservoir	Refurbishing of Suburban reservoir (Ward 13) by: <ul style="list-style-type: none"> - appointing a contractor - establishing the site, and - refurbishing of the Suburban reservoir by 31 June 2021 	R 6 000 000		2	Site establishment				Appointment letter, Implementation plan, Progress report, Invoices, vote number, GOAO, Photos, Reconciliation spreadsheet, Photos					
TL	IP - WSG Funded (Multi-Year Project) - Outcome 9 - Output 1		PMU 12	K Dikwathle (Mamomo)	Service Delivery & Infrastructure Development	Infrastructure Services	2.43%	To refurbish Suburban reservoir to maintain the existing infrastructure	Refurbishment of Suburban reservoir	Refurbishing of the reservoir:	Refurbishment of the reservoir:			3	Scope completed.								
TL	IP - WSG Funded (Multi-Year Project) - Outcome 9 - Output 1		PMU 12	K Dikwathle (Mamomo)	Service Delivery & Infrastructure Development	Infrastructure Services	2.43%	To refurbish Suburban reservoir to maintain the existing infrastructure	Refurbishment of Suburban reservoir	Refurbishing of the reservoir:	Refurbishing of the reservoir:			4	Acceptance of detailed Design Report, Advertisement of tender				Appointment letter, Implementation plan, Progress report, Invoices, vote number, GOAO, Photos, Reconciliation spreadsheet, Photos				

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IDP Projects	Top Layer / Bottom Layer	IDP Linkage / Project ID	Budget Linkage	Item Nr.	Responsible Person	Key Performance Areas (KPA)	Back to Basics	Weighting	Objectives	Key Performance Indicators (KPI) and Type	Annual Performance Target	Budget	Revised Target / Adjustment Budget	Base Line	Quarter	Quantity Projected Target	Rating Key	Quarterly Actual Achievement	Actual Expenditure / Revenue	Reason for Deviation	Planned Remedial Action	Comments	Portfolio of Evidence
TL	IDP - EEDSM Grant - Outcome 3 - Output 1	Possible Roll-over	PM1U3	K Dinyahle (Mamoko)	Service Delivery & Infrastructure Development	Infrastructure Services	243%	To construct 2 loop-in-loop-out new 88 kV medium voltage line, primary and secondary plant at Alabama (Mabasa) substation (20 MVA) (Phase 3) (Wards 3 - 5) to mitigate the current infrastructure and to cater for the increased electricity supply demand	Number of loop-in-loop-out new 88 kV medium voltage line, primary and secondary plant at Alabama (Mabasa) substation (20 MVA) (Phase 3) (Wards 3 - 5)	Constructing 2km loop-in-loop-out new 88 kV medium voltage line, primary and secondary plant at Alabama (Mabasa) substation (20 MVA) (Phase 3) (Wards 3 - 5) by 31 March 2022	R 8 000 000	Possible Roll-over	1	2km loop-in-loop-out new 88 kV medium voltage line constructed. Secondary plant and outstanding SWG scope completed.	Appointment letter, Implementation plan, Progress report, GOM, Photo, Reconciliation spreadsheet, Photos, Completion report and certificate								
													2	Primary and secondary plant completed. Tying and commissioning. 2km Loop-in-loop-out 88kV medium voltage line completed. Tying, commissioning and training over.									
													3	Project complete									
													4	Project complete									
TL	IDP - EEDSM Grant - Outcome 3 - Output 1	Possible Roll-over	PM1U4	K Dinyahle	Service Delivery & Infrastructure Development	Infrastructure Services	243%	To reduce electricity losses associated with municipal own consumption in Keiskamma (Phase 1) (Wards 16, 17 and 18)	Number of street lighting with LED light modules in Keiskamma (Wards 16, 17 and 18)	Replacing 1024 conventional street lights with LED lights in Workshop (Phase 1) (Wards 16, 17 and 18) by 31 March 2022	R 4 000 000	Possible Roll-over	1	1 000 Conventional street lights replaced with LED lights	Appointment letters, Implementation plan, Progress report, GOM, Photo, Reconciliation spreadsheet, Photos, Completion report and certificate								
													2	566 Conventional street lights replaced with LED lights									
													3	Project completed.									
													4	Project completed.									
TL	IDP - EEDSM Grant - Outcome 9 - Output 1	Possible Roll-over	PM1U5	K Dinyahle (Mamoko)	Service Delivery & Infrastructure Development	Infrastructure Services	243%	To replace and install 2000 high pressure sodium (HPS) street lights in Keiskamma (Phase 2) (Wards 23 - 27) to enhance a safe social economic environment	Number of obsolete and existing high pressure sodium (HPS) street lights in Keiskamma (Phase 2) (Wards 23 - 27) replaced and substituted	Replacing 2 obsolete high pressure sodium (HPS) street lights in Keiskamma (Phase 2) (Wards 23 - 27) by 31 March 2022	R 326 697	Possible Roll-over	1	Appointing the contractor, finalising the site and procuring materials	Appointment letter, Implementation plan, Progress report, GOM, Photo, Reconciliation spreadsheet, Photos, Completion report and certificate								
													2	Erection of steel structures and energizing completed for 2 obsolete high pressure sodium (HPS) street lights (replacement). Project completed.									
													3	Project completed.									
													4	Project completed.									
TL	Operational - Outcome 9 - Output 6	Operational - Outcome 9 - Output 6	N/A	R Madziva	Municipal Institutional Development and Public Participation	Financial Management	243%	To ensure that all audit findings raised in the AG Report and Management Report are assigned, monitored and corrected effectively and consistently	Percentage of assigned audit findings raised in the AG Report and Management Report resolved	Achieving 100% of all the discrepancies with number of assigned audit findings raised in the AG Report and Management Report by 30 November 2022	R 0	100% (15 Received / 15 answered)	1	100% Nr. received / Nr. answered	Tracking document, Execution letters / notes								
													2	100% Nr. received / Nr. answered									
													3	-									
													4	-									
TL	Operational - Outcome 9 - Output 6	Operational - Outcome 9 - Output 6	N/A	R Madziva	Good Governance and Public Participation	Financial Management	243%	To ensure that all audit findings raised in the AG Report and Management Report are assigned, monitored and corrected effectively and consistently	Percentage of assigned audit findings raised in the AG Report and Management Report resolved	Resolving at least 100% of assigned audit findings raised in the AG Report and Management Report by 30 June 2022	R 0	New Indicator	1	100% Nr of assigned audit findings resolved	Tracking document, Management responses, Updated tracking report								
													2	85% Nr of assigned audit findings resolved									
													3	80% Nr of assigned audit findings resolved									
													4	100% Nr of assigned audit findings resolved									

R.M. [Signature] [Initials]

Top Layer / Bottom Layer	IP Linkage / Project ID	Budget Linkage	Item Nr.	Responsible Person	Key Performance Area (KPA)	Back to Basics	Weighting	Objectives	Key Performance Indicators (KPI) and Type	Annual Performance Target	Budget	Revised Target / Adjusted Budget	Base Line	Quarter	Quantity Projected Target	Rating Key	Quantity Actual Achievement	Actual Expenditure / Revenue	Reason for Deviation	Planned Remedial Action	Comments	Periods of Evidence
TL	IP - EDSM Grant - Outcome 9 - Output 1		PMU13	K Deyathle (Mammoth)	Service Delivery & Infrastructure Development	Infrastructure Services	2.43%	To construct a loop-in-loop-out new 88 kV medium voltage line, primary and secondary plant at Alabama (Malkansan) substation (20 MVA) (Phase 3)(Wards 3 - 5) to maintain the current infrastructure and to cater for the increased electricity supply demand	Number of loop-in loop-out new 88 kV medium voltage lines, primary and secondary plant at Alabama (Malkansan) substation (20 MVA) (Phase 3)(Wards 3 - 5) by 31 March 2022	Constructing 2km loop-in-loop-out new 88 kV medium voltage line, primary and secondary plant at Alabama (Malkansan) substation (20 MVA) (Phase 3)(Wards 3 - 5) by 31 March 2022	R 4 000 000	Possible Roll-over		1	2km loop-in-loop-out new 88 kV medium voltage line constructed. Secondary plant and outlying SWS scope completed							Appointment letter, Implementation plan, Progress report, GAO Photos, Reconciliation spreadsheet, Photos, Completion report and certificate
TL	IP - EDSM Grant - Outcome 9 - Output 1		PMU14	K Deyathle	Service Delivery & Infrastructure	Infrastructure Services	2.43%	To reduce electricity losses associated with residential area in Kanienda (Phase 1)(Wards 16, 17 and 18)	Number of street lighting with LED lights installed in Kanienda (Phase 1)(Wards 16, 17 and 18)	Reinstalling 1094 conventional street lights with LED lights in Kanienda (Phase 1)(Wards 16, 17 and 18) by 31 March 2022	R 4 000 000	Possible Roll-over		1	1 000 Conventional street lights replaced with LED lights							Appointment letters, Implementation plan, Progress report, GAO Photos, Reconciliation spreadsheet, Photos, Completion report and certificate
TL	IP - EDSM Grant - Outcome 9 - Output 1		PMU15	K Deyathle (Mammoth)	Service Delivery & Infrastructure	Infrastructure Services	2.43%	To replace and refurbish obsolete high mast lights in Kanienda (Phase 2)(Wards 23 - 27) to enhance a safe social economic environment	Number of obsolete and existing high mast lights in Kanienda (Phase 2)(Wards 23 - 27) replaced and refurbished	Replacing 2 obsolete high mast lights with LED lights in Kanienda (Phase 2)(Wards 23 - 27) by 31 March 2022	R 658 697	Possible Roll-over		1	Appointment the contractor, establishing the site and procuring materials							Appointment letters, Implementation plan, Progress report, GAO Photos, Reconciliation spreadsheet, Photos, Completion report and certificate
TL	IP - EDSM Grant - Outcome 9 - Output 5		DT11	R Madrinwa	Municipal Institutional Development and Transformation	Financial Management	2.43%	To ensure an effective external audit process (Exception report / communications)	Percentage of external audit queries answered within required time frame	Answering 100% of all the directorate's audit queries (exception report / communications) received from the Auditor-General within the required time frame by 30 November 2022	R 0	100% Nr. received / Nr. answered		1	100% Nr. received / Nr. answered							Tracking document, Exception letters / notes
TL	Operational - Outcome 9 - Output 6		DT12	R Madrinwa	Good Governance and Public Participation	Financial Management	2.43%	To ensure that all audit findings raised in the AG Report and M&M report are assigned, resolved and tracked effectively and consistently	Percentage of assigned audit findings raised in the AG report and M&M report assigned, resolved and tracked	Resolving at least 100% of assigned audit findings raised in the AG Report and Management Report by 30 June 2022	R 0	100% Nr. received / Nr. answered		1	80% Nr of assigned audit findings received / Nr of assigned audit findings resolved							Tracking document, Management responses, Updated ready report

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Top Layer / Bottom Layer	IDP Linkage / Project ID	Budget Linkage	Item Nr.	Responsible Person	Key Performance Area (KPA)	Back to Basics	Weighting	Objectives	Key Performance Indicators (KPI) and Type	Annual Performance Target	Budget	Revised Target / Adjustment Budget	Base Line	Quarter	Quarterly Projected Target	Rating Key	Quarterly Actual Achievement	Actual Expenditure / Revenue	Reason for Deviation	Planned Remedial Action	Comments	Portfolio of Evidence	
TL			DT13	R Madhira	Financial Management	2.43%	To ensure an effective revenue collection systems in terms of section 84 (1) of the Municipal Finance Management Act No 56 of 2003, as amended (Council's Financial Recovery Plan)	Percentage of the activities as per the Council's approved Financial Recovery Plan marked	Resolving at least 90% of all the activities as per the Council's approved Financial Recovery Plan by 30 June 2022	R 0					1 2 3 4	90% 90% 90% 90% Nr of activities resolved / Nr of activities resolved Nr of activities received / Nr of activities resolved Nr of activities received / Nr of activities resolved Nr of activities received / Nr of activities resolved						Approved Financial Recovery Plan. Management response / programs, updated FRR report	
BL			DT4	R Madhira	Municipal Financial Viability & Management	2.43%	To ensure that the all the discontinue KPI's are captured far	Director's SDBIP report provided before the 2022/23 SDBIP is tabled	Providing the director's SDBIP report before the 2022/23 SDBIP is submitted by 25 May 2022	R 0				1 2 3 4	Credible 2022/23 SDBIP inputs provided							Signal of SDBIP planning template, Attendance Register	
TL			DT5	R Madhira	Good Governance	2.43%	To attend to all LLF meetings to ensure localities harmony	Number of LLF meetings attended	Attending 11 LLF meetings by 30 June 2022	R 0				1 2 3 4	3 Meetings attended 2 Meetings attended 3 Meetings attended 3 Meetings attended							Notices, Agenda, Attendance register, Minutes	
BL			DT6	R Madhira	Institutional Capacity	2.43%	To ensure that the set goals of council are achieved	Number of SDBIP meetings with senior personnel in own directorate completed	Conducting 22 SDBIP meetings with senior personnel in own directorate by 30 June 2022	R 0				1 2 3 4	23 SDBIP meetings								Notices, Agenda, Attendance Register, Minutes
TL			DT9	W Masi	Service Delivery & Infrastructure	2.43%	To grade roads to maintain the existing road infrastructure	Kilometres made graded in the CoM municipal area	Grading of 100 km made in the CoM as per maintenance programme by 30 June 2022	R 5 816 845				1 2 3 4	15 km Graded R672 478 25 km Graded R2 326 605 30 km Graded R4 071 560 30 km Graded R5 816 545							Annual maintenance programme Monthly reports Reconciliation spreadsheet COAG lay-out plan	
BL			DT2	W Masi	Infrastructure Services	2.43%	To address, cleaned blockages to ensure reactive maintenance of cleared throughout the year	Kilometres of open storm-water channels cleaned	Cleaning 25 km of open storm-water channels as per maintenance programme in the CoM municipal area by 30 June 2022	R 10 000 000				1 2 3 4	16 Km Cleaned R2 400 000 7 Km Cleaned R5 200 000 6 Km Cleaned R7 200 000 16 Km Cleaned R10 000 000							Annual maintenance programme Maintenance report Layout plan	
BL			DT3	W Masi	Service Delivery & Infrastructure	2.43%	To address man sewer blockages to ensure reactive maintenance of main sewers throughout the year	Kilometres of under ground storm-water pipe cleaned	Cleaning 20km of storm-water pipes as per maintenance programme in the CoM municipal area by 30 June 2022	R 0				1 2 3 4	10km of storm-water pipes cleaned 20m of storm-water pipes cleaned 8m of storm-water pipes cleaned							Annual maintenance programme Maintenance report Layout plan	
TL			DT1	MFT Masi	Infrastructure Services	2.43%	To provide basic municipal services (National Key Performance Indicator)	Percentage of households in the CoM area provided with access to basic level of water	Providing at least 97% of households in the CoM area with access to basic level of water by 30 June 2022	R 0				1 2 3 4	159 597 Hh with access / 4 10 Hh below minimum level								Regular of Hh with access Urban areas Water meter regular with new installations.

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Top Layer / Bottom Layer	IDP Linkage / Project ID	Budget Linkage	Item No.	Responsible Person	Key Performance Area (KPA)	Back to Basics	Weighting	Objectives	Key Performance Indicators (KPI) and Type	Annual Performance Target	Budget	Revised Target / Adjusted Budget	Base Line	Quarterly Projected Target	Rating Key	Quantity Actual Achievement	Actual Expenditure / Revenue	Reason for Deviation	Planned Remedial Action	Comments	Portfolio of Evidence
Operational	451022830802WAC192ZHM	451022830802WAC192ZHM	W12	MT Thilo	Service Delivery & Infrastructure Development	Infrastructure Services	2.43%	To clean reservoirs to comply with legislation	Number of reservoirs cleaned	Cleaning 26 reservoirs according to the programme in the Maitosana area by 30 June 2022	R2 317 000 R17 000 + R1 000 000 + R380 000 + R1 000 000			<ol style="list-style-type: none"> 2 Reservoirs cleaned 6 Reservoirs cleaned 10 Reservoirs cleaned 10 Reservoirs cleaned 							Annual programme Reservoir check list GOM Photos
Operational	451022830802WAC192ZHM	451022830802WAC192ZHM	W13	MT Thilo	Infrastructure Services	Infrastructure Services	2.43%	To maintain at least 95% of quality compliance with the Blue Drop Award to ensure with environmental health protection regulation	A minimum score of 95% of quality compliance obtained	Obtaining a minimum score of 95% of quality compliance on the Department of Water and Sanitation and WRC water compliance system by 30 June 2022.	R 0		95% Obtained on the Department of Water and Sanitation and IRIS water compliance system	<ol style="list-style-type: none"> Monthly compliance documentation submitted to DWS. Obtaining 95% on IRIS water compliance system Monthly compliance documentation submitted to DWS. Obtaining 95% on IRIS water compliance system Monthly compliance documentation submitted to DWS. Obtaining 95% on IRIS water compliance system Monthly compliance documentation submitted to DWS. Obtaining 85% on IRIS water compliance system 							Blue Drop Assessment Report Monthly Blue Drop Systems Report Blue Drop Status Feedback report
Operational	NA	NA	W14	MT Thilo	Good Governance and Public Participation	Infrastructure Services	2.43%	To maintain existing infrastructure	Percentage of water leaks reduced	Reducing water losses from 41% to 40% by replacing 40 malfunctioning municipal building consumption points and replacing 3 000 consumer stuck / blocked / too deep / unworkable water meters by 30 June 2022	R 0		41% Water losses	<ol style="list-style-type: none"> Replacing 10 malfunctioning municipal building consumption points Replacement of 750 consumer stuck water meters, 0.25% Reduction in water losses (41% to 38.75%) Replacing 10 malfunctioning municipal building consumption points Replacement of 750 consumer stuck water meters, 0.75% Reduction in water losses (41% to 38.25%) 							Meter replacement schedule, RTV installation report, Reconciliation spreadsheet, GOM Photos
Operational	W15	NA	W15	MT Thilo	Good Governance and Public Participation	Infrastructure Services	2.43%	To maintain existing infrastructure	Percentage of all water leaks and burst pipe complaints resolved	Resolving at least 70% of all water leaks and burst pipe complaints in the Maitosana area (disponibly within one month) received by 30 June 2022	R 0			<ol style="list-style-type: none"> 70% Nt. Complaints received / Nt. resolved 70% Nt. Complaints received / Nt. resolved 70% Nt. Complaints received / Nt. resolved 70% Nt. Complaints received / Nt. resolved 							Complaints Register, Monthly reports to Council
National KPI - Outcome	9 - Output 2	NA	SAN1	JJ Phisoa	Service Delivery & Infrastructure Development	Infrastructure Services	2.43%	To provide basic municipal services (National Key Performance Indicator)	Percentage of households in the GOM area with access to basic level of sanitation	Providing at least 93% of households in the GOM area with access to basic level of sanitation by 30 June 2022	R 0		167 154 Hh with access / 110 Hh below minimum level	<ol style="list-style-type: none"> 93% Nt. Hh. with access / Nt. Hh. below minimum level 93% Nt. Hh. with access / Nt. Hh. below minimum level 93% Nt. Hh. with access / Nt. Hh. below minimum level 93% Nt. Hh. with access / Nt. Hh. below minimum level 							Register of Hh with access Urban areas, Sewer house connection register with new installations.

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Top Layer / Bottom Layer	IDP Linkage / Project ID	Budget Linkage	Item Nr.	Responsible Person	Key Performance Area (KPA)	Back to Basics	Weighting	Objectives	Key Performance Indicators (KPI) and Type	Annual Performance Target	Budget	Required Target / Adjustment Budget	Data Line	Quarter	Quarterly Projected Target	Rating Key	Quarterly Actual Achievement	Actual Expenditure / Revenue	Remain for Division	Planned Remedial Action	Connects	Portfolio of Evidence	
BL	Operational	7510232002W/P/2322W/M	SNS2	JJ Plusa	Service Delivery & Infrastructure Development	Infrastructure Services	2.43%	To address main / outfall sewer blockages to ensure a healthy environment for the community	Kilometres of main / outfall sewers and blockages cleaned	Cleaning 40 km of main / outfall sewers as per program in the CoM municipal area by 30 June 2022	R22 000 000 + R12 000 000 = R11 000 000		9.45 km of main sewers cleaned	1	10 km of main / outfall sewers cleaned R1 378 750								Annual programme. Sewer cleaning checklist. Layout plan. Photos
BL	Operational	7510232002W/P/2322W/M	SNS3	JJ Plusa		Infrastructure Services	2.43%	To improve the Green Drop score for improved waste water quality management	A percentage of the minimum score of the Green Drop score (0-100)	Obtaining a minimum score of 55% of sufficient quality compliance on the Department of Water & Sanitation - IRIS Green Drop compliance system by 30 June 2022	R 0		47% Obtained on the Department of Water and Sanitation and IRIS water compliance system	1	Monthly compliance documentation submitted to DWS. Obtaining 55% on IRIS wastewater effluent compliance system								Monthly Green Drop Systems Report. Green Drop Status Feedback report. Green Drop Assessment Report.
BL	Operational	N/A	SNS4	JJ Plusa		Infrastructure Services	2.43%	To maintain existing infrastructure and respond to all complaints related to sewer blockages	A percentage of all main / outfall sewers blockage complaints in the Matielana area resolved	Resolving at least 90% of all main / outfall sewer blockage complaints within 30 days in the Matielana area telephonic, written and verbally received by 30 June 2022	R 0		New indicator	1	80% N/A. Complaints received / N/A resolved								Completed Register. Monthly reports to Council
TL	Operational	N/A	E1E1	D Ramona	Infrastructure Development	Infrastructure Services	2.43%	To provide basic municipal services (National Key Performance Indicator)	Percentage of households in the CoM area provided with access to basic level of electricity	Providing at least 94% of households in the CoM area with access to basic level of electricity by 30 June 2022	R 0		157 248 Hh with access to electricity	1	94% N/A Hh with access / N/A Hh below minimum level								Register of Hh with access to electricity. Register of table Hh in Matielana
BL	Operational	N/A	E1E2	D Ramona	Infrastructure Development	Infrastructure Services	2.43%	To maintain existing infrastructure	Percentage of electricity losses reduced	Reducing non-technical electrical losses from 31% to 25% by 30 June 2022 - replacement of at least 400 faulty conventional / pre-paid meters - carrying out 670 scheduled inspection on suspected tampering and illegal connections, and technical bases, servicing of 120 transformers & RMUS in municipal supplied areas by 30 June 2022	25% Electricity losses			1	Replanning 120 faulting conventional / pre-paid meters and carry out 150 tampering inspections and servicing 30 transformers and RMUS in the CoM area. 0.5% electricity losses								Appointment letter. RMU and transformer maintenance schedule. Monthly report. Layout plan. Photos.

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Top Layer / Bottom Layer	IDP Linkage / Project ID	Budget Linkage	Item Nr.	Responsible Person	Key Performance Area (KPA)	Weighting	Objectives	Key Performance Indicators (KPI) and Type	Annual Performance Target	Budget	Revised Target / Adjustment	Beta Use	Quarter	Quarterly Projected Target	Rating Key	Quarterly Actual Achievement	Actual Expenditure / Revenue	Reason for Deviation	Planned Remedial Action	Comments	Portfolio of Evidence	
BL	Operational	N/A	E1E3	D Ramona	Good Governance and Public Participation	2.43%	To maintain existing infrastructure	Percentage of low voltage complaints resolved	Resolving 90% of all low voltage complaints in the CoM Broad area (Electricity Supply Quality of Service (Minimum Standard) by 30 June 2022. (Time to resolve customer complaints received in person/telephone – 24 hours. Time to resolve customer written complaints – 2 weeks)	R 0	95.58%	14 478 (received / 4 395 resolved)	1	100% Nr. resolved / Nr. resolved							Complaints Register. Monthly reports to Council	
BL	Operational	N/A	E1E4	D Ramona	Good Governance and Public Participation	2.43%	To maintain existing infrastructure	Percentage of medium voltage forced interruption complaints resolved	Resolving at least 60% of all medium voltage forced interruptions within industry standard time as per listed in the CoM Broad area in accordance to MSS (47-1 Electricity Supply Quality of Service (Minimum Standard) by 30 June 2022. (Time to restore supply after a forced interruption – 24 hours. Time to restore supply after a forced interruption requiring investigative work – 2 weeks)	R 0	100%	14 478 (received / 4 395 resolved)	1	60% Nr. resolved / Nr. resolved								Interruption Register. Monthly reports to Council
BL	Operational	N/A	E1E5	D Ramona	Good Governance and Public Participation	2.43%	To maintain existing infrastructure	Percentage of street lights complaints resolved	Resolving at least 50% of all street lights complaints in the Malabar area (telephone, written and verbal) within a month from received by 30 June 2022	R 0	53%	5 777 (received / 3 053 resolved)	1	50% Nr. resolved / Nr. resolved								Complaints Register. Monthly reports to Council
BL	Operational	N/A	E1E6	D Ramona	Good Governance and Public Participation	2.43%	To maintain existing infrastructure	Percentage of high mast light complaints resolved	Resolving at least 60% of all high mast light complaints within 30 days in the CoM Broad area (telephone, written and verbal) within a month from received by 30 June 2022	R 0	53%	5 777 (received / 3 053 resolved)	1	60% Nr. resolved / Nr. resolved								Complaints Register. Monthly reports to Council
BL	Operational	N/A	E1E7	D Ramona	Good Governance and Public Participation	2.43%	To maintain existing infrastructure	Percentage of traffic control signals complaints resolved	Resolving 98% of all traffic control signals complaints within 7 days in the CoM Broad area (telephone, written and verbal) received by 30 June 2022	R 0	100%	153 (received / 153 resolved)	1	98% Nr. resolved / Nr. resolved								Complaints Register. Monthly reports to Council
BL	Operational	N/A	E1E8	D Ramona	Good Governance and Public Participation	2.43%	To reduce possible fixed and illegal tapping to Council's electricity network 69886	Percentage of electricity meter tampering investigations complaints concluded	Conducting at least 60% of all electricity meter tampering investigations as received from Finance and Community Services by 30 June 2022	R 0	100%	153 (received / 153 resolved)	1	60% Nr. resolved / Nr. investigated								Complaints Register. Monthly Inspection report. Council Resolution

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DIRECTOR TECHNICAL AND INFRASTRUCTURE

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Local Government: Competency Framework for Senior Managers

**DIRECTOR: TECHNICAL AND
INFRASTRUCTURE
R MADIMUTSA**

CITY OF MATLOSANA
Period 1 July 2021 to 30 June 2022

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LOCAL GOVERNMENT: COMPETENCY FRAMEWORK FOR SENIOR MANAGERS

1. Definitions

In this framework –

“**core competencies**” are competencies that cut across all levels of work in a municipality and enhance contextualised leadership that guarantees service delivery impact; and

“**leading competencies**” means competencies that are required to develop clear institutional strategy, initiate, drive and implement programs to achieve long-term sustainable and measurable service delivery performance results.

2. Competency Framework

- 2.1 This competency framework replaces regulation 26(8) of the Local Government: Municipal Performance Regulations for Municipal Managers and Managers directly accountable to Municipal Managers, (Government Notice No. 805) as published in *Government Gazette No. 29089* of 1 August 2006.
- 2.2 A person appointed as a senior manager must have the competencies as set out in this framework. Focus must also be placed on the following key factors:
- Critical leading competencies that drive the strategic intent and direction of local government;
 - Core competencies which senior managers are expected to possess, and which drive the execution of the leading competencies; and
 - The eight Batho Pele principles.
- 2.3 The competency framework consists of six leading competencies which comprise of twenty (20) driving competencies that communicate what is expected for effective performance in local government.
- 2.4 The competency framework further involves six (6) core competencies that act as drivers to ensure that the leading competencies are executed at an optimal level.
- 2.5 There is no hierarchical connotation to the structure and all competencies are essential to the role of a senior manager to influence high performance. All competencies must therefore be considered as measurable and critical in assessing the level of a senior manager's performance.
- 2.6 The competency framework is underscored by four (5) achievement levels that act as benchmark and minimum requirements for other human capital interventions, which are, recruitment and selection, learning and development, succession planning, and promotion.

3. Competency Framework Structure

The competencies that appear in the competency framework are detailed below.

LEADING COMPETENCIES	
Strategic Direction and Leadership	<ul style="list-style-type: none"> • Impact and Influence • Institutional Performance Management • Strategic Planning and Management • Organisational Awareness
People Management	<ul style="list-style-type: none"> • Human Capital Planning and Development • Diversity Management • Employee Relations Management • Negotiation and Dispute Management

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Program and Project Management	<ul style="list-style-type: none"> • Program and Project Planning and Implementation • Service Delivery Management • Program and Project Monitoring and Evaluation
Financial Management	<ul style="list-style-type: none"> • Budget Planning and Execution • Financial Strategy and Delivery • Financial Reporting and Monitoring
Change Leadership	<ul style="list-style-type: none"> • Change Vision and Strategy • Process Design and Improvement • Change Impact Monitoring and Evaluation
Governance Leadership	<ul style="list-style-type: none"> • Policy Formulation • Risk and Compliance Management • Cooperative Governance
CORE COMPETENCIES	
Moral Competence	
Planning and Organising	
Analysis and Innovation	
Knowledge and Information Management	
Communication	
Results and Quality Focus	

4. Minimum Requirements

The minimum requirements that accompany the competency framework, but do not govern the selected competencies, as set out in annexure B of the minimum competency requirements for Senior Managers, refer to the level of higher education qualification, work experience and knowledge that are needed to operate effectively in the local government environment.

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5. Competency Descriptions

Cluster	Leading Competencies		
Competency Name	Strategic Direction and Leadership		
Competency Definition	Provide and direct a vision for the institution, and inspire and deploy others to deliver on the strategic institutional mandate		
ACHIEVEMENT LEVELS			
BASIC	COMPETENT	ADVANCED	SUPERIOR
<ul style="list-style-type: none"> Understand institutional and departmental strategic objectives, but lacks the ability to inspire others to achieve set mandate Describe how specific tasks link to institutional strategies but has limited influence in directing strategy Has a basic understanding of institutional performance management, but lacks the ability to integrate systems into a collective whole Demonstrate a basic understanding of key decision-makers 	<ul style="list-style-type: none"> Give direction to a team in realising the institution's strategic mandate and set objectives Has a positive impact and influence on the morale, engagement and participation of team members Develop actions plans to execute and guide strategy implementation Assist in defining performance measures to monitor the progress and effectiveness of the institution Displays an awareness of institutional structures and political factors Effectively communicate barriers to execution to relevant parties Provide guidance to all stakeholders in the achievement of the strategic mandate Understand the aim and objectives of the institution and relate it to own work 	<ul style="list-style-type: none"> Evaluate all activities to determine value and alignment to strategic intent Display in-depth knowledge and understanding of strategic planning Align strategy and goals across all functional areas Actively define performance measures to monitor the progress and effectiveness of the institution Consistently challenge strategic plans to ensure relevance Understand institutional structures and political factors, and the consequences of actions Empower others to follow strategic direction and deal with complex situations Guide the institution through complex and ambiguous concern Use understanding of power relationships and dynamic tensions among key players to frame communications and develop strategies, positions and alliances 	<ul style="list-style-type: none"> Structure and position the institution to local government priorities Actively use in-depth knowledge and understanding to develop and implement a comprehensive institutional framework Hold self accountable for strategy execution and results Provide impact and influence through building and maintaining strategic relationships Create an environmental that facilitates loyalty and innovation Display a superior level of self-discipline and integrity in actions Integrate various systems into a collective whole to optimise institutional performance management Uses understanding of competing interests to manoeuvre successfully to a win/win outcome

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Cluster	Leading Competencies		
Competency Name	People Management		
Competency Definition	Effectively manage, inspire and encourage people, respect diversity, optimise talent and build and nurture relationships in order to achieve institutional objectives		
ACHIEVEMENT LEVELS			
BASIC	COMPETENT	ADVANCED	SUPERIOR
<ul style="list-style-type: none"> • Participate in team goal-setting and problem solving • Interact and collaborate with people of diverse backgrounds • Aware of guidelines for employee development, but requires support in implementing development initiatives 	<ul style="list-style-type: none"> • Seek opportunities to increase team contribution and responsibility • Respect and support the diverse nature of others and be aware of the benefits of a diverse approach • Effectively delegate tasks and empower others to increase contribution and execute functions optimally • Apply relevant employee legislation fairly and consistently • Facilitate team goal-setting and problem-solving • Effectively identify capacity requirements to fulfil the strategic mandate 	<ul style="list-style-type: none"> • Identify ineffective team and work processes and recommend remedial interventions • Recognise and reward effective and desired behaviour • Provide mentoring and guidance to others in order to increase personal effectiveness • Identify development and learning needs within the team • Build a work environment conducive to sharing, innovation, ethical behaviour and professionalism • Inspire a culture of performance excellence by giving positive and constructive feedback to the team • Achieve agreement or consensus in adversarial environments • Lead and unite diverse teams across divisions to achieve institutional objectives 	<ul style="list-style-type: none"> • Develop and incorporate best practice people management processes, approaches and tools across the institution • Foster a culture of discipline, responsibility and accountability • Understand the impact of diversity in performance and actively incorporate a diversity strategy in the institution • Develop comprehensive integrated strategies and approaches to human capital development and management • Actively identify trends and predict capacity requirements to facilitate unified transition and performance management



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Cluster	Leading Competencies		
Competency Name	Program and Project Management		
Competency Definition	Able to understand program and project management methodology; plan, manage, monitor and evaluate specific activities in order to deliver on set objectives		
ACHIEVEMENT LEVELS			
BASIC	COMPETENT	ADVANCED	SUPERIOR
<ul style="list-style-type: none"> • Initiate projects after approval from higher authorities • Understand procedures of program and project management methodology, implications and stakeholder involvement • Understand the rationale of projects in relation to the institution's strategic objectives • Document and communicate factors and risk associated with own work • Use results and approaches of successful project implementation as guide 	<ul style="list-style-type: none"> • Establish broad stakeholder involvement and communicate the project status and key milestones • Define the roles and responsibilities of the project team and create clarity around expectations • Find a balance between project deadline and the quality of deliverables • Identify appropriate project resources to facilitate the effective completion of the deliverables • Comply with statutory requirements and apply policies in a consistent manner • Monitor progress and use of resources and make needed adjustments to timelines, steps, and resource allocation 	<ul style="list-style-type: none"> • Manage multiple programs and balance priorities and conflicts according to institutional goals • Apply effective risk management strategies through impact assessment and resource requirements • Modify project scope and budget when required without compromising the quality and objectives of the project • Involve top-level authorities and relevant stakeholders in seeking project buy-in • Identify and apply contemporary project management methodology • Influence and motivate project team to deliver exceptional results • Monitor policy implementation and apply procedures to manage risks 	<ul style="list-style-type: none"> • Understand and conceptualise the long-term implications of desired project outcomes • Direct a comprehensive strategic macro and micro analysis and scope projects accordingly to realise institutional objectives • Consider and initiate projects that focus on achievement of the long-term objectives • Influence people in positions of authority to implement outcomes of projects • Lead and direct translation of policy into workable actions plans • Ensures that programs are monitored to track progress and optimal resource utilisation, and that adjustments are made as needed



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Cluster	Leading Competencies		
Competency Name	Financial Management		
Competency Definition	Able to compile, plan and manage budgets, control cash flow, institute financial risk management and administer procurement processes in accordance with recognised financial practices. Further to ensure that all financial transactions are managed in an ethical manner		
ACHIEVEMENT LEVELS			
BASIC	COMPETENT	ADVANCED	SUPERIOR
<ul style="list-style-type: none"> Understand basic financial concepts and methods as they relate to institutional processes and activities Display awareness into the various sources of financial data, reporting mechanisms, financial governance, processes and systems Understand the importance of financial accountability Understand the importance of asset control 	<ul style="list-style-type: none"> Exhibit knowledge of general financial concepts, planning, budgeting, and forecasting and how they interrelate Assess, identify and manage financial risks Assume a cost-saving approach to financial management Prepare financial reports based on specified formats Consider and understand the financial implications of decisions and suggestions Ensure that delegation and instructions as required by National Treasury guidelines are reviewed and updated Identify and implement proper monitoring and evaluation practices to ensure appropriate spending against budget 	<ul style="list-style-type: none"> Take active ownership of planning, budgeting, and forecast processes and provides credible answers to queries within own responsibility Prepare budgets that are aligned to the strategic objectives of the institution Address complex budgeting and financial management concerns Put systems and processes in place to enhance the quality and integrity of financial management practices Advise on policies and procedures regarding asset control Promote National Treasury's regulatory framework for Financial Management 	<ul style="list-style-type: none"> Develop planning tools to assist in evaluating and monitoring future expenditure trends Set budget frameworks for the institution Set strategic direction for the institution on expenditure and other financial processes Build and nurture partnerships to improve financial management and achieve financial savings Actively identify and implement new methods to improve asset control Display professionalism in dealing with financial data and processes

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Cluster	Leading Competencies		
Competency Name	Change Leadership		
Competency Definition	Able to direct and initiate institutional transformation on all levels in order to successfully drive and implement new initiatives and deliver professional and quality services to the community		
ACHIEVEMENT LEVELS			
BASIC	COMPETENT	ADVANCED	SUPERIOR
<ul style="list-style-type: none"> • Display an awareness of change interventions, and the benefits of transformation initiatives • Able to identify basic needs for change • Identify gaps between the current and desired state • Identify potential risk and challenges to transformation, including resistance to change factors • Participate in change programs and piloting change interventions • Understand the impact of change interventions on the institution within the broader scope of local government 	<ul style="list-style-type: none"> • Perform an analysis of the change impact on the social, political and economic environment • Maintain calm and focus during change • Able to assist team members during change and keep them focused on the deliverables • Volunteer to lead change efforts outside of own work team • Able to gain buy-in and approval for change from relevant stakeholders • Identify change readiness levels and assist in resolving resistance to change factors • Design change interventions that are aligned with the institution's strategic objectives and goals 	<ul style="list-style-type: none"> • Actively monitor change impact and results and convey progress to relevant stakeholders • Secure buy-in and sponsorship for change initiatives • Continuously evaluate change strategy and design and introduce new approaches to enhance the institution's effectiveness • Build and nurture relationships with various stakeholders to establish strategic alliance in facilitating change • Take the lead in impactful change programs • Benchmark change interventions against best change practices • Understand the impact and psychology of change, and put remedial interventions in place to facilitate effective transformation • Take calculated risk and seek new ideas from best practice scenarios, and identify the potential for implementation 	<ul style="list-style-type: none"> • Sponsor change agents and create a network of change leaders who support the interventions • Actively adapt current structures and processes to incorporate the change interventions • Mentor and guide team members on the effects of change, resistance factors and how to integrate change • Motivate and inspire others around change initiatives

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Cluster	Leading Competencies		
Competency Name	Governance Leadership		
Competency Definition	Able to promote, direct and apply professionalism in managing risk and compliance requirements and apply a thorough understanding of governance practices and obligations. Further, able to direct the conceptualisation of relevant policies and enhance cooperative governance relationships		
ACHIEVEMENT LEVELS			
BASIC	COMPETENT	ADVANCED	SUPERIOR
<ul style="list-style-type: none"> • Display a basic awareness of risk, compliance and governance factors but require guidance and development in implementing such requirements • Understand the structure of cooperative government but requires guidance on fostering workable relationships between stakeholders • Provide input into policy formulation 	<ul style="list-style-type: none"> • Display a thorough understanding of governance and risk and compliance factors and implement plans to address these • Demonstrate understanding of the techniques and processes for optimising risk taking decisions within the institution • Actively drive policy formulation within the institution to ensure the achievement of objectives 	<ul style="list-style-type: none"> • Able to link risk initiatives into key institutional objectives and drivers • Identify, analyse and measure risk, create valid risk forecasts, and map risk profiles • Apply risk control methodology and approaches to prevent and reduce risk that impede on the achievement of institutional objectives • Demonstrate a thorough understanding of risk retention plans • Identify and implement comprehensive risk management systems and processes • Implement and monitor the formulation of policies, identify and analyse constraints and challenges with implementation and provide recommendations for improvement 	<ul style="list-style-type: none"> • Demonstrate a high level of commitment in complying with governance requirements • Implement governance and compliance strategy to ensure achievement of institutional objectives within the legislative framework • Able to advise Local Government on risk management strategies, best practice interventions and compliance management • Able to forge positive relationships on cooperative governance level to enhance the effectiveness of local government • Able to shape, direct and drive the formulation of policies on a macro level

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Cluster	Core Competencies		
Competency Name	Moral Competence		
Competency Definition	Able to identify moral triggers, apply reasoning that promotes honesty and integrity and consistently display behaviour that reflects moral competence		
ACHIEVEMENT LEVELS			
BASIC	COMPETENT	ADVANCED	SUPERIOR
<ul style="list-style-type: none"> Realise the impact of acting with integrity, but requires guidance and development in implementing principles Follow the basic rules and regulations of the institution Able to identify basic moral situations, but requires guidance and development in understanding and reasoning with moral intent 	<ul style="list-style-type: none"> Conduct self in alignment with the values of Local Government and the institution Able to openly admit own mistakes and weaknesses and seek assistance from others when unable to deliver Actively report fraudulent activity and corruption within local government Understand and honour the confidential nature of matters without seeking personal gain Able to deal with situations of conflict of interest promptly and in the best interest of local government 	<ul style="list-style-type: none"> Identify, develop, and apply measures of self-correction Able to gain trust and respect through aligning actions with commitments Make proposals and recommendations that are transparent and gain the approval of relevant stakeholders Present values, beliefs and ideas that are congruent with the institution's rules and regulations Takes an active stance against corruption and dishonesty when noted Actively promote the value of the institution to internal and external stakeholders Able to work in unity with a team and not seek personal gain Apply universal moral principles consistently to achieve moral decisions 	<ul style="list-style-type: none"> Create an environment conducive of moral practices Actively develop and implement measures to combat fraud and corruption Set integrity standards and shared accountability measures across the institution to support the objectives of local government Take responsibility for own actions and decisions, even if the consequences are unfavourable

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Cluster	Core Competencies		
Competency Name	Planning and Organising		
Competency Definition	Able to plan, prioritise and organise information and resources effectively to ensure the quality of service delivery and build efficient contingency plans to manage risk		
ACHIEVEMENT LEVELS			
BASIC	COMPETENT	ADVANCED	SUPERIOR
<ul style="list-style-type: none"> • Able to follow basic plans and organise tasks around set objectives • Understand the process of planning and organising but requires guidance and development in providing detailed and comprehensive plans • Able to follow existing plans and ensure that objectives are met • Focus on short-term objectives in developing plans and actions • Arrange information and resources required for a task, but require further structure and organisation 	<ul style="list-style-type: none"> • Actively and appropriately organise information and resources required for a task • Recognise the urgency and importance of tasks • Balance short and long-term plans and goals and incorporate into the team's performance objectives • Schedule tasks to ensure they are performed within budget and with efficient use of time and resources • Measures progress and monitor performance results 	<ul style="list-style-type: none"> • Able to define institutional objectives, develop comprehensive plans, integrate and coordinate activities, and assign appropriate resources for successful implementation • Identify in advance required stages and actions to complete tasks and projects • Schedule realistic timelines, objectives and milestones for tasks and projects • Produce clear, detailed and comprehensive plans to achieve institutional objectives • Identify possible risk factors and design and implement appropriate contingency plans • Adapt plans in light of changing circumstances • Prioritise tasks and projects according to their relevant urgency and importance 	<ul style="list-style-type: none"> • Focus on broad strategies and initiatives when developing plans and actions • Able to project and forecast short, medium and long term requirements of the institution and local government • Translate policy into relevant projects to facilitate the achievement of institutional objectives

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Cluster	Core Competencies		
Competency Name	Analysis and Innovation		
Competency Definition	Able to critically analyse information, challenges and trends to establish and implement fact-based solutions that are innovative to improve institutional processes in order to achieve key strategic objectives		
ACHIEVEMENT LEVELS			
BASIC	COMPETENT	ADVANCED	SUPERIOR
<ul style="list-style-type: none"> Understand the basic operation problem solving of analysis, but lack detail and thoroughness Able to balance independent analysis with requesting assistance from others Recommend new ways to perform tasks within own function Propose simple remedial interventions that marginally challenges the status quo Listen to the ideas and perspectives of others and explore opportunities to enhance such innovative thinking 	<ul style="list-style-type: none"> Demonstrate Logical techniques and approaches and provide rationale for recommendations Demonstrate objectivity, insight, and thoroughness when analysing problems Able to break down complex problems into manageable parts and identify solutions Consult internal and external stakeholders on opportunities to improve processes and service delivery Clearly communicate the benefits of new opportunities and innovative solutions to stakeholders Continuously identify opportunities to enhance internal processes Identify and analyse opportunities conducive to innovative approaches and propose remedial intervention 	<ul style="list-style-type: none"> Coaches team members on analytical and innovative approaches and techniques Engage with appropriate individuals in analysing and resolving complex problems Identify solutions on various areas in the institution Formulate and implement new ideas throughout the institution Able to gain approval and buy-in for proposed interventions from relevant stakeholders Identify trends and best practices in process and service delivery and propose institutional application Continuously engage in research to identify client needs 	<ul style="list-style-type: none"> Demonstrate complex analytical and problem solving approaches and techniques Create an environment conducive to analytical and fact-based problem-solving Analyse, recommend solutions and monitor trends in key challenges to prevent and manage occurrence Create an environment that fosters innovative thinking and follows a learning organisation approach Be a thought leader on innovative customer service delivery, and process optimisation Play an active role in sharing best practice solutions and engage in national and international local government seminars and conferences

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Cluster	Core Competencies		
Competency Name	Knowledge and Information Management		
Competency Definition	Able to promote the generation and sharing of knowledge and information through various processes and media, in order to enhance the collective knowledge base of local government		
ACHIEVEMENT LEVELS			
BASIC	COMPETENT	ADVANCED	SUPERIOR
<ul style="list-style-type: none"> • Collect, categorise and track relevant information required for specific tasks and projects • Analyse and interpret information to draw conclusions • Seek new sources of information to increase the knowledge base • Regularly share information and knowledge with internal stakeholders and team members 	<ul style="list-style-type: none"> • Use appropriate information systems and technology to manage institutional knowledge and information sharing • Evaluate data from various sources and use information effectively to influence decisions and provide solutions • Actively create mechanisms and structures for sharing of information • Use external and internal resources to research and provide relevant and cutting-edge knowledge to enhance institutional effectiveness and efficiency 	<ul style="list-style-type: none"> • Effectively predict future information and knowledge management requirements and systems • Develop standards and processes to meet future knowledge management needs • Share and promote best- practice knowledge management across various institutions • Establish accurate measures and monitoring systems for knowledge and information management • Create a culture conducive of learning and knowledge sharing • Hold regular knowledge and information sharing sessions to elicit new ideas and share best practice approaches 	<ul style="list-style-type: none"> • Create and support a vision and culture where team members are empowered to seek, gain and share knowledge and information • Establish partnerships across local government to facilitate knowledge management • Demonstrate a mature approach to knowledge and information sharing with an abundance and assistance approach • Recognise and exploit knowledge points in interactions with internal and external stakeholders

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Cluster	Core Competencies		
Competency Name	Communication		
Competency Definition	Able to share information, knowledge and ideas in a clear, focused and concise manner appropriate for the audience in order to effectively convey, persuade and influence stakeholders to achieve the desired outcome		
ACHIEVEMENT LEVELS			
BASIC	COMPETENT	ADVANCED	SUPERIOR
<ul style="list-style-type: none"> • Demonstrate an understanding for communication levers and tools appropriate for the audience, but requires guidance in utilising such tools • Express ideas in a clear and focused manner, but does not always take the needs of the audience into consideration • Disseminate and convey information and knowledge adequately 	<ul style="list-style-type: none"> • Express ideas to individuals and groups in formal and informal settings in a manner that is interesting and motivating • Able to understand, tolerate and appreciate diverse perspectives, attitudes and beliefs • Adapt communication content and style to suit the audience and facilitate optimal information transfer • Deliver content in a manner that gains support, commitment and agreement from relevant stakeholders • Compile clear focused, concise and well-structured written documents 	<ul style="list-style-type: none"> • Effectively communicate high-risk and sensitive matters to relevant stakeholders • Develop a well-defined communication strategy • Balance political perspectives with institutional needs when communicating viewpoints on complex issues • Able to effectively direct negotiations around complex matters and arrive at a win-win situation that promotes Batho Pele principles • Market and promote the institution to external stakeholders and seek to enhance a positive image of the institution • Able to communicate with the media with high levels of moral competence and discipline 	<ul style="list-style-type: none"> • Regarded as a specialist in negotiations and representing the institution • Able to inspire and motivate others through positive communication that is impactful and relevant • Creates an environment conducive to transparent and productive communication and critical and appreciative conversations • Able to coordinate negotiations at different levels within local government and externally

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Cluster	Core Competencies		
Competency Name	Results and Quality Focus		
Competency Definition	Able to maintain high quality standards, focus on achieving results and objectives while consistently striving to exceed expectations and encourage others to meet quality standards. Further, to actively monitor and measure results and quality against identified objectives		
ACHIEVEMENT LEVELS			
BASIC	COMPETENT	ADVANCED	SUPERIOR
<ul style="list-style-type: none"> • Understand quality of work but requires guidance in attending to important matters • Show a basic commitment to achieving the correct results • Produce the minimum level of results required in the role • Produce outcomes that is of a good standard • Focus on the quantity of output but requires development in incorporating the quality of work • Produce quality work in general circumstances, but fails to meet expectation when under pressure 	<ul style="list-style-type: none"> • Focus on high-priority actions and does not become distracted by lower-priority activities • Display firm commitment and pride in achieving the correct results • Set quality standards and design processes and tasks around achieving set standards • Produce output of high quality • Able to balance the quantity and quality of results in order to achieve objectives • Monitors progress, quality of work, and use of resources; provide status updates, and make adjustments as needed 	<ul style="list-style-type: none"> • Consistently verify own standards and outcomes to ensure quality output • Focus on the end result and avoids being distracted • Demonstrate a determined and committed approach to achieving results and quality standards • Follow task and projects through to completion • Set challenging goals and objectives to self and team and display commitment to achieving expectations • Maintain a focus on quality outputs when placed under pressure • Establishing institutional systems for managing and assigning work, defining responsibilities, tracking, monitoring and measuring success, evaluating and valuing the work of the institution 	<ul style="list-style-type: none"> • Coach and guide others to exceed quality standards and results • Develop challenging, client-focused goals and sets high standards for personal performance • Commit to exceed the results and quality standards, monitor own performance and implement remedial interventions when required • Work with team to set ambitious and challenging team goals, communicating long-and short-term expectations • Take appropriate risks to accomplish goals • Overcome setbacks and adjust action plans to realise goals • Focus people on critical activities that yield a high impact

6. Achievement Levels

The achievement levels indicated in the table below serve as a benchmark for appointments, succession planning and development interventions.

- 6.1 Individuals falling within the Basic range are deemed unsuitable for the role of senior manager, and caution should be applied in promoting and appointing such persons.
- 6.2 Individuals that operate in the Superior range are deemed highly competent and demonstrate an exceptional level of practical knowledge, attitude and quality. These individuals should be considered for higher positions, and should be earmarked for leadership programs and succession planning.


Level	Terminology	Description
1	Basic	Applies basic concepts, methods, and understanding of local government operations, but requires supervision and development intervention.
2	Competent	Develops and applies more progressive concepts, methods and understanding. Plans and guides the work of others and executes progressive analysis.
3	Advanced	Develops and applies complex concepts, methods and understanding. Effectively directs and leads a group and executes in-depth analysis.
4	Superior	Has a comprehensive understanding of local government operations, critical in strategic shaping direction and change, develops and applies comprehensive concepts and methods.

R.M. [Signature]
[Signature]
[Signature] MC

Personal Development Plan (PDP)

**DIRECTOR: TECHNICAL AND
INFRASTRUCTURE
R MADIMUTSA**


CITY OF MATLOSANA
Period 1 July 2021 to 30 June 2022

R.M. 
W.C. 
W.C.

Personal Development Plan of: Mr R Madimutsa

Compiled on: 1 July 2021

1. Skills / Performance Gap (in order of priority)	2. Outcomes Expected (measurable indicators: quantity, quality and time frames)	3. Suggested training and / or development activity	4. Suggested mode of delivery	5. Suggested Time Frames	6. Work opportunity created to practice skill / development area	7. Support Person
1. Financial Business mgt	Degree	MBA	University	1 1/2 years		
2.						
3.						
4.						

Director's signature:  28/06/2021

Municipal Manager's signature: 

Handwritten notes and initials: 