PERFORMANCE AGREEMENT

IN TERMS OF THE:-

LOCAL GOVERNMENT: MUNICIPAL SYSTEMS ACT, 2000 (32 OF 2000), AS AMENDED

AND

LOCAL GOVERNMENT: MUNICIPAL PERFORMANCE REGULATION FOR MUNICIPAL MANAGERS AND MANAGERS DIRECTLY ACCOUNTABLE TO MUNICIPAL MANAGERS, 2006

AND

LOCAL GOVERNMENT: REGULATIONS ON APPOINTMENT AND CONDITIONS
OF EMPLOYMENT OF SENIOR MANAGERS, 2014

Entered into by and between

The CITY OF MATLOSANA herein represented by

S.G. MABUDA

in his capacity as

Acting Municipal Manager (hereinafter referred to as the Employer)

And

C.H.R. BOSHOFF

As the

Acting Director: Finance (hereinafter referred to as the Employee)

For the Period

1 July 2016 to 31 December 2016

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PERFORMANCE AGREEMENT

ENTERED INTO BY AND BETWEEN:

The CITY OF MATLOSANA herein represented by SIPHO GIFT MABUDA (ID NR. 6707285530089) in his capacity as the ACTING MUNICIPAL MANAGER (hereinafter referred to as the Employer) and CHRISTIAN HENDRIK ROBERT BOSHOFF (ID NR. 6804125145085) in his/her capacity as the ACTING DIRECTOR FINANCE of the Municipality (hereinafter referred to as the Employee).

WHEREBY IT IS AGREED AS FOLLOWS:

1. INTRODUCTION

- 1.1 The **Employer** has entered into a contract of employment with the **Employee** in terms of section 57(1)(a) of the Local Government: Municipal Systems Act 32 of 2000, as amended ("the Systems Act"). The **Employer** and the **Employee** are hereinafter referred to as "the Parties".
- 1.2 Section 57(1)(b) of the Systems Act, as amended read with the Contract of Employment concluded between the parties, requires the parties to conclude an annual performance agreement.
- 1.3 The parties wish to ensure that they are clear about the goals to be achieved, and secure the commitment of the **Employee** to a set of outcomes that will secure local government policy goals.
- 1.4 The parties wish to ensure that there is compliance with Sections 57(4A), 57(4B) and 57(5) of the Systems Act and Section 57(4C) of the Systems Amendment Act.

2. PURPOSE OF THIS AGREEMENT

The purpose of this Agreement is to -

- 2.1 comply with the provisions of Section 57(1)(b),(4A),(4B) and (5) of the Systems Act , Section 57(4C) of the Systems Amendment Act, as well as the employment contract entered into between the parties;
- specify objectives and targets defined and agreed with the employee and to communicate to the employee the employer's expectations of the employee's performance and accountabilities in alignment with the Integrated Development Plan (IDP), Service Delivery and Budget Implementation Plan (SDBIP) and the Budget of the municipality;
- 2.3 specify accountabilities as set out in a performance plan, which forms an Annexure to the Performance Agreement;
- 2.4 monitor and measure performance against set targeted outputs and outcomes;
- 2.5 use the Performance Agreement as the basis for assessing whether the employee has met the performance expectations applicable to his or her job;
- 2.6 in the event of outstanding performance, to appropriately reward the employee; with Section 11 of this agreement and
- 2.7 give effect to the employer's commitment to a performance-orientated relationship with its employee in attaining equitable and improved service delivery.

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COMMENCEMENT AND DURATION

- This Agreement will commence on the 1 JULY 2016 and will remain in force until 3.1 31 DECEMBER 2016 thereafter a new Performance Agreement, Performance Plan and Personal Development Plan shall be concluded between the parties for the next financial year or any portion thereof.
- The parties will included a new performance agreement that replaces this agreement at least 3.2 once a year not later than 31st of July of the succeeding financial year.
- 3.3 This Agreement will terminate on the termination of the Employee's contract of employment.
- The content of this Agreement may be revised at any time during the above-mentioned 3.4 period to determine the applicability of the matters agreed upon.
- 3.5 If at any time during the validity of this Agreement the work environment alters (whether as a result of government or council decisions or otherwise) to the extent that the contents of this Agreement are no longer appropriate, the contents shall immediately be revised.

PERFORMANCE OBJECTIVES

- 4.1 The Performance Plan (Annexure A) sets out-
 - 4.1.1 The performance objectives and targets that must be met by the Employee; and
 - 4.1.2 The time frames within which those performance objectives and targets must be met.
 - 4.1.3 The Competencies (Annexure B) – definitions in terms of regulation 21 of 17 January 2014 required to operate effectively as senior manager in the Local Government environment.
- 4.2 The performance objectives and targets reflected in the Performance Plan (Annexure A) are set by the Employer in consultation with the Employee and based on the Integrated Development Plan (IDP), Service Delivery and Budget Implementation Plan (SDBIP) and the Budget of the Employer, and shall include:
 - 4.2.1 Key objectives that describe the main tasks that needs to be done.
 - 4.2.2 Key performance indicators that provide the details of the evidence that must be provided to show that a key objective has been achieved.
 - 4.2.3 Target dates that describe the timeframe in which the work must be achieved.
 - Weightings that show the relative importance of the key objectives to each other. 4.2.4
- The Personnel Development Plan (Annexure C) sets out the employee's personnel 4.3 development requirements in line with the objectives and targets of the employer.
- The Employee's performance will, in addition, be measured in terms of contributions to the 4.4 goals and strategies set out in the Employer's Integrated Development Plan.

PERFORMANCE MANAGEMENT SYSTEM

5.1 The Employee agrees to participate in the performance management system that the Employer adopts or introduces for the Employer, management and municipal staff of the Employer.

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- 5.2 The **Employee** accepts that the purpose of the performance management system will be to provide a comprehensive system with specific performance standards to assist the **Employer**, management and municipal staff to perform to the standards required.
- 5.3 The **Employer** will consult the **Employee** about the specific performance standards and targets that will be included in the performance management system as applicable to the **Employee**.
- 5.4 The **Employee** undertakes to actively focus towards the promotion and implementation of the KPAs (including special projects relevant to the employee's responsibilities) within the local government framework.
- 5.5 The criteria upon which the performance of the **Employee** shall be assessed shall consist of two components, both of which shall be contained in the Performance Agreement.
 - 5.5.1 The **Employee** must be assessed against both components, with a weighting of 80:20 allocated to the Key Performance Areas (KPAs) and the Competencies respectively.
 - 5.5.2 Each area of assessment will be weighted and will contribute a specific part to the total score.
 - 5.5.3 KPAs covering the main areas of work will account for 80% and Competencies will account for 20% of the final assessment.
- The **Employee**'s assessment will be based on his / her performance in terms of the outputs / outcomes (performance indicators) identified as per attached Performance Plan (Annexure A), which are linked to the KPA's, and will constitute 80% of the overall assessment result as per the weightings agreed to between the **Employer** and **Employee**:

| Key Performance Areas (KPA's) | Weighting |
|--|-----------|
| Service Delivery & Infrastructure Development | 17% |
| Municipal Institutional Development and Transformation | 6% |
| Local Economic Development (LED) | - |
| Municipal Financial Viability and Management | 37% |
| Good Governance and Public Participation | 40% |
| Total | 100% |

- 5.7 In the case of Senior Managers directly accountable to the Municipal Manager, key performance areas related to the functional area of the relevant manager must be subject to negotiation between the municipal manager and the relevant manager.
- 5.8 The Competencies will make up the other 20% of the **Employee**'s assessment score. The Competencies are split into two groups, Leading Competencies that drive strategic intent and direction and Core Competencies which drive the execution of the leading competencies.

| | LEADING COMPETENCIES | WEIGHTING |
|---------------------------------------|---|-----------|
| Strategic Direction and Leadership | Impact and Influence Institutional Performance Management Strategic Planning and Management Organisational Awareness | 8,333% |
| People Management | Human Capital Planning and Development Diversity Management Employee Relations Management Negotiation and Dispute Management | 8,333% |

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| TOTAL PERCENTAGE | | 100% |
|--|---|------------|
| | Results and Quality Focus | 8,333% |
| | Communication | 8,333% |
| Knowle | edge and Information Management | 8,333% |
| | Analysis and Innovation | 8,333% |
| | Planning and Organising | 8,333% |
| | Moral Competence | 8,333% |
| | CORE COMPETENCIES | |
| | Cooperative Governance | 7 |
| Governance Leadership | Risk and Compliance Management | 8,333% |
| | Policy Formulation | |
| ************************************** | Change Impact Monitoring and Evaluation | |
| Change Leadership | Process Design and Improvement | 8,333% |
| | Change Vision and Strategy | |
| _ | Financial Reporting and Monitoring | - Me asaya |
| Financial Management | Financial Strategy and Delivery | 8,333% |
| | Budget Planning and Execution | |
| Management | Program and Project Monitoring and Evaluation | |
| Program and Project | Service Delivery Management | 8,333% |
| Dragues and Drainet | Program and Project Planning and Implementation | |

6. EVALUATING PERFORMANCE

- 6.1 The Performance Plan (Annexure A) to this Agreement sets out -
 - 6.1.1 The standards and procedures for evaluating the Employee's performance; and
 - 6.1.2 The intervals for the evaluation of the **Employee**'s performance.
- 6.2 Despite the establishment of agreed intervals for evaluation, the Employer may in addition review the Employee's performance at any stage while the contract of employment remains in force.
- 6.3 Personal growth and development needs identified during any performance review discussion must be documented in a Personal Development Plan (Annexure C) as well as the actions agreed to and implementation must take place within set time frames.
- 6.4 The **Employee**'s performance will be measured in terms of contributions to the goals and strategies set out in the Employer's SDBIP as described in 6.6 below.
- 6.5 The Employee will submit quarterly performance reports (SDBIP) and a comprehensive annual performance report prior to the performance assessment meetings to the evaluation panel chairperson for distribution to the panel members for preparation purposes.
- 6.6 The annual performance appraisal will involve:

6.6.1 Assessment of the achievement of results as outlined in the Performance Plan:

- Each KPA should be assessed according to the extent to which the specified (a) standards or performance indicators have been met and with due regard to ad hoc tasks that had to be performed under the KPA.
- (b) A rating on the five-point scale described in 6.7 below shall be provided for each KPI or group of KPI's which will then be multiplied by the weighting to calculate the score.
- B mc le The Employee will submit his/her self - evaluation to the Employer prior to (c) final assessment.

- (d) In the instance where the employee could not perform due to reasons outside the control of the employer and employee, the KPI will not be considered during the evaluation. The **Employee** should provide sufficient evidence in such instances.
- (e) An overall score will be calculated based on the total of the individual scores calculated above.
- (f) The applicable assessment rating calculator must be used to add the scores and calculate a final KPA score.

6.6.2 Assessment of the Competencies

- (a) Each competency will be assessed in terms of the description provided in (Annexure B).
- (b) An indicative rating on the five-point scale should be provided for each competency.
- (c) This rating should be multiplied by the weighting given to each competency during the contracting process, to provide a score.
- (d) The applicable assessment rating calculator must be used to add the scores and calculate a final competency score.

6.6.3 Overall rating

An overall rating is calculated by using the applicable assessment-rating calculator. Such overall rating represents the outcome of the performance appraisal.

6.7 The assessment of the performance of the **Employee** will be based on the following rating scale for KPA's and Competencies:

Rating scale for KPA's

| Level | Terminology | Description |
|-------|---|---|
| 5 | Outstanding performance | Performance far exceeds the standard expected of an employee at this level. The appraisal indicates that the Employee has achieved above fully effective results against all performance criteria and indicators as specified in the PA and Performance Plan and maintained this in all areas of responsibility throughout the year. |
| 4 | Performance significantly above expectations | Performance is significantly higher than the standard expected in the job. The appraisal indicates that the Employee has achieved above fully effective results against more than half of the performance criteria and indicators and fully achieved all others throughout the year. |
| 3 | Fully effective | Performance fully meets the standards expected in all areas of the job. The appraisal indicates that the Employee has fully achieved effective results against all significant performance criteria and indicators as specified in the PA and Performance Plan. |
| 2 | Not fully effective | Performance is below the standard required for the job in key areas. Performance meets some of the standards expected for the job. The review/assessment indicates that the employee has achieved below fully effective results against more than half the key performance criteria and indicators as specified in the PA and Performance Plan. |

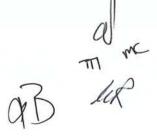
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| Level | Terminology | Description |
|-------|--------------------------|---|
| 1 | Unacceptable performance | Performance does not meet the standard expected for the job. The review/assessment indicates that the employee has achieved below fully effective results against almost all of the performance criteria and indicators as specified in the PA and Performance Plan. The employee has failed to demonstrate the commitment or ability to bring performance up to the level expected in the job despite management efforts to encourage improvement. |

Rating scale for Competencies

| Level | Terminology | Description |
|-------|-------------|---|
| 1 | Basic | Applies basic concepts, methods, and understanding of local government operations, but requires supervision and development intervention. |
| 2 | Competent | Develops and applies more progressive concepts, methods and understanding. Plans and guides the work of others and executes progressive analysis. |
| 3 | Advanced | Develops and applies complex concepts, methods and understanding. Effectively directs and leads a group and executes in-depth analysis. |
| 4 | Superior | Has a comprehensive understanding of local government operations, critical in strategic shaping direction and change develops and applies comprehensive concepts and methods. |

- For purposes of evaluating the annual performance of the Municipal Manager, an evaluation 6.8 panel constituted of the following persons must be established:-
 - 6.8.1 Executive Mayor;
 - Chairperson of the performance audit committee or the audit committee in the absence of 6.8.2 a performance audit committee;
 - 6.8.3 Member of the Mayoral Committee;
 - 6.8.4 Mayor and/or Municipal Manager from another municipality; and
 - 6.8.5 Member of a ward committee as nominated by the Executive Mayor.
- 6.9 For purposes of evaluating the annual Performance of Senior Managers directly accountable to the Municipal Manager, an evaluation panel constituted of the following persons must be established:-
 - 6.9.1 Municipal Manager;
 - 6.9.2 Chairperson of the performance audit committee or the audit committee in the absence of a performance audit committee;
 - 6.9.3 Municipal Manager from another municipality.
- 6.10 The Performance Management Unit of the municipality must provide secretariat services to the evaluation panels referred to in paragraphs 6.8 and 6.9.



7. SCHEDULE FOR PERFORMANCE REVIEWS

7.1 The performance of each **Employee** in relation to his / her performance agreement shall be reviewed on the following dates with the understanding that reviews in the first and third quarter may be verbal if performance is satisfactory:

First quarter

July - September 2016

Second quarter

October - December 2016

- 7.2 The Employer shall keep a record of the mid-year review and annual assessment meetings.
- 7.3 Performance feedback shall be based on the **Employer**'s assessment of the **Employee**'s performance.
- 7.4 The **Employer** will be entitled to review and make reasonable changes to the provisions of (Annexure A) from time to time for operational reasons. The **Employee** will be fully consulted before any such change is made.
- 7.5 The **Employer** may amend the provisions of (Annexure A) whenever the performance management system is adopted, implemented and / or amended as the case may be. In that case the **Employee** will be fully consulted before any such change is made.

8. DEVELOPMENTAL REQUIREMENTS

The Personal Development Plan (PDP) for addressing developmental gaps is attached as (Annexure C). Such plan may be implemented and/or amended as the case may be after each assessment.

9. OBLIGATIONS OF THE EMPLOYER

- 9.1 The Employer shall -
 - 9.1.1 Create an enabling environment to facilitate effective performance by the employee;
 - 9.1.2 Provide access to skills development and capacity building opportunities;
 - 9.1.3 Work collaboratively with the **Employee** to solve problems and generate solutions to common problems that may impact on the performance of the **Employee**;
 - 9.1.4 On the request of the **Employee** delegate such powers reasonably required by the **Employee** to enable him / her to meet the performance objectives and targets established in terms of this Agreement; and
 - 9.1.5 Make available to the **Employee** such resources as the **Employee** may reasonably require from time to time to assist him / her to meet the performance objectives and targets established in terms of this Agreement.

10. CONSULTATION

- 10.1 The Employer agrees to consult the Employee timeously where the exercising of the powers will have amongst others
 - 10.1.1 A direct effect on the performance of any of the Employee's functions;
 - 10.1.2 Commit the **Employee** to implement or to give effect to a decision made by the **Employer**; and

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- 10.1.3 A substantial financial effect on the **Employer**.
- 10.2 The Employer agrees to inform the Employee of the outcome of any decisions taken pursuant to the exercise of powers contemplated in 10.1 as soon as is practicable to enable the **Employee** to take any necessary action without delay.

11. MANAGEMENT OF EVALUATION OUTCOMES

- 11.1 The evaluation of the **Employee**'s performance will form the basis for rewarding outstanding performance or correcting unacceptable performance.
- 11.2 A performance bonus of between 5% to 14% of the all-inclusive annual remuneration package may be paid to the Employee in recognition of outstanding performance to be constituted as follows:

| Performa | nce Score | Deufermanne Deute Deutenten |
|----------|-----------|------------------------------|
| From | То | Performance Bonus Percentage |
| 130% | 133% | 5% |
| 134% | 137% | 6% |
| 138% | 141% | 7% |
| 142% | 145% | 8% |
| 146% | 149% | 9% |
| 150% | 153% | 10% |
| 154% | 157% | 11% |
| 158% | 161% | 12% |
| 162% | 165% | 13% |
| 166% | 169% | 14% |

- 11.3 In the case of unacceptable performance, the Employer shall -
 - 11.3.1 Provide systematic remedial or developmental support to assist the Employee to improve his or her performance; and
 - 11.3.2 After appropriate performance counselling and having provided the necessary guidance and/ or support as well as reasonable time for improvement in performance, the Employer may consider steps to terminate the contract of employment of the Employee on grounds of unfitness or incapacity to carry out his or her duties.

12. DISPUTE RESOLUTION

- 12.1 Any disputes about the nature of the Employee's performance agreement, whether it relates to key responsibilities, priorities, methods of assessment and/ or any other matter provided for, shall be mediated by -
 - 12.1.1 The MEC for local government in the province within thirty (30) days of receipt of a formal dispute from the Employee; or
 - 12.1.2 Any other person appointed by the MEC.
 - 12.1.3 In the case of Senior Managers directly accountable to the Municipal Manager, a member of the municipal council, provided that such member was not part of the evaluation panel provided for in sub-regulation 27(4)(e) of the Municipal Performance Regulations, 2006, within thirty (30) days of receipt of a formal dispute from the employee;

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whose decision shall be final and binding on both parties.

12.2 In the event that the mediation process contemplated above fails, clause relevant of the Contract of Employment shall apply.

13. GENERAL

- 13.1 The contents of this agreement and the outcome of any review conducted in terms of (Annexure A) may be made available to the public by the **Employer**.
- Nothing in this agreement diminishes the obligations, duties or accountabilities of the **Employee** in terms of his/ her contract of employment, or the effects of existing or new regulations, circulars, policies, directives or other instruments.
- 13.3 The performance assessment results of the **Employee** must be submitted to the municipal council by the **Employer** within fourteen (14) days after the conclusion of the assessment for information purposes.

14. PERFORMANCE APPRAISALS

14.1 The **Employee** will be responsible for developing annual performance work plans and conducting performance appraisals with all staff in the Directorate as stipulated in Section 27 of the 2016 Performance Management System Framework document.

Thus done and signed at KLERKSDORP on this the 20 day of JUNE 2016.

| AS WITNESSES: | \sim . |
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| . Done . | EMPLOYEE . |
| . L'Eurree Renslieg | |

Thus done and signed at KLERKSDORP on this the 20 day of JUNE 2016.

| AS WITNESSES: | Med 1 |
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Performance Plan

ACTING DIRECTOR: FINANCE CHR BOSHOFF

CITY OF MATLOSANA Period 1 July 2016 to 31 December 2016

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FINAL 2016/17 SDBIP

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| spent on repairs and maintenance by June 2017 | 6 MIC expenditure as 75 % of annual allocation by June 2017 (excluding roll-overs) | Annual Cost coverage ratio for 2015/16 by September 2016 A-(8-C _y)D Where: "A represents ost coverage "P represents all available cash at a particular time C' represents all restriction to the control of the control | | Approving the 2017/18 draft budget by 31 March 2017 | Approving the final 2017/18 budget by 31 May 2017 | Approving the final 2017/18 budget related policies and tariffs by 31 May 2017 | Approving the 2016/17 adjustment budget by 28 February 2017 | Submitting the 2015/16 financial statements to the Auditor-Ceneral by 31 August 2016 | Grants as 100% of revenue received per DORA by March 2017 |
| management to ensure budget spent on financial sustainability repairs and maintenance | MIG expenditure a % of annual allocation | Ratio for Cost coverage for 2015/16 | 2017/18 Budget planning process time table tabled | 2017/18 Draft budget approved | Final 2017/18 budget approved | 2017/18 Budget related policies approved | 2016/17 adjustment budget approved | 2015/16 financial statements submitted to the Auditor-General | Grants as a % of revenue received |
| management to ensure financial sustainability | To control expenditure management to ensure financial sustainability | Financial Viability expressed (National Key Performance Indicators) | To approve the budget in order to comply with legislation | To approve the budget 2017/18 Draft budget in order to comply with approved legislation | To approve the budget in order to comply with a legislation | To approve the budget (2017/18 Budget in order to comply with related policies legislation | To approve the Adjustment Budget to comply with legislation | To submit the 2015/16 S Financial Statements on time to comply with the legislation | To identify the grants of received as revenue to rebetter service delivery |
| | .93% | 1.93% | 1.93% | 1.93% | 1.93% | .93% | %86. | .93% | 1.93% |
| Financial Managemen | Financial Management | Financial Management | | Good Governance | | Good Governance | Good Governance | Financial Management | Financial Management |
| | Municipal Financial Viability & Management | Municipal Financial Viability & Management | Good Governance and Public Participation | Good Governance and Public Participation | Good Governance and Public Participation | Good Governance and Public Participation | Good Governance and Public Participation | Good Governance and Public Participation | Municipal nancial Viability Management |
| мосяголм О | мосгооя О | D Rossouw | wuosson a | р Роззоим | Wossouw O | D Rossouw | мпозголм П | р Коѕѕоим | мпоезоо Q |
| | BUDS | <u>8</u> | BUDS | BUDE | BUD7 | 8008 | BUD9 | BUD10 | BUD11 |
| 20000011000000 | 2000004010000 | Α\N | ∀/N | Y/N | ΨN | A/N | V/N | AW | ΑW |
| Outcome 9 - Output | Outcome 9 - Output 5 | NKP - Indicator | Compliance | Compliance | Compliance | Compliance | Compliance | Compliance | è iuqiuO |

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| Debt Coverage Print | Oustanding Service Print & Calculations | Outstanding Service Print & Calculations | Outstanding Service Print & Calculations | 0000 | 900 | 990 | 6040 | Asset count report from Ducharme. Report from Ducharme. Report to MM | 2015/16 Asset Register |
|---|--|--|--|---|--|---|---|--|--|
| | | | | | | | | | |
| 1 2 2 1.180% | | L 2 E 4 | Nr. approved / Nr published 100% 100% 100% 100% 100% 100% 100% 100 | L S & 4 | - 2 0 4 | - 0 0 4 | - 2 8 4 | | 2015/16 Asset Register 100% reconciled 2 |
| \$1.80% anoM | 23.00% | 12 None | 12 Electronic version of the section 71 report submitted | 089 199 E65 A | 649319450 | 000 112 17 8 | R441 721 250 | 2016/17 Asset count completed | reconciled |
| oα | α. α. | ο α | co cc | R 593 661 490 | R 49 319 450 | R 71 511 000 | R 441 721 250 | В 0 | 0 |
| Annual Debt coverage ratio A=(B-C) / D Where: YA represents debt coverage To represents operating Irevenue received "C" represents operating grants "C" represents debt service payments (i.e. interest + redemption) due within the | | | | Collecting income from electricity sales (conventional meters) by June 2017 | Collecting income from pre- paid electricity sales by June ales 2017 | Collecting income from power cards electricity sales sales by June 2017 | Collecting income from water sales (conventional meters) by June 2017 | ount Completing the 2016/17 asset count and submitting report to municipal manger by June 2017 | gister Reconciling the 2015/16 sasset register 100% to the financial statements by August 2016 |
| Financial Vability Ratio for Debt expressed coverage for 2015/16 (National Key Performance Indicators) | | n order | ts are is are RFMA | ancial | | n to ancial | | To ensure that all 2016/17 Asset count municipal assets are completed and accounted for reported | To enhance a clean 2015/16 Asset register audit 100% reconciled |
| Municipal Financial Viability & Management Financial Management | Municipal Francial Management Management Financial Management 10 10 10 10 10 10 10 10 10 1 | Management Sood Governance Cool Governance | Cood Covernance | & Infrastructure Development Trinancial Management | | Infrastructure Development Financial Management | 1 | Viability & Management Ananagement Financial Management 23% | 1- 00.000 |
| D Rossouw NAA NAA | A/M A/M S JudiuO - 6 emootuO S S S S S S S S S S S S S S S S S S S | Compliance N/A | | Operational 2000002215401 | Operational 2000002235401 | 2000002235406 | 2000002215402 2000002215402 | A/M SS1 SS1 Muller | AVA ASS2 J Muller |

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| GIS Print out | Reconcilation calculations | Reconcilation | Prints & Calculations on Financial Indicators | 6040. | Indigent register | Reconciliation calculations | 0040 | Indigent register | Levies rates report. Receipts rates reports. (BP641) | Updated Updated valuation roll. GO40 Town proclamations, | channer Matching of properties, charging basic fees where not levied, updating |
|---|---|--|---|---|--|--|--|---|---|---|--|
| | | | | | | | | | | | |
| | | | | | | | | | | | |
| 2 - 3 - 3 - 4 100,00% | | | | | | | and the second | 1 1000 2 1500 3 2500 4 3300 | | Updating categories and tariffs Updating categories and tariffs Updating categories and tariffs Updating categories and tariffs Updating categories and tariffs | |
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| %00 1 | %9 <i>L</i> | %58 | %69 | R 123 302 736 | sblodeauord sblodeauord | %21 | K 12 689 392 | 3 300 Approved surial settlements | 95% | 000 001 A | итргочіпд гечепие епізасетені |
| : | | NO N | R0 | R 123 302 736 | 0 8 | 0.0 | R 12 589 392 | R0 | 0 | R 700 000 | δ |
| identified assets are registered in the asset register by June 2017 | Rand value debtors outstanding as 75% of own revenue by June 2017 | 85% of debt collected as a percentage of money owed to the municipality by June 2017 | 3% increase (80% to 83%) in annual service debtors collection rate by June 2016 | Spending on free basic services by June 2017 - (Account Holders) | 20 000 Approved households with free basic services (indigents) by June 2017 | % Households registered earning less than R3 000 per R3 000 per month by June 2017 - (vs. total active acrounts) | Spending on free basic alternative services by June 2017 | 3 300 Approved rural settlements with free basic alternative energy (indigents) by June 2017 | 82 % of budgeted revenue for property rates collected by June 2017 | Maintaining the existing valuation roll with supplementary entries by June 2017 | Improving revenue enhancement by identifing areas where council is not billing or is billing incorrectly by June 2017 |
| assets on register | R value debtors Outstanding as a % of common revenue | % of debt collected as a percentage of money owed to the municipality | % increase in annual debtors collection rate | R value spend on free basic services | Number of approved households with free basic services (indigents) | % Households registered earning less than R3 000 per month | R value spend on free basic alternative services | Rural settlements with if free basic alternative is energy (indigents) a approved | % of budgeted frevenue for property frates collected b | Existing valuation roll Maintenance v | Revenue Ir enhancement e improved and a optimized b |
| GRAP17 | To control debt management to ensure or financial sustainability or | To control debt "" management to ensure a financial sustainability m | To increase Payments % Received vs. Monthly dd Levies (Collection rate of billings) | Indigent Subsidy for R Free Basic Services ba allocations to comply with legislation | N P B E | <u>% € €</u> | Indigent Subsidy for Free Basic Services ba allocations to compty se with legislation | Indigent Subsidy for Ru Free Basic Services free allocations to comply en with legislation app | To collect revenue for % property rates to comply with legislation rate (Implementation of the Municipal Property Rates Act, 2004 (Act no. 6 of 2004) | o comply | To improve the financial sustainability ent financial sustainability of the municipality and impoplimization of revenue optimization o |
| | 1.93% | 1.93% | 1.93% | 1.93% | 1.93% | 1.93% | 1.93% | 1.93% | 1.93% | 1.93% | 1.93% |
| Financial Management | Financial Managenent | Financial Management | Financial Management | Infrastructure Services | Infrastructure Services | Infrastructure Services | infrastructure Services | SACIAIAC | Financial Management | | |
| Municipal Financial Viabili & Managemen | Municipal Financial Viability & Management | Municipal Financial Viability & Management | Municipal Financial Viability & Management | Service Delivery & Infrastructure Development | Service Delivery & Infrastructure Development | Service Delivery & Infrastructure Development | Service Delivery & Infrastructure Development | Service Delivery & Infrastructure Development | Municipal Financial Viability & Management | Municipal Financial Viability & Management | Municipal Financial ability & Management |
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| x S | R 2 000 000 | o a | 8 | œ. | œ œ | RO | α | R | R |
| Setung 55 % of all payments (creditors) done within 30 days of receipt of invoice / statement by June 2017 | Renewing of the MicroSoft software license at by September 2016 | Resolving 90% of all IT queries received within 10 working days by June 2017 | Ensuring 100% of all allocated tenders / projects are forwarded to Legal for SIA to be signed by June 2017 | Reviewing and approving the 2011/18 supply chain management policy by March 2016 | Publishing 100% of all supply chain management contracts in terms of Section 75(1)(g) of the Mirka on the municipal website by June 2017 | Conducting at least 8 meetings of the Specification Committee by June 2017 | Conducting at least 12 meetings of the Evaluation Committee by June 2017 | Conducting at least 12 meetings of the Adjudication Committee by June 2017 | Conducting 8 SCM capacity building workshops for council employees by June 2017 |
| n payment within 30 days from date of invoice/statement | MicroSoft software license renewed | % of queries responded to within 10 working days | 0 | 2017/18 Supply chain management policy reviewed and approved | % of supply chain in management awards to published | Number of meetings of Conducting at least 8 the Specification meetings of the Speci Committee conducted Committee by June 28 | Number of meetings of Conducting at least 12 the Evaluation Committee conducted Committee by June 20 | Number of meetings of Conducting at least 12 the Adjudication Committee conducted Committee by June 20 | Number of SCM capacity building by workshops for council or employees conducted 2 |
| management to ensure timeous payment of creditors and service providers | To renew the MicroSoft software license to comply with legislation | To ensure effective IT systems for municipal processes | To comply with legal requirements (sec 116 of MFMA) | To review and approve the 2017/18 SCM policy in order to comply with legislation | Ensure that all supply chain management awards are published on the municipal website as required by the MFMA | To implement Internal Co-operation and Controls to ensure compliance with legislation | To implement Internal Co-operation and Controls to ensure compliance with legislation | To implement Internal ICo-operation and Confols to ensure compliance with legislation | To implement Internal II Co-operation and Controls to ensure compliance with legislation |
| | 1.93% | 1.93% | | 1.93% | 1.93% | 1.93% | 1.93% | %56. | 1.93% |
| Financial Management | Good Governance | Good Governance | Good Governance | Good Governance | Financial Management | Financial | Financial Management | Management | Management |
| Municipal Financial Viability & Management | Municipal Institutional Development and Transformation | Good Governance and Public Participation | Good Governance and Public Participation | Good Governance and Public Participation | Good Governance and Public Participation | Sand Public Participation | Good Governance and Public Participation | Good Governance and Public Participation Financial | Good Governance and Public Participation Financial |
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| Notices, agendas. | Council | | SCM Policy. | SCM | resolutions | Т | |
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| y reports | nəten | 40 | | 9 | | | |
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| Submitting 4 quarterly reports on the implementation of SCM | policy to council and make public by June 2017 | | Minimizing procurements awarded in terms of Regulation 36 from 12 to 6 by June 2017 | | | | |
| policy | | Number of procurements awarded in terms of Regulation 36 minimized | | | | | |
| to implement a Supply Supply Chain Chain Management Management policy to comply with implemented | | To give content to the Financial Recovery Plan | | | | | |
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MUNICIPAL MANAGER

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Local Government: Competency Framework in Senior Managers

ACTING DIRECTOR: FINANCE CHR BOSHOFF

CITY OF MATLOSANA Period 1 July 2016 to 31 December 2016

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LOCAL GOVERNMENT: COMPETENCY FRAMEWORK FOR SENIOR MANAGERS

1. Definitions

In this framework -

"core competencies" are competencies that cut across all levels of work in a municipality and enhance contextualised leadership that guarantees service delivery impact; and

"leading competencies" means competencies that are required to develop clear institutional strategy, initiate, drive and implement programs to achieve long-term sustainable and measurable service delivery performance results.

2. Competency Framework

- 2.1 This competency framework replaces regulation 26(8) of the Local Government: Municipal Performance Regulations for Municipal Managers and Managers directly accountable to Municipal Managers, (Government Notice No. 805) as published in *Government Gazette No.* 29089 of 1 August 2006.
- 2.2 A person appointed as a senior manager must have the competencies as set out in this framework. Focus must also be placed on the following key factors:
 - (a) Critical leading competencies that drive the strategic intent and direction of local government;
 - (b) Core competencies which senior managers are expected to possess, and which drive the execution of the leading competencies; and
 - (c) The eight Batho Pele principles.
- 2.3 The competency framework consists of six leading competencies which comprise of twenty (20) driving competencies that communicate what is expected for effective performance in local government.
- 2.4 The competency framework further involves six (6) core competencies that act as drivers to ensure that the leading competencies are executed at an optimal level.
- 2.5 There is no hierarchical connotation to the structure and all competencies are essential to the role of a senior manager to influence high performance. All competencies must therefore be considered as measurable and critical in assessing the level of a senior manager's performance.
- 2.6 The competency framework is underscored by four (5) achievement levels that act as benchmark and minimum requirements for other human capital interventions, which are, recruitment and selection, learning and development, succession planning, and promotion.

3. Competency Framework Structure

The competencies that appear in the competency framework are detailed below.

| | large of and lafters are |
|-------------------------|--|
| 20 NOT 10 TERM 100 NO | Impact and Influence |
| Strategic Direction and | Institutional Performance Management |
| Leadership | Strategic Planning and Management |
| | Organisational Awareness |
| | Human Capital Planning and Development |
| Deeple Management | Diversity Management |
| People Management | Employee Relations Management |
| | Negotiation and Dispute Management |

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| Program and Project Management | Program and Project Planning and Implementation Service Delivery Management Program and Project Monitoring and Evaluation |
|-----------------------------------|---|
| Financial Management | Budget Planning and Execution Financial Strategy and Delivery Financial Reporting and Monitoring |
| Change Leadership | Change Vision and Strategy Process Design and Improvement Change Impact Monitoring and Evaluation |
| Governance Leadership | Policy Formulation Risk and Compliance Management Cooperative Governance |
| | CORE COMPETENCIES |
| | Moral Competence |
| | Planning and Organising |
| | Analysis and Innovation |
| Kr | nowledge and Information Management |
| | Communication |
| | Results and Quality Focus |

4. Minimum Requirements

The minimum requirements that accompany the competency framework, but do not govern the selected competencies, as set out in annexure B of the minimum competency requirements for Senior Managers, refer to the level of higher education qualification, work experience and knowledge that are needed to operate effectively in the local government environment.



5. Competency Descriptions

| Cluster | Leading Competencie | es | | | | |
|---|--|--|--|--|--|--|
| Competency Name | Strategic Direction ar | Strategic Direction and Leadership Provide and direct a vision for the institution, and inspire and deploy others to deliver on the strategic institutional mandate | | | | |
| Competency Definition | | | | | | |
| BASIC | | ENT LEVELS | | | | |
| Understand institutional and departmental strategic objectives, but lacks the ability to inspire others to achieve set mandate Describe how specific tasks link to institutional strategies but has limited influence in directing strategy Has a basic understanding of institutional performance management, but lacks the ability to integrate systems into a collective whole Demonstrate a basic understanding of key decision- makers | COMPETENT Give direction to a team in realising the institution's strategic mandate and set objectives Has a positive impact and influence on the morale, engagement and participation of team members Develop actions plans to execute and guide strategy implementation Assist in defining performance measures to monitor the progress and effectiveness of the institution Displays an awareness of institutional structures and political factors Effectively communicate barriers to execution to relevant parties Provide guidance to all stakeholders in the achievement of the strategic mandate Understand the aim and objectives of the institution and relate it to own work | Evaluate all activities to determine value and alignment to strategic intent Display in-depth knowledge and understanding of strategic planning Align strategy and goals across all functional areas Actively define performance measures to monitor the progress and effectiveness of the institution Consistently challenge strategic plans to ensure relevance Understand institutional structures and political factors, and the consequences of actions Empower others to follow strategic direction and deal with complex situations Guide the institution through complex and ambiguous concern Use understanding of power relationships and dynamic tensions among key players to frame communications and develop strategies, positions and alliances | SUPERIOR Structure and position the institution to local government priorities Actively use in-depth knowledge and understanding to develop and implement a comprehensive institutional framework Hold self accountable for strategy execution and results Provide impact and influence through building and maintaining strategic relationships Create an environmental that facilitates loyalty and innovation Display a superior level of self-discipline and integrity in actions Integrate various systems into a collective whole to optimise institutional performance management Uses understanding of competing interests to manoeuvre successfully to a win/win outcome | | | |

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| Cluster | Leading Compe | Leading Competencies People Management | | | | | |
|---|---|---|--|--|--|--|--|
| Competency Name | People Manage | | | | | | |
| Competency Definition | on diversity, optimi | Effectively manage, inspire and encourage people, respect diversity, optimise talent and build and nurture relationships in order to achieve institutional objectives | | | | | |
| BASIC | ACHIEVE COMPETENT | MENT LEVELS ADVANCED | SUPERIOR | | | | |
| Participate in team goal-setting and problem solving Interact and collaborate with people of diverse backgrounds Aware of guidelines for employee development, but requires support in implementing development initiatives | Seek opportunities to increase team contribution and responsibility Respect and support the diverse nature of others and be aware of the benefits of a diverse approace Effectively delegate tasks and empower others to increase contribution and execute function optimally Apply relevant employee legislation fairly and consistently Facilitate team | remedial interventions Recognise and reward effective and desired behaviour Provide mentoring and guidance to others in order to increase personal effectiveness Identify development and learning needs within the team Build a work environment conducive to sharing, innovation, ethical behaviour and | Develop and incorporate best practice people management processes, approaches and tools across the institution Foster a culture of discipline, responsibility and accountability Understand the impact of diversity in performance and actively incorporate a diversity strategy in the institution Develop comprehensive integrated strategies and approaches to human capital | | | | |
| | goal-setting and problem-solving Effectively identify capacity requirements to fulfill the strateg mandate | Inspire a culture of performance excellence by giving positive and | development and management Actively identify trends and predict capacity requirements to facilitate unified transition and performance management | | | | |



| Cluster Competency Name Competency Definition | | | Leading Competencies Program and Project Management Able to understand program and project management methodology; plan, manage, monitor and evaluate specific activities in order to deliver on set objectives | | | | | | | | | | | | |
|---|--|--|--|--|--|--|--|--|-----------------------|--|-----------|----|----------|--|----------|
| | | | | | | | | | | | ACHIEVEME | NT | | | |
| | | | | | | | | | 11511-1517-2517-177-1 | | | | ADVANCED | | SUPERIOR |
| | Initiate projects after approval from higher authorities Understand procedures of program and project management methodology, implications and stakeholder involvement Understand the rational of projects in relation to the institution's strategic objectives Document and communicate factors and risk associated with own work Use results and approaches of successful project implementation as guide | | Establish broad stakeholder involvement and communicate the project status and key milestones Define the roles and responsibilities of the project team and create clarity around expectations Find a balance between project deadline and the quality of deliverables Identify appropriate project resources to facilitate the effective completion of the deliverables Comply with statutory requirements and apply policies in a consistent manner Monitor progress and use of resources and make needed adjustments to timelines, steps, | | ADVANCED Manage multiple programs and balance priorities and conflicts according to institutional goals Apply effective risk management strategies through impact assessment and resource requirements Modify project scope and budget when required without compromising the quality and objectives of the project Involve top-level authorities and relevant stakeholders in seeking project buy-in Identify and apply contemporary project management methodology Influence and motivate project team to deliver exceptional results Monitor policy | | SUPERIOR Understand and conceptualise the long-term implications of desired project outcomes Direct a comprehensive strategic macro and micro analysis and scope projects accordingly to realise institutional objectives Consider and initiate projects that focus on achievement of the long-term objectives Influence people in positions of authority to implement outcomes of projects Lead and direct translation of policy into workable actions plans Ensures that programs are monitored to track progress and optimal resource utilisation, and that | | | | | | | | |
| | | | and resource allocation | | implementation and apply procedures to manage risks | | adjustments are made as needed | | | | | | | | |

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| Cluster | Leading Competen | cies | | | | | |
|---|--|---|---|--|--|--|--|
| Competency Name | Financial Managen | Financial Management | | | | | |
| Competency Definition | financial risk mana accordance with re all financial transac | an and manage budgets, c gement and administer pro cognised financial practice tions are managed in an e | ocurement processes in es. Further to ensure that | | | | |
| BASIC | COMPETENT | ENT LEVELS ADVANCED | SUPERIOR | | | | |
| Understand basic financial concepts and methods as they relate to institutional processes and activities Display awareness into the various sources of financial data, reporting mechanisms, financial governance, processes and systems Understand the importance of financial accountability Understand the importance of asset control | Exhibit knowledge of general financial concepts, planning, budgeting, and forecasting and how they interrelate Assess, identify and manage financial risks Assume a cost-saving approach to financial management Prepare financial reports based on specified formats Consider and understand the financial implications of decisions and suggestions Ensure that delegation and instructions as required by National Treasury guidelines are reviewed and updated Identify and implement proper monitoring and evaluation practices to ensure appropriate spending against budget | Take active ownership of planning, budgeting, and forecast processes and provides credible answers to queries within own responsibility Prepare budgets that are aligned to the strategic objectives of the institution Address complex budgeting and financial management concerns Put systems and processes in place to enhance the quality and integrity of financial management practices Advise on policies and procedures regarding asset control Promote National Treasury's regulatory framework for Financial Management Management | Develop planning tools to assist in evaluating and monitoring future expenditure trends Set budget frameworks for the institution Set strategic direction for the institution on expenditure and other financial processes Build and nurture partnerships to improve financial management and achieve financial savings Actively identify and implement new methods to improve asset control Display professionalism in dealing with financial data and processes | | | | |

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| Cluster | Leading Competen | ncies | | | | | |
|---|--|---|---|--|--|--|--|
| Competency Name | Change Leadership | Change Leadership | | | | | |
| Competency Definitio | order to successful professional and qu | nitiate institutional transfor lly drive and implement nevuality services to the comm | w initiatives and deliver | | | | |
| | | ACHIEVEMENT LEVELS | | | | | |
| BASIC | COMPETENT | ADVANCED | SUPERIOR | | | | |
| Display an awareness of change interventions, and the benefits of transformation initiatives Able to identify basic needs for change Identify gaps between the current and desired state Identify potential risk and challenges to transformation, including resistance to change factors Participate in change programs and piloting change interventions Understand the impact of change interventions on the institution within the broader scope of local government | Perform an analysis of the change impact on the social, political and economic environment Maintain calm and focus during change Able to assist team members during change and keep them focused on the deliverables Volunteer to lead change efforts outside of own work team Able to gain buy-in and approval for change from relevant stakeholders Identify change readiness levels and assist in resolving resistance to change factors Design change interventions that are aligned with the institution's strategic objectives and goals | Actively monitor change impact and results and convey progress to relevant stakeholders Secure buy-in and sponsorship for change initiatives Continuously evaluate change strategy and design and introduce new approaches to enhance the institution's effectiveness Build and nurture relationships with various stakeholders to establish strategic alliance in facilitating change Take the lead in impactful change programs Benchmark change interventions against best change practices Understand the impact and psychology of change, and put remedial interventions in place to facilitate effective transformation Take calculated risk and seek new ideas from best practice scenarios, and identify the potential for implementation | Sponsor change agents and create a network of change leaders who support the interventions Actively adapt current structures and processes to incorporate the change interventions Mentor and guide team members on the effects of change, resistance factors and how to integrate change Motivate and inspire others around change initiatives | | | | |

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| Cluster | Leading Competen | cies | | | | |
|---|--|--|------|---|---|--|
| Competency Name | Governance Leade | rshij |) | | | |
| Competency Definition | Able to promote, direct and apply professionalism in managing risk and compliance requirements and apply a thorough understanding of governance practices and obligations. Further, able to direct the conceptualisation of relevant policies and enhance cooperative governance relationships | | | | | |
| BASIC | | ACHIEVEME COMPETENT | IN I | | _ | CUREDIOR |
| Display a basic awareness of risk, compliance and governance factors but require guidance and development in implementing such requirements Understand the structure of cooperative government but requires guidance on fostering workable relationships between stakeholders Provide input into policy formulation | • | Display a thorough understanding of governance and risk and compliance factors and implement plans to address these Demonstrate understanding of the techniques and processes for optimising risk taking decisions within the institution Actively drive policy formulation within the institution to ensure the achievement of objectives | • | ADVANCED Able to link risk initiatives into key institutional objectives and drivers Identify, analyse and measure risk, create valid risk forecasts, and map risk profiles Apply risk control methodology and approaches to prevent and reduce risk that impede on the achievement of institutional objectives Demonstrate a thorough understanding of risk retention plans Identify and implement comprehensive risk management systems and processes Implement and monitor the formulation of policies, identify and analyse constraints and challenges with implementation and provide recommendations for improvement | | SUPERIOR Demonstrate a high level of commitment in complying with governance requirements Implement governance and compliance strategy to ensure achievement of institutional objectives within the legislative framework Able to advise Local Government on risk management strategies, best practice interventions and compliance management Able to forge positive relationships on cooperative governance level to enhance the effectiveness of local government Able to shape, direct and drive the formulation of policies on a macro level |





| Cluster | Core Competencie | es | | | | |
|--|--|---|---|--|--|--|
| Competency Name | Moral Competence | Moral Competence | | | | |
| Competency Definition | and integrity and competence | oral triggers, apply reasonin consistently display behavio | g that promotes honesty ur that reflects moral | | | |
| BASIC | COMPETENT | ENT LEVELS ADVANCED | SUPERIOR | | | |
| Realise the impact of acting with integrity, but | Conduct self in alignment with the values of Local | Identify, develop, and apply measures of solf. | Create an environment conducive of moral | | | |
| integrity, but requires guidance and development in | values of Local Government and the institution | measures of self- correction • Able to gain trust | conducive of moral practices Actively develop | | | |
| implementing principles Follow the basic | Able to openly admit own mistakes and | and respect through aligning actions with | and implement measures to combat fraud and | | | |
| rules and regulations of the | weaknesses and seek assistance | commitmentsMake proposals | corruption • Set integrity | | | |
| institution Able to identify basic moral situations, but requires guidance and development in understanding and reasoning with moral intent | from others when unable to deliver Actively report fraudulent activity and corruption within local government Understand and honour the confidential nature of matters without seeking personal gain Able to deal with situations of conflict of interest promptly and in the best interest of local government | and recommendations that are transparent and gain the approval of relevant stakeholders • Present values, beliefs and ideas that are congruent with the institution's rules and regulations • Takes an active stance against corruption and dishonesty when | standards and shared accountability measures across the institution to support the objectives of local government Take responsibility for own actions and decisions, even if the consequences are unfavourable | | | |



| Cluster | Core Competencie | s | | | |
|---|--|---|--|--|--|
| Competency Name | Planning and Orga | Planning and Organising | | | |
| Competency Definition | | ise and organise information e the quality of service deli to manage risk | | | |
| BASIC | ACHIEVEME COMPETENT | ENT LEVELS ADVANCED | SUPERIOR | | |
| plans and organise tasks around set objectives • Understand the process of planning and organising but requires guidance and development in providing detailed and comprehensive | appropriately organise information and resources required for a task • Recognise the urgency and importance of tasks • Balance short and | institutional objectives, develop comprehensive plans, integrate and coordinate activities, and assign appropriate resources for successful implementation | strategies and initiatives when developing plans and actions • Able to project and forecast short, medium and long term requirements of the institution and local | | |
| Able to follow existing plans and ensure that objectives are met Focus on short-term objectives in developing plans and actions | long-term plans and goals and incorporate into the team's performance objectives Schedule tasks to ensure they are performed within | Identify in advance required stages and actions to complete tasks and projects Schedule realistic timelines, objectives and milestones for | government Translate policy into relevant projects to facilitate the achievement of institutional objectives | | |
| Arrange information and resources required for a task, but require further structure and organisation | budget and with efficient use of time and resources • Measures progress and monitor | tasks and projects Produce clear, detailed and comprehensive plans to achieve institutional objectives | | | |
| | performance results | Identify possible risk factors and design and implement appropriate contingency plans Adapt plans in light of changing circumstances Prioritise tasks and projects according to their relevant urgency and importance | | | |

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| Cluster | Core Competencie | s | | | | |
|---|--|--|--|--|--|--|
| Competency Name | Analysis and Innov | Analysis and Innovation | | | | |
| Competency Definition | establish and imple | Able to critically analyse information, challenges and trends to establish and implement fact-based solutions that are innovative to improve institutional processes in order to achieve key strategic objectives | | | | |
| | | ENT LEVELS | y. | | | |
| BASIC | COMPETENT | ADVANCED | SUPERIOR | | | |
| Understand the basic operation problem solving of analysis, but lack detail and thoroughness Able to balance independent analysis with requesting assistance from others Recommend new ways to perform tasks within own function Propose simple remedial interventions that marginally challenges the status quo Listen to the ideas and perspectives of others and explore opportunities to enhance such innovative thinking | Demonstrate Logical techniques and approaches and provide rationale for recommendations Demonstrate objectivity, insight, and thoroughness when analysing problems Able to break down complex problems into manageable parts and identify solutions Consult internal and external stakeholders on opportunities to improve processes and service delivery Clearly communicate the benefits of new opportunities and innovative solutions to stakeholders Continuously identify opportunities to enhance internal processes Identify and analyse opportunities conducive to innovative approaches and propose remedial intervention | Coaches team members on analytical and innovative approaches and techniques Engage with appropriate individuals in analysing and resolving complex problems Identify solutions on various areas in the institution Formulate and implement new ideas throughout the institution Able to gain approval and buy-in for proposed interventions from relevant stakeholders Identify trends and best practices in process and service delivery and propose institutional application Continuously engage in research to identify client needs | Demonstrate complex analytical and problem solving approaches and techniques Create an environment conducive to analytical and fact-based problem-solving Analyse, recommend solutions and monitor trends in key challenges to prevent and manage occurrence Create an environment that fosters innovative thinking and follows a learning organisation approach Be a thought leader on innovative customer service delivery, and process optimisation Play an active role in sharing best practice solutions and engage in national and international local government seminars and conferences | | | |



| Cluster Competency Name | | Core Competencies | s | | | | |
|--|---|--------------------------------------|---|-------------|--|------|--|
| | | Knowledge and Information Management | | | | | |
| Competency Definition | | n | information through the collective know | var ledg | neration and sharing o ious processes and m e base of local govern | edia | , in order to enhance |
| | | | ACHIEVEME | ENT | The state of the s | | |
| BASIC | | | COMPETENT | | ADVANCED | | SUPERIOR |
| Collect, cat and track re information for specific and project Analyse an interpret inf to draw con Seek news of informati increase the knowledge Regularly s information knowledge internal stakeholder team memb | elevant required tasks s d formation nclusions sources on to e base share and with | • | Use appropriate information systems and technology to manage institutional knowledge and information sharing Evaluate data from various sources and use information effectively to influence decisions and provide solutions Actively create mechanisms and structures for sharing of information Use external and internal resources to research and provide relevant and cutting-edge knowledge to enhance institutional effectiveness and efficiency | | Effectively predict future information and knowledge management requirements and systems Develop standards and processes to meet future knowledge management needs Share and promote best- practice knowledge management across various institutions Establish accurate measures and monitoring systems for knowledge and information management Create a culture conducive of learning and knowledge sharing Hold regular knowledge and information sharing sessions to elicit new ideas and share best practice approaches | | Create and support a vision and culture where team members are empowered to seek, gain and share knowledge and information Establish partnerships across local government to facilitate knowledge management Demonstrate a mature approach to knowledge and information sharing with an abundance and assistance approach Recognise and exploit knowledge points in interactions with internal and external stakeholders |

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| Cluster | Core Competencie | s | |
|--|---|---|---|
| Competency Name | Communication | | |
| Competency Definitio | and concise manne | mation, knowledge and ide er appropriate for the audie persuade and influence st ne | ence in order to |
| | | ENT LEVELS | T (manufacture) |
| BASIC | COMPETENT | ADVANCED | SUPERIOR |
| Demonstrate an understanding for communication levers and tools appropriate for the audience, but requires guidance in utilising such tools Express ideas in a clear and focused manner, but does not always take the needs of the audience into consideration Disseminate and convey information and knowledge adequately | Express ideas to individuals and groups in formal and informal settings in an manner that is interesting and motivating Able to understand, tolerate and appreciate diverse perspectives, attitudes and beliefs Adapt communication content and style to suit the audience and facilitate optimal information transfer Deliver content in a manner that gains support, commitment and agreement from relevant stakeholders Compile clear focused, concise and well-structured written documents | Effectively communicate highrisk and sensitive matters to relevant stakeholders Develop a well-defined communication strategy Balance political perspectives with institutional needs when communicating viewpoints on complex issues Able to effectively direct negotiations around complex matters and arrive at a win-win situation that promotes Batho Pele principles Market and promote the institution to external stakeholders and seek to enhance a positive image of the institution Able to communicate with the media with high levels of moral competence and discipline | Regarded as a specialist in negotiations and representing the institution Able to inspire and motivate others through positive communication that is impactful and relevant Creates an environment conducive to transparent and productive communication and critical and appreciative conversations Able to coordinate negotiations at different levels within local government and externally |

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| Cluster | Core Competencie | es | |
|--|---|---|--|
| Competency Name | Results and Qualit | y Focus | |
| Competency Definition | and objectives whi encourage others | igh quality standards, focus le consistently striving to ex to meet quality standards. I ure results and quality agai | ceed expectations and Further, to actively |
| | | ENT LEVELS | |
| BASIC | COMPETENT | ADVANCED | SUPERIOR |
| Understand quality of work but requires guidance in attending to important matters Show a basic commitment to achieving the correct results Produce the minimum level of results required in the role Produce outcomes that is of a good standard Focus on the quantity of output but requires development in incorporating the quality of work Produce quality work in general circumstances, but fails to meet expectation when under pressure | Focus on high-priority actions and does not become distracted by lower-priority activities Display firm commitment and pride in achieving the correct results Set quality standards and design processes and tasks around achieving set standards Produce output of high quality Able to balance the quantity and quality of results in order to achieve objectives Monitors progress, quality of work, and use of resources; provide status updates, and make adjustments as needed | Consistently verify own standards and outcomes to ensure quality output Focus on the end result and avoids being distracted Demonstrate a determined and committed approach to achieving results and quality standards Follow task and projects through to completion Set challenging goals and objectives to self and team and display commitment to achieving expectations Maintain a focus on quality outputs when placed under pressure Establishing institutional systems for managing and assigning work, defining responsibilities, tracking, monitoring and measuring success, evaluating and valuing the work of the institution | Coach and guide others to exceed quality standards and results Develop challenging, client-focused goals and sets high standards for personal performance Commit to exceed the results and quality standards, monitor own performance and implement remedial interventions when required Work with team to set ambitious and challenging team goals, communicating long-and short-term expectations Take appropriate risks to accomplish goals Overcome setbacks and adjust action plans to realise goals Focus people on critical activities that yield a high impact |



6. Achievement Levels

The achievement levels indicated in the table below serve as a benchmark for appointments, succession planning and development interventions.

- 6.1 Individuals falling within the Basic range are deemed unsuitable for the role of senior manager, and caution should be applied in promoting and appointing such persons.
- Individuals that operate in the Superior range are deemed highly competent and demonstrate an exceptional level of practical knowledge, attitude and quality. These individuals should be considered for higher positions, and should be earmarked for leadership programs and succession planning.

| Level | Terminology | Description |
|-------|-------------|---|
| 1 | Basic | Applies basic concepts, methods, and understanding of local government operations, but requires supervision and development intervention. |
| 2 | Competent | Develops and applies more progressive concepts, methods and understanding. Plans and guides the work of others and executes progressive analysis. |
| 3 | Advanced | Develops and applies complex concepts, methods and understanding. Effectively directs and leads a group and executes in-depth analysis. |
| 4 | Superior | Has a comprehensive understanding of local government operations, critical in strategic shaping direction and change develops and applies comprehensive concepts and methods. |





Personal Development Plan (PDP)

ACTING DIRECTOR: FINANCE CHR BOSHOFF

CITY OF MATLOSANA Period 1 July 2016 to 31 December 2016



Compiled on: 1 July 2016

| 4. | ώ | į. | 1. | 1. Skills / Performance Gap (in order of priority) |
|----|---|----|----|---|
| | | | | 2. Outcomes Expected (measurable indicators: quantity, quality and time frames) |
| | | | | 3. Suggested training and / or development activity |
| | | | | 4. Suggested mode of delivery |
| | | | | 5. Suggested Time Frames |
| | | | | 6. Work opportunity created to practice skill / development area |
| | | | | 7. Support Person |

Acting Director's signature: Acting Municipal Manager's signature:

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DISCLOSURE FORM FOR BENEFITS AND INTERESTS

| | | Λ | Λ |
|--|---|---------------------------------------|------------------------|
| I, the undersigned (S | urname and Initials) | BasHOFF | CHR. mwoon, 2572 |
| (Postal Address) | P.O. Box | 7065 , FLA | MWOOD, 2572 |
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| (Residential Address) | 27 Mon | NT TUSCAN | OTTOSTEET, |
| WILKOPPIE | s . KLERK | SOORP | , |
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| (Name of Mamicipan | (1) (1) | MALCOSPIN | rı |
| Tel: 08232 | 62531 | Fax: | |
| hereby certify that the my knowledge: | he following informa | tion is complete and | correct to the best of |
| | | | |
| Shares, securities financial institution | s and other financial | interests (Not bank a | ccounts with |
| Number of | Nature | Nominal Value | Name of |
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| financial interest 2. Interest in a trust | | | |
| 2. Interest in a trust | | Amount of Remune | |

Name of corporate entity, partnerships

Name of corporate entity, partnership or firm

UMS CAPE (17) LTD CONSULTING

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| Name of Employer | | Type of Work | | Amount of remuneration Income | |
|-------------------------|--------------------|------------------|-----------------|--------------------------------|--|
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| | 17 | | | | |
| CONFIDENTIAL Council | | | | | |
| Signature by Mayor | or Designate: | | | Date: | |
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| | Retainer ships a | | * | To a second | |
| Name of Client | Nature | Type o activity | f business ' | Value of any benefits received | |
| | 10 | | | | |
| | NH | • | | | |
| | | | | | |
| 6. Subsidies, gran | its and sponsors | ships by any or | ganisation | | |
| Source of assistan | | ptions of | Valu | e of assistance | |
| | assista | ance | | | |
| | NA | | _ | | |
| | | | | | |
| 7. Gifts and Hospi | itality from a sou | rce rather than | n a family me | ember | |
| Description | Value | | Mem | | |
| and the second second | | | | | |
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| 8. Land and Prope | erty | | | | |
| Description | Exte | ent | Area | Value | |
| 16 STORM ST PO | DT CHEFSTROOM | House | | IR1,5 M | |
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DATE: 20 JUNIZ 2016 PLACE: KLEEKS DOOP

OATH/AFFIRMATION

| 1. | | y that before administering the oath/affirmation I asked the deponent the ng questions and wrote down her/his answers in his/her presence: |
|-----------|--|---|
| | (i) | Do you know and understand the contents of the declaration? Answer $\underline{\qquad \ \ }$ |
| | (ii) | Do you have any objection to taking the prescribed oath or affirmation? Answer Θ |
| | (iii) | Do you consider the prescribed oath or affirmation to be binding on your conscience? Answer |
| 2. | the con that the the co affixed | that the deponent has acknowledged that she/he knows and understands ntents of this declaration. The deponent utters the following words: "I swear e contents of this declaration are true, so help me God." / "I truly affirm that ntents of the declaration are true". The signature/mark of the deponent is to the declaration in my presence. |
| Comm | ission | er of Oath /Justice of the Peace |
| Full firs | t name letters) | s and surname: OWARGO CHONISTO POWNIE |
| | | ank) PMS CO ONDINATION Ex Officio Republic of South Africa s of institution Fischer |
| | | KIERKSDORD |
| Date _ | 20 | JUNE 2016 Place KHERKSDON |
| (VA | Par | 20 JUNIZ 2016 |
| CONTE | ENTS N | IOTED: Acting Municipal Manager DATE |