

PERFORMANCE AGREEMENT

IN TERMS OF THE:-

LOCAL GOVERNMENT: MUNICIPAL SYSTEMS ACT,
2000 (32 OF 2000), AS AMENDED

AND

LOCAL GOVERNMENT: MUNICIPAL PERFORMANCE REGULATION FOR
MUNICIPAL MANAGERS AND MANAGERS DIRECTLY ACCOUNTABLE TO
MUNICIPAL MANAGERS, 2006

Entered into by and between

The CITY OF MATLOSANA herein represented by

E.T. MOTSEMME

in his capacity as

Municipal Manager

(hereinafter referred to as the **Employer**)

And

M.K. KGAUWE

As the

Director: Finance

(hereinafter referred to as the **Employee**)

For the Period

1 July 2012 to 30 June 2013

PERFORMANCE AGREEMENT

ENTERED INTO BY AND BETWEEN:

The **CITY OF MATLOSANA** herein represented by **ELIE TSIETSI MOTSEMME (ID NR. 6506135623080)** in his capacity as the **MUNICIPAL MANAGER** (hereinafter referred to as the **Employer**) and **MOLATLHEGI KHUNOU KGAUWE (ID NR. 8011225460087)** in his capacity as the **DIRECTOR FINANCE** of the Municipality (hereinafter referred to as the **Employee**).

WHEREBY IT IS AGREED AS FOLLOWS:

1. INTRODUCTION

- 1.1 The **Employer** has entered into a contract of employment with the **Employee** in terms of section 57(1)(a) of the Local Government: Municipal Systems Act 32 of 2000 ("the Systems Act"). The **Employer** and the **Employee** are hereinafter referred to as "the Parties".
- 1.2 Section 57(1)(b) of the Systems Act, read with the Contract of Employment concluded between the parties, requires the parties to conclude an annual performance agreement.
- 1.3 The parties wish to ensure that they are clear about the goals to be achieved, and secure the commitment of the **Employee** to a set of outcomes that will secure local government policy goals.
- 1.4 The parties wish to ensure that there is compliance with Sections 57(4A), 57(4B) and 57(5) of the Systems Act and Section 57(4C) of the Systems Amendment Act.

2. PURPOSE OF THIS AGREEMENT

The purpose of this Agreement is to -

- 2.1 comply with the provisions of Section 57(1)(b),(4A),(4B) and (5) of the Systems Act , Section 57(4C) of the Systems Amendment Act, as well as the employment contract entered into between the parties;
- 2.2 specify objectives and targets defined and agreed with the employee and to communicate to the employee the employer's expectations of the employee's performance and accountabilities in alignment with the Integrated Development Plan (IDP), Service Delivery and Budget Implementation Plan (SDBIP) and the Budget of the municipality;
- 2.3 specify accountabilities as set out in a performance plan, which forms an Annexure to the Performance Agreement;
- 2.4 monitor and measure performance against set targeted outputs;
- 2.5 use the Performance Agreement as the basis for assessing whether the employee has met the performance expectations applicable to his or her job;
- 2.6 in the event of outstanding performance, to appropriately reward the employee; and
- 2.7 give effect to the employer's commitment to a performance-orientated relationship with its employee in attaining equitable and improved service delivery.

3 COMMENCEMENT AND DURATION

- 3.1 This Agreement will commence on the **1 JULY 2012** and will remain in force until **30 JUNE 2013** thereafter a new Performance Agreement, Performance Plan and Personal Development Plan shall be concluded between the parties for the next financial year or any portion thereof.
- 3.2 This Agreement will terminate on the termination of the **Employee's** contract of employment.
- 3.3 The content of this Agreement may be revised at any time during the above-mentioned period to determine the applicability of the matters agreed upon.
- 3.4 If at any time during the validity of this Agreement the work environment alters (whether as a result of government or council decisions or otherwise) to the extent that the contents of this Agreement are no longer appropriate, the contents shall immediately be revised.

4 PERFORMANCE OBJECTIVES

- 4.1 The Performance Plan (Annexure A) sets out-
- 4.1.1 the performance objectives and targets that must be met by the **Employee**; and
- 4.1.2 the time frames within which those performance objectives and targets must be met.
- 4.2 The performance objectives and targets reflected in the Performance Plan (Annexure A) are set by the **Employer** in consultation with the **Employee** and based on the Integrated Development Plan (IDP), Service Delivery and Budget Implementation Plan (SDBIP) and the Budget of the **Employer**, and shall include key objectives; key performance indicators; target dates and weightings.
- 4.2.1 The key objectives describe the main tasks that need to be done.
- 4.2.2 The key performance indicators provide the details of the evidence that must be provided to show that a key objective has been achieved.
- 4.2.3 The target dates describe the timeframe in which the work must be achieved.
- 4.2.4 The weightings show the relative importance of the key objectives to each other.
- 4.3 The **Employee's** performance will, in addition, be measured in terms of contributions to the goals and strategies set out in the **Employer's** Integrated Development Plan.

5 PERFORMANCE MANAGEMENT SYSTEM

- 5.1 The **Employee** agrees to participate in the performance management system that the **Employer** adopts or introduces for the **Employer**, management and municipal staff of the **Employer**.
- 5.2 The **Employee** accepts that the purpose of the performance management system will be to provide a comprehensive system with specific performance standards to assist the **Employer**, management and municipal staff to perform to the standards required.
- 5.3 The **Employer** will consult the **Employee** about the specific performance standards that will be included in the performance management system as applicable to the **Employee**.

- 5.4 The **Employee** undertakes to actively focus towards the promotion and implementation of the KPAs (including special projects relevant to the employee's responsibilities) within the local government framework.
- 5.5 The criteria upon which the performance of the **Employee** shall be assessed shall consist of two components, both of which shall be contained in the Performance Agreement.
- 5.5.1 The **Employee** must be assessed against both components, with a weighting of 80:20 allocated to the Key Performance Areas (KPAs) and the Core Competency Requirements (CCRs) respectively.
- 5.5.2 Each area of assessment will be weighted and will contribute a specific part to the total score.
- 5.5.3 KPAs covering the main areas of work will account for 80% and CCRs will account for 20% of the final assessment.
- 5.6 The **Employee's** assessment will be based on his / her performance in terms of the outputs / outcomes (performance indicators) identified as per attached Performance Plan (Annexure A), which are linked to the KPA's, and will constitute 80% of the overall assessment result as per the weightings agreed to between the **Employer** and **Employee**:

Key Performance Areas (KPA's)	Weighting
Service Delivery & Infrastructure Development	0.00%
Municipal Institutional Development and Transformation	8.34%
Local Economic Development (LED)	0.00%
Municipal Financial Viability and Management	77.08%
Good Governance and Public Participation	14.58%
Total	100%

- 5.7 In the case of Managers directly accountable to the Municipal Manager, key performance areas related to the functional area of the relevant manager must be subject to negotiation between the municipal manager and the relevant manager.
- 5.8 The CCRs will make up the other 20% of the **Employee's** assessment score. CCRs that are deemed to be most critical for the **Employee's** specific job should be selected (✓) from the list below as agreed to between the **Employer** and **Employee**.

CORE COMPETENCY REQUIREMENTS (CCR) FOR EMPLOYEES		
CORE MANAGERIAL COMPETENCIES (CMC)	✓	WEIGHT
Strategic Capability and Leadership	✓	5%
Programme and Project Management	✓	5%
Financial Management	✓	15%
Change Management		
Knowledge Management	✓	5%
Service Delivery Innovation	✓	5%
Problem Solving and Analysis	✓	5%
People Management and Empowerment	✓	5%
Client Orientation and Customer Focus	✓	10%

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CORE COMPETENCY REQUIREMENTS (CCR) FOR EMPLOYEES		
CORE MANAGERIAL COMPETENCIES (CMC)	✓	WEIGHT
Communication	✓	5%
Honesty and Integrity	✓	5%
CORE OCCUPATIONAL COMPETENCIES (COC)		
Competence in Self Management	✓	5%
Interpretation of and implementation within the legislative and national policy frameworks	✓	5%
Knowledge of Performance Management and Reporting	✓	5%
Knowledge of global and South African specific political, social and economic contexts		
Competence in policy conceptualisation, analysis and implementation	✓	5%
Knowledge of more than one functional municipal field / discipline	✓	5%
Skills in Mediation		
Skills in Governance	✓	5%
Competence as required by other national line sector departments		
Exceptional and dynamic creativity to improve the functioning of the municipality	✓	5%
TOTAL PERCENTAGE		100%

6. EVALUATING PERFORMANCE

6.1 The Performance Plan (Annexure A) to this Agreement sets out -

6.1.1 the standards and procedures for evaluating the **Employee's** performance; and

6.1.2 the intervals for the evaluation of the **Employee's** performance.

6.2 Despite the establishment of agreed intervals for evaluation, the **Employer** may in addition review the **Employee's** performance at any stage while the contract of employment remains in force.

6.3 Personal growth and development needs identified during any performance review discussion must be documented in a Personal Development Plan as well as the actions agreed to and implementation must take place within set time frames.

6.4 The **Employee's** performance will be measured in terms of contributions to the goals and strategies set out in the **Employer's** SDBIP.

6.5 The annual performance appraisal will involve:

6.5.1 Assessment of the achievement of results as outlined in the Performance Plan:

- (a) Each KPA should be assessed according to the extent to which the specified standards or performance indicators have been met and with due regard to ad hoc tasks that had to be performed under the KPA.
- (b) An indicative rating on the five-point scale should be provided for each KPA.

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- (c) The applicable assessment rating calculator (refer to paragraph 6.5.3 below) must then be used to add the scores and calculate a final KPA score.

6.5.2 Assessment of the CCRs

- (a) Each CCR should be assessed according to the extent to which the specified standards have been met.
- (b) An indicative rating on the five-point scale should be provided for each CCR.
- (c) This rating should be multiplied by the weighting given to each CCR during the contracting process, to provide a score.
- (d) The applicable assessment rating calculator (refer to paragraph 6.5.1) must then be used to add the scores and calculate a final CCR score.

6.5.3 Overall rating

An overall rating is calculated by using the applicable assessment-rating calculator. Such overall rating represents the outcome of the performance appraisal.

- 6.6 The assessment of the performance of the **Employee** will be based on the following rating scale for KPA's and CCRs:

Level	Terminology	Description	Rating				
			1	2	3	4	5
5	Outstanding performance	Performance far exceeds the standard expected of an employee at this level. The appraisal indicates that the Employee has achieved above fully effective results against all performance criteria and indicators as specified in the PA and Performance Plan and maintained this in all areas of responsibility throughout the year.					
4	Performance significantly above expectations	Performance is significantly higher than the standard expected in the job. The appraisal indicates that the Employee has achieved above fully effective results against more than half of the performance criteria and indicators and fully achieved all others throughout the year.					
3	Fully effective	Performance fully meets the standards expected in all areas of the job. The appraisal indicates that the Employee has fully achieved effective results against all significant performance criteria and indicators as specified in the PA and Performance Plan.					

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Level	Terminology	Description	Rating				
			1	2	3	4	5
2	Not fully effective	Performance is below the standard required for the job in key areas. Performance meets some of the standards expected for the job. The review/assessment indicates that the employee has achieved below fully effective results against more than half the key performance criteria and indicators as specified in the PA and Performance Plan.					
1	Unacceptable performance	Performance does not meet the standard expected for the job. The review/assessment indicates that the employee has achieved below fully effective results against almost all of the performance criteria and indicators as specified in the PA and Performance Plan. The employee has failed to demonstrate the commitment or ability to bring performance up to the level expected in the job despite management efforts to encourage improvement.					

6.7 For purposes of evaluating the annual performance of the Municipal Manager, an evaluation panel constituted of the following persons must be established:-

- 6.7.1 Executive Mayor;
- 6.7.2 Chairperson of the performance audit committee or the audit committee in the absence of a performance audit committee;
- 6.7.3 Member of the Mayoral Committee;
- 6.7.4 Mayor and/or Municipal Manager from another municipality; and
- 6.7.5 Member of a ward committee as nominated by the Executive Mayor.

6.8 For purposes of evaluating the annual Performance of Managers directly accountable to the Municipal Manager, an evaluation panel constituted of the following persons must be established:-

- 6.8.1 Municipal Manager;
- 6.8.2 Chairperson of the performance audit committee or the audit committee in the absence of a performance audit committee;
- 6.8.3 Municipal Manager from another municipality.

6.9 The Manager responsible for Human Resources of the municipality must provide secretariat services to the evaluation panels referred to in paragraphs 6.7 and 6.8.

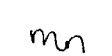
7. SCHEDULE FOR PERFORMANCE REVIEWS

7.1 The performance of each **Employee** in relation to his / her performance agreement shall be reviewed on the following dates with the understanding that reviews in the first and third quarter may be verbal if performance is satisfactory:

First quarter : July – September 2012
Second quarter : October – December 2012
Third quarter : January – March 2013
Fourth quarter : April – June 2013







- 7.2 The **Employer** shall keep a record of the mid-year review and annual assessment meetings.
- 7.3 Performance feedback shall be based on the **Employer's** assessment of the **Employee's** performance.
- 7.4 The **Employer** will be entitled to review and make reasonable changes to the provisions of (Annexure A) from time to time for operational reasons. The **Employee** will be fully consulted before any such change is made.
- 7.5 The **Employer** may amend the provisions of (Annexure A) whenever the performance management system is adopted, implemented and / or amended as the case may be. In that case the **Employee** will be fully consulted before any such change is made.

8. DEVELOPMENTAL REQUIREMENTS

The Personal Development Plan (PDP) for addressing developmental gaps is attached as (Annexure B).

9. OBLIGATIONS OF THE EMPLOYER

- 9.1 The Employer shall –
- 9.1.1 create an enabling environment to facilitate effective performance by the employee;
 - 9.1.2 provide access to skills development and capacity building opportunities;
 - 9.1.3 work collaboratively with the **Employee** to solve problems and generate solutions to common problems that may impact on the performance of the **Employee**;
 - 9.1.4 on the request of the **Employee** delegate such powers reasonably required by the **Employee** to enable him / her to meet the performance objectives and targets established in terms of this Agreement; and
 - 9.1.5 make available to the **Employee** such resources as the **Employee** may reasonably require from time to time to assist him / her to meet the performance objectives and targets established in terms of this Agreement.

10. CONSULTATION

- 10.1 The **Employer** agrees to consult the **Employee** timeously where the exercising of the powers will have amongst others –
- 10.1.1 a direct effect on the performance of any of the **Employee's** functions;
 - 10.1.2 commit the **Employee** to implement or to give effect to a decision made by the **Employer**; and
 - 10.1.3 a substantial financial effect on the **Employer**.
- 10.2 The **Employer** agrees to inform the **Employee** of the outcome of any decisions taken pursuant to the exercise of powers contemplated in 10.1 as soon as is practicable to enable the **Employee** to take any necessary action without delay.

11. MANAGEMENT OF EVALUATION OUTCOMES

- 11.1 The evaluation of the **Employee's** performance will form the basis for rewarding outstanding performance or correcting unacceptable performance.
- 11.2 A performance bonus of between 5% to 14% of the all-inclusive annual remuneration package may be paid to the **Employee** in recognition of outstanding performance to be constituted as follows:

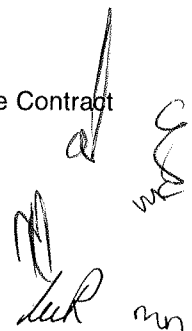
11.2.1

Performance Score		Performance Bonus Percentage
From	To	
130%	133%	5%
134%	137%	6%
138%	141%	7%
142%	145%	8%
146%	149%	9%
150%	153%	10%
154%	157%	11%
158%	161%	12%
162%	165%	13%
166%	169%	14%

- 11.3 In the case of unacceptable performance, the **Employer** shall –
- 11.3.1 provide systematic remedial or developmental support to assist the **Employee** to improve his or her performance; and
- 11.3.2 after appropriate performance counselling and having provided the necessary guidance and/ or support as well as reasonable time for improvement in performance, the **Employer** may consider steps to terminate the contract of employment of the **Employee** on grounds of unfitness or incapacity to carry out his or her duties.

12. DISPUTE RESOLUTION

- 12.1 Any disputes about the nature of the **Employee's** performance agreement, whether it relates to key responsibilities, priorities, methods of assessment and/ or any other matter provided for, shall be mediated by –
- 12.1.1 the MEC for local government in the province within thirty (30) days of receipt of a formal dispute from the **Employee**; or
- 12.1.2 any other person appointed by the MEC.
- 12.1.3 In the case of Managers directly accountable to the Municipal Manager, a member of the municipal council, provided that such member was not part of the evaluation panel provided for in sub-regulation 27(4)(e) of the Municipal Performance Regulations, 2006, within thirty (30) days of receipt of a formal dispute from the employee;
- whose decision shall be final and binding on both parties.
- 12.2 In the event that the mediation process contemplated above fails, clause 21.3 of the Contract of Employment shall apply.



13. GENERAL

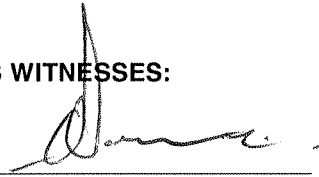
- 13.1 The contents of this agreement and the outcome of any review conducted in terms of Annexure A may be made available to the public by the **Employer**.
- 13.2 Nothing in this agreement diminishes the obligations, duties or accountabilities of the **Employee** in terms of his/ her contract of employment, or the effects of existing or new regulations, circulars, policies, directives or other instruments.
- 13.3 The performance assessment results of the Directors must be submitted to the municipal council within fourteen (14) days after the conclusion of the assessment.

14. PERFORMANCE APPRAISALS

- 14.1 The **Employee** will be responsible for developing annual performance work plans and conducting performance appraisals with all staff in the Directorate as stipulated in Section 5 of the 2011 Performance Management System Framework and Policy document.

Thus **done** and **signed** at KLERKSDORP on this the...8... day of JUNE 2012.

AS WITNESSES:

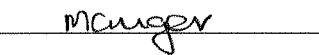
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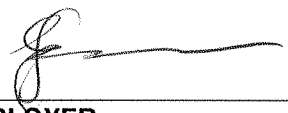

EMPLOYEE

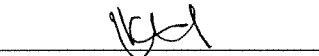
2. 

Thus **done** and **signed** at KLERKSDORP on this the...8... day of JUNE 2012.

AS WITNESSES:

1. 


EMPLOYER

2. 

Performance Plan

DIRECTOR :FINANCE
MK KGAUWE

CITY OF MATLOSANA
Period 1 July 2012 to 30 June 2013

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DIRECTOR FINANCE

TOTAL WEIGHTING PER KEY PERFORMANCE AREA (KPA) = 100%
Municipal Institutional Development and Transformation 8.34%
Good Governance and Public Participation 14.58%
Municipal Financial Viability & Management 77.08%

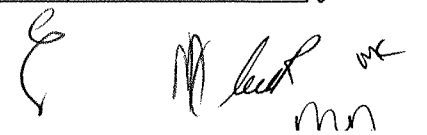
OPERATIONAL																		
Project ID.	Vote No.	Item Nr. (Section)	Key Performance Area (KPA)	Weighting	Objectives	Key Performance Indicators (KPI)	Annual Target	Revised Target	Base Line	Quarter	Quarterly Projected Target	Rating Keys	Quarterly Actual Achievemen	Expenditure	Reason for Deviation	Planned Remedial Action	Comments	Portfolio of Evidence
Compliance	N/A	FIN1	Municipal Financial Viability & Management	2.09%	To reduce disclaimers to obtain a clean audit report	% of Reducing the number of Disclaimers in Audit Report for the Financial year 10/11 to 100%	Reducing the number of Disclaimers in Audit Report for the Financial year 10/11 from 100% to 80% by June 2013		100%	1	-							Number of disclaimers as per 2 financial years
										2	95%							
										3	90%							
										4	80%							
Compliance	N/A	FIN2	Municipal Financial Viability & Management	2.08%	To improve the Supply Chain Management process	Supply Chain Management process improved	Improving the Supply Chain Management process by reducing the turn-around time from 6 months to 3 months by June 2013		New project	1	3 months							Tenders. Advertisements. Data base. Evaluation & Adjudication committee minutes.
										2	3 months							
										3	3 months							
										4	3 months							
Outcome 9	N/A	BUD1	Municipal Financial Viability & Management	2.08%	To control expenditure management to ensure financial sustainability	Quarterly operational expenditure as a percentage of planned expenditure	Quarterly operational expenditure as a percentage of planned expenditure (R1,790,938,000) by June 2013		Outcome 9	1	R444,734,500 24,07%							Printout from Main Ledger Account
										2	R895,469,000 48,59%							
										3	R1,340,203,500 73,41%							
										4	R1,790,938,000 100%							
NKP - Indicator Outcome 9	N/A	BUD2	Municipal Financial Viability & Management	2.08%	To control expenditure management to ensure financial sustainability	Quarterly capital expenditure as a % of planned capital expenditure	Quarterly capital expenditure as a % of planned capital expenditure (R152,172,000) by June 2013		R202,555 million	1	R38,834,294 25,52%							Printout from Main Ledger Account
										2	R66,331,775 43,59%							
										3	R83,633,731 54,96%							
										4	R152,172,000 100%							
Outcome 9	N/A	BUD3	Municipal Financial Viability & Management	2.08%	To control expenditure management to ensure financial sustainability	% of operational budget spent on repairs and maintenance	4% of operational budget spent on repairs and maintenance at a cost of R74,536,000 by June 2013		Outcome 9	1	R18,634,000 25%							Printout from Main Ledger Account
										2	R37,268,000 50%							
										3	R55,902,000 75%							
										4	R74,536,000 100%							
Outcome 9	N/A	BUD4	Municipal Financial Viability & Management	2.08%	To control expenditure management to ensure financial sustainability	MIG expenditure a % of annual allocation	MIG expenditure as 95 % of annual allocation (R123,546,000) by June 2013		Outcome 9	1	R12,354,600 10%							Printout from Main Ledger Account
										2	R55,595,700 45%							
										3	R92,659,500 75%							
										4	R123,546,000 100%							
NKP - Indicator	N/A	BUD5	Municipal Financial Viability & Management	2.08%	Financial Viability expressed (National Key Performance Indicators)	% of Cost coverage ratio for 2011/12	Cost coverage ratio for 2011/12 by August 2012 $A=(B+C)/D$ Where: "A" represents cost coverage "B" represents all available cash at a particular time "C" represents investments "D" represents monthly fixed operating expenditure		0.0899	1	0.09							Cost Coverage Print
										2	-							
										3	-							
										4	-							

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NKP - Indicator	N/A	DEB1	Municipal Financial Viability & Management	2.08%	Financial Viability expressed (National Key Performance Indicators)	% of Debt coverage ratio for 2010/11	Debt coverage ratio for 2010/11 by August 2011 $A=(B-C) / D$ Where: "A" represents debt coverage "B" represents total operating revenue received "C" represents operating grants "D" represents debt service payments (i.e. interest + redemption) due within the financial year		37.6	1	35.00%							Debt Coverage Print
										2	37.50%							
										3	40.00%							
										4	42.50%							
	N/A	DEB2	Municipal Financial Viability & Management	2.08%	Financial Viability expressed (National Key Performance Indicators)		Outstanding Service Debtors to Revenue ratio for 2010/11 by August 2011 $A=B/C$ Where: "A" represents outstanding service debtors to revenue "B" represents total outstanding service debtors "C" represents annual revenue actually received for services		0.88	1	80%							Outstanding Service Print & Calculations
										2	78%							
										3	76%							
										4	74%							
Outcome 9	N/A	DEB3	Municipal Financial Viability & Management	2.08%	To increase Payments Received vs. Monthly Levies (Collection rate of billings)	% Increase in annual debtors collection rate	6% Increase (from current 80% to 86%) in annual service debtors collection rate by June 2013		3%	1	80%							Prints & Calculations on Financial Indicators
										2	82%							
										3	84%							
										4	86%							
Outcome 9	N/A	DEB3	Municipal Financial Viability & Management	2.08%	To identify and recover non-paid and non-developed Council sold stands to enhance revenue	Non-paid and non-developed Council sold stands older than 10 years identified and recovered	Identifying and recovering non-paid and non-developed Council sold stands older than 10 years by June 2013		New project	1	-							Prints & Calculations on Financial Indicators
										2	-							
										3	Letters of Intent to purchasers							
										4	Recover resolved stands							
Outcome 9	N/A	DEB4	Municipal Financial Viability & Management	2.08%	To control debt management to ensure financial sustainability	R value debtors outstanding as a % of own revenue	Amount of rand value debtors outstanding as 35% of own revenue by June 2013		Outcome 9	1	20%							Printout from Main Ledger Account
										2	25%							
										3	30%							
										4	35%							
Outcome 9	N/A	DEB5	Municipal Financial Viability & Management	2.08%	To control debt management to ensure financial sustainability	% of debt over 90 days	Reduce debt over 90 days from 90% to 80% by June 2013		Outcome 9	1	90.00%							Printout from Main Ledger Account
										2	85.00%							
										3	82.50%							
										4	80.00%							
Outcome 9	N/A	DEB6	Municipal Financial Viability & Management	2.08%	To control debt management to ensure financial sustainability	% of debt collected as a percentage of money owed to the municipality	90 % of debt collected as a percentage of money owed to the municipality by June 2013		Outcome 9	1	8.00%							Printout from Main Ledger Account
										2	8.50%							
										3	9.00%							
										4	10.00%							
Compliance	N/A	BUD6	Municipal Financial Viability & Management	2.08%	To approve the budget in order to comply with legislation	2013/14 Budget planning process time table tabled	Tabling the 2013/14 budget planning process time table by 31 August 2012		Tabled Time Table	1	2013/14 Budget Process Plan tabled							Time Table
										2	-							
										3	-							
										4	-							
Compliance	N/A	BUD7	Municipal Financial Viability & Management	2.08%	To approve the budget in order to comply with legislation	2013/14 Draft budget approved	Approving the 2013/14 draft budget by March 2013		Approved Draft Budget	1	-							Council Resolution
										2	-							
										3	2013/14 Draft budget approved							

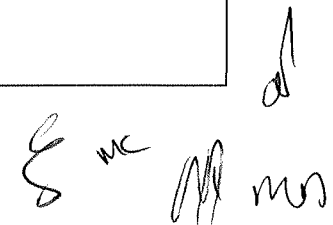
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Compliance	N/A	BUD8	Municipal Financial Viability & Management	2.08%	To approve the budget in order to comply with legislation	Final 2013/14 budget approved	Approving the final 2013/14 budget by 31 May 2013		Approved Budget	1	-							Council Resolution
										2	-							
										3	-							
										4	2013/14 Budget approved							
Compliance	N/A	BUD9	Municipal Financial Viability & Management	2.08%	To approve the budget in order to comply with legislation	Budget related policies approved	Approving the final budget related policies and tariffs by 31 May 2013		Approved Financial policies & Tariffs	1	-							Council Resolution
										2	-							
										3	-							
										4	Budget policies & tariffs approved							
Compliance	N/A	BUD10	Municipal Financial Viability & Management	2.08%	To approve the Adjustment Budget to comply with legislation	2012/13 adjustment budget approved	Approving the 2012/13 adjustment budget by 28 February 2013		Approved Adjustment Budget	1	-							Council Resolution
										2	-							
										3	2012/13 Adjustment Budget approved							
										4	-							
Compliance	N/A	BUD11	Municipal Financial Viability & Management	2.08%	To submit the 2011/12 Financial Statements on time to comply with legislation	2011/12 financial statements submitted to the Auditor-General	Submitting the 2011/12 financial statements to the Auditor-General by 31 August 2012		Submitted Statements	1	2011/12 Financial Statements submitted							Letter to Auditor - General
										2	-							
										3	-							
										4	-							
Outcome 9	N/A	BUD12	Municipal Financial Viability & Management	2.08%	To identify the grants received as revenue to better service delivery	Grants as a % of revenue received	Grants as a % of revenue received by June 2013		Outcome 9	1	25.00%							Prints & Calculations on Financial Indicators
										2	45.00%							
										3	65.00%							
										4	100.00%							
Outcome 9	N/A	RM1	Municipal Financial Viability & Management	2.08%	To collect revenue for property rates to comply with legislation	% of budgeted revenue for property rates collected	60 % of budgeted revenue for property rates collected by June 2013 (Implementation of the Municipal Property Rates Act, 2004 (Act no. 6 of 2004))		Outcome 9	1	43.00%							Prints & Calculations on Financial Indicators
										2	50.00%							
										3	55.00%							
										4	60.00%							
NKP - Indicator	N/A	REV2	Municipal Financial Viability & Management	2.08%	Indigent Subsidy for Free Basic Services allocations to comply with legislation (National Key Performance Indicators)	R value spend on free basic services	R82,000,000 spend on free basic services by June 2013		R70 million	1	R 20 500 000							Print of Actual Spending
										2	R 41 000 000							
										3	R 61 500 000							
										4	R 82 000 000							
NKP - Indicator	N/A	REV3	Municipal Financial Viability & Management	2.08%	Indigent Subsidy for Free Basic Services allocations to comply with legislation (National Key Performance Indicators)	Number of approved households with free basic services (indigents)	42,500 Approved households with free basic services (indigents) by June 2013		40 911	1	41 500							Register
										2	41 900							
										3	42 200							
										4	42 500							
NKP - Indicator	N/A	REV4	Municipal Financial Viability & Management	2.08%	Indigent Subsidy for Free Basic Services allocations to comply with legislation (National Key Performance Indicators)	% Registered households earning less than R2,280 per month	52.4% Registered households earning less than R2,440 per month by June 2013		51%	1	51.0%							Calculations
										2	51.6%							
										3	52.0%							
										4	52.4%							
NKP - Indicator	N/A	REV5	Municipal Financial Viability & Management	2.08%	Indigent Subsidy for Free Basic Services allocations to comply with legislation (National Key Performance Indicators)	R value spend on free basic alternative services	R10,000,000 spend on free basic alternative services by June 2013		R10 million	1	R 2 500 000							Register
										2	R 5 000 000							
										3	R 7 500 000							
										4	R 10 000 000							



NKP - Indicator	N/A	REV5	Municipal Financial Viability & Management	2.08%	Indigent Subsidy for Free Basic Services allocations to comply with legislation (National Key Performance Indicators)	Rural settlements with free basic alternative energy (indigents) approved	2,500 Approved rural settlements with free basic alternative energy (indigents) by June 2013	New project	1	1 700						Register
									2	2 000						
									3	2 250						
									4	2 500						
NKP - Indicator	N/A	REV6	Municipal Financial Viability & Management	2.08%	Indigent Subsidy for Free Basic Services allocations to comply with legislation (National Key Performance Indicators)	% Registered rural settlements earning less than R2,440	90% Registered rural settlements earning less than R2,440 per month by June 2013	New project	1	70%						Calculations
									2	78%						
									3	85%						
									4	90%						
Operational	N/A	EXP1	Municipal Financial Viability & Management	2.08%	To promptly paid all creditors to indicate the payment of creditors	All payments (creditors) be done within 30 days	All payments (creditors) be done within 30 days of receipt of invoice / statement by June 2013	R 7 259 826	1	R 0						Printout from Main Ledger Account
									2	R 0						
									3	R 0						
									4	R 0						
Operational	N/A	RM2	Municipal Financial Viability & Management	2.08%	To review the billing system for accuracy and completeness to comply with legislation	Effective and accurate meter readings and tariffs implemented	Implementing effective and accurate meter readings and tariffs to increase the correctness of service accounts from 40% to 80% for the KOSH area by June 2013	40% correctness	1	Metering Audits 50%						Deviation Report
									2	Metering Audits 60%						
									3	Metering Audits 70%						
									4	Metering Audits 80%						
Roll-Over	N/A	RM3	Municipal Financial Viability & Management	2.08%	To compile a new valuation roll to comply with legislation	New valuation roll (part 1) compiled	Compiling a new valuation roll (part 1) for the KOSH area at a cost of R3,500,000 by June 2013	Existing valuation roll	1	SCM Process						Report Proof of Payment
									2	Appoint a service provider						
									3	Valuation roll 50% completed						
									4	Valuation roll 100% completed						
Roll-Over	N/A	RM4	Municipal Financial Viability & Management	2.08%	To implement a Rates By-Law to comply with legislation	Rates By-Law implemented	Implementing a Rates By-Law for the KOSH area by June 2013	Existing valuation roll	1	Consultation & Drafting						Report Proof of Payment
									2	Task Team & workshops						
									3	Approved Rates By-Law						
									4	Rates By-Law published in Government Gazette						
Operational	206010 110 3610	ICT8	Municipal Financial Viability & Management	2.08%	To audit & license software to comply with legislation	All software audited and licensed	Auditing and renewing of 15 different software licenses at a cost of R2,000,000 by June 2013	652 Audited & Licensed Software	1	Software audited & licensed						Report Proof of Payment
									2	-						
									3	-						
									4	-						
Operational	N/A	ICT10	Municipal Financial Viability & Management	2.08%	To plan an ICT integrated network infrastructure to provide remote access and services	ICT integrated network infrastructure implemented	Approving an ICT integrated network infrastructure plan for the KOSH area and implementing phase 1 for the Finance directorate for at an amount of R3,000,000 by June 2013	New project	1	Network plan approved						Network Plan Approved Tender document Network equipment and orders (hardware) Proof of Payment
									2	SCM Process						
									3	Deployment						
									4	Implementation						
Operational	N/A	ICT10	Good Governance and Public Participation	2.09%	To implement an IT Policy to regulate IT hardware and software activities	E-Mail policy drafted	Drafting and implementing an E-Mail policy to regulate council's IT hard- and software activities by June 2013	New project	1	Consultation & Drafting						Network Plan Approved Tender document Network equipment and orders (hardware) Proof of Payment
									2	Task Team & workshops						
									3	Approved policy						
									4	Implement policy						

Operational	N/A	ICT10	Good Governance and Public Participation	2.09%	To implement an IT Policy to manage user access activities	User Account policy drafted	Drafting and implementing an User Account policy to manage council's IT user accounts by June 2013	New project	1	Consultation & Drafting							Network Plan Approved
									2	Task Team & workshops							Tender document
									3	Approved policy							Network equipment and orders (hardware)
									4	Implement policy							Proof of Payment
Operational	N/A	ICT10	Good Governance and Public Participation	2.09%	To revise IT Policies to keep-up with new IT developments	Security Policy revised	Revising of the Security Policy by March 2013	Approved policy	1	Consultation & Drafting							Network Plan Approved
									2	Task Team & workshops							Tender document
									3	Approved policy							Network equipment and orders (hardware)
									4	-							Proof of Payment
Operational	N/A	ICT10	Good Governance and Public Participation	2.09%	To revise IT Policies to keep-up with new IT developments	Back-up Policy revised	Revising of the Security Policy by March 2013	Approved policy	1	Consultation & Drafting							Network Plan Approved
									2	Task Team & workshops							Tender document
									3	Approved policy							Network equipment and orders (hardware)
									4	-							Proof of Payment
Operational	N/A	ICT10	Good Governance and Public Participation	2.09%	To revise IT Policies to keep-up with new IT developments	Internet Policy revised	Revising of the Internet Policy by March 2013	Approved policy	1	Consultation & Drafting							Network Plan Approved
									2	Task Team & workshops							Tender document
									3	Approved policy							Network equipment and orders (hardware)
									4	-							Proof of Payment
Operational	N/A	ICT10	Good Governance and Public Participation	2.09%	To revise IT Policies to keep-up with new IT developments	IT Policy revised	Revising of the Website Policy by March 2013	Approved policy	1	Consultation & Drafting							Network Plan Approved
									2	Task Team & workshops							Tender document
									3	Approved policy							Network equipment and orders (hardware)
									4	-							Proof of Payment
Operational	N/A	ICT10	Good Governance and Public Participation	2.09%	To revise IT Policies to keep-up with new IT developments	IT Policy revised	Revising of the Access to Information Policy by March 2013	Approved policy	1	Consultation & Drafting							Network Plan Approved
									2	Task Team & workshops							Tender document
									3	Approved policy							Network equipment and orders (hardware)
									4	-							Proof of Payment
Compliance	N/A	SCM1	Municipal Institutional Development and Transformation	2.09%	To implement Internal Co-operation and Controls to ensure compliance with legislation	Number of meetings of the Specification Committee conducted	Conducting at least 12 meetings of the Specification Committee by June 2013	12 Meetings	1	3							Notices & Attendance Register
									2	3							
									3	3							
									4	3							
Compliance	N/A	SCM2	Municipal Institutional Development and Transformation	2.09%	To implement Internal Co-operation and Controls to ensure compliance with legislation	Number of meetings of the Evaluation Committee conducted	Conducting at least 12 meetings of the Evaluation Committee by June 2013	12 Meetings	1	3							Notices & Attendance Register
									2	3							
									3	3							
									4	3							
Compliance	N/A	SCM3	Municipal Institutional Development and Transformation	2.09%	To implement Internal Co-operation and Controls to ensure compliance with legislation	Number of meetings of the Adjudication Committee conducted	Conducting at least 12 meetings of the Adjudication Committee by June 2013	12 Meetings	1	3							Notices & Attendance Register
									2	3							
									3	3							
									4	3							
Compliance	N/A	SCM4	Municipal Institutional Development and Transformation	2.09%	To implement Internal Co-operation and Controls to ensure compliance with legislation	Number of SCM workshops for internal & external people conducted	Conducting 8 SCM workshops for internal & external people by June 2013	New project	1	2							Notices & Attendance Register
									2	2							
									3	2							
									4	2							



Operational	N/A	SCM5	Municipal Financial Viability & Management	2.08%	To review the Supply Chain Management policy for compliance with legislation and regulations	Supply Chain Management policy reviewed	Revising the Supply Chain Management policy by March 2013		Approved policy	1	Consultation & Drafting							Progress reports. Attendance register, notices, agendas. Council resolution
										2	Task Team & workshops							
										3	Approved policy							
										4	-							
Operational	N/A	SCM6	Municipal Financial Viability & Management	2.08%	To implement a Supply Chain Management policy to comply with legislation	Supply Chain Management policy implemented	Submitting 4 quarterly reports on the implementation of SCM policy to council and make public by June 2013		4 SCM Reports	1	1							Notices, agendas. Council resolution
										2	1							
										3	1							
										4	1							
Operational	N/A	SCM7	Municipal Financial Viability & Management	2.08%	To implement a Supply Chain Management policy to comply with legislation	Supply Chain Management policy implemented	Submitting 1 annual report on the implementation of SCM policy to council and make public by June 2013		1 SCM Annual Report	1	-							Notices, agendas. Council resolution
										2	-							
										3	-							
										4	1							

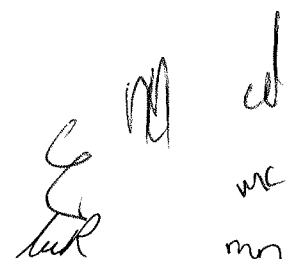
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Personal Development Plan (PDP)

DIRECTOR :FINANCE
MK KGAUWE

CITY OF MATLOSANA
Period 1 July 2012 to 30 June 2013

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Explanatory Notes to the Personal Development Plan

1. Introduction

1.1 A Municipality should be committed to –

- (a) the continuous training and development of its employees to achieve its vision, mission and strategic objectives and empower employees; and
- (b) managing training and development within the ambit of relevant national policies and legislation.

1.2 A Municipality should follow an integrated approach to Human Resource Development, that is:

- (a) Human resource development should form an integral part of human resource planning and management.
- (b) In order for a municipality's training and development strategy and plans to be successful it should be based on sound Human Resource (HR) practices, such as the (strategic) HR Plan, job descriptions, the result of regular performance appraisals, career pathing, scarce skills and talent management and succession planning.
- (c) To ensure the necessary linkage with performance management, the municipality's Performance Management and Development System should provide for the Personal Development Plans of employees to be included in their annual Performance Agreements. Such approach will ensure the alignment of individual performance objectives to the municipality's strategic objectives, and that training and development needs are also identified during the performance management and appraisal process.
- (d) Career-pathing and succession planning ensures that employees are placed and developed in jobs according to aptitude and identified potential and through training and development acquire the necessary competencies to prepare them for future positions. Scarce skills and talent management also requires appropriate training, education and development interventions.

2. Competence Modeling

- 2.1 What does an institution mean when it says an employee / prospective employee is competent if he / she fit a managerial competency framework or occupational competency profile? The institution is in fact expressing competence as a **future-oriented** ideal that they require to achieve their strategic objectives. The institution is in effect giving a depiction of the desired or required knowledge, skills and attributes for an individual in a specific position]. For competence to be useful, the associated competence should be greater than the observed performance as it will allow the individual growth towards this 'ideal'.
- 2.2 There is however a risk in expressing a required competence that a current or prospective employee should adhere to in the future, as the future is, by definition, uncertain. Managers cannot know how an employee will perform in the future nor can they know how employees that they did not select, did not promote, did not award a qualification to, might perform.
- 2.3 Moreover, managers do not make their expressions in a social vacuum. They do so within a social context in which there are various actors, various stakeholders,

with different interest's accountabilities, different things they are trying to achieve and various ways in which others will hold them accountable. If managers are selecting employees they shall similarly have to justify their decisions to others. Relevance thus becomes an obvious issue that affects the level of confidence in such a decision. Various human resources procedures and systems need to be established to maintain the relevance of the expression of competence to the requirements of the employer. Confidence is the basis on which the various parties implicated in the decisions and actions taken within a competence system will seek to account to others for those decisions and actions.

- 2.4 When linking a decision that a prospective employee / current employee are competent the communication is based on what may be called conventions of assessment. Some common understanding is achieved by which a certain set of arrangements become socially accepted as the basis for linking different contexts. Contexts differ, in particular in terms of time. So performance in the past is linked to future situations in which desired performance is anticipated. This linking of contexts will normally involve some model, some way of accounting for the claimed link. The DPLG has decided on:-

2.4.1 A managerial competency framework as an expression of required managerial competencies.

2.4.2 Occupational competency profiles as expression of occupation / post competency requirements.

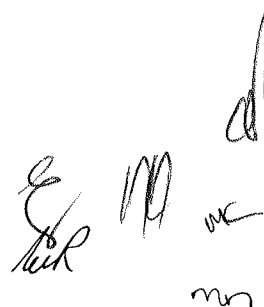
3. Compiling the Personal Development Plan attached as the Appendix 1.

- 3.1 The aim of the compilation of Personal Development Plans (PDPs) is to identify, prioritise and implement training needs
- 3.2 The Local Government: Municipal Systems Act: Guidelines: Generic senior management competency framework and occupational competency profiles provides comprehensive information on the relevance of items 2.4.1 and 2.4.2 above to the PDP process. The Municipal Finance Management Competency Regulations, such as those developed by the National Treasury and other line sector departments' legislated competency requirements need also be taken into consideration during the PDP process.
- 3.3 The assessment results of a manager against the minimum requirements contained in the managerial competency framework and occupational competency profiles will assist a manager, in consultation with his / her employee, to **compile a Personal Development Plan** as follows:-
- (a) The identified training needs should be **entered into column 1 of the Appendix 1, entitled Skills / Performance Gap**. The following should be carefully determined during such a process:
- a. Organisational needs, which include the following:
- o Strategic development priorities and competency requirements, in line with the municipality's strategic objectives.
 - o The competency requirements of individual jobs. The relevant job requirements (job competency profile) as identified in the job description should be compared to the current competency profile of the employee to determine the individual's competency gaps.

- o Specific competency gaps as identified during the probation period and performance appraisal of the employee.
 - b. Individual training needs that are job / career related.
- (b) Next, the **prioritisation of the training needs in column 1 should also be determined** since it may not be possible to address all identified training needs in a specific financial year. It is however of critical importance that training needs be addressed on a phased and priority basis. This implies that all these needs should be prioritized for purposes of accommodating critical / strategic training and development needs in the HR Plan, Personal Development Plans and the Workplace Skills Plan.
- (c) Consideration must then be given to the **outcomes expected in column 2 of the Appendix 1**, so that once the intervention is completed the impact it had can be measured against relevant output indicators.
- (d) **An appropriate intervention** should be identified to address training needs / skills gaps and the outcome to be achieved but with due regard to cost effectiveness. These interventions should be listed in **column 3 of the Appendix 1, entitled: Suggested training and / or development activity**. The training / development must also be conducted either in line with a recognised qualification from a tertiary institution or unit standards registered on the National Qualifications Framework (South African Qualifications Authority), which could enable the trainee to obtain recognition towards a qualification for training undertaken. It is important to determine through the Training / Human Resource Development / Skills Development Unit within the municipality whether unit standards have been developed with regard to a specific outcome / skills gap identified (and registered with the South African Qualifications Authority). Unit standards usually have measurable assessment criteria to determine achieved competency. There is more detail on this in item 4 below.
- (e) **Guidelines regarding the number of training days per employee and the nominations of employees:** An employee should on average receive at least five days of training per financial year and not unnecessarily be withdrawn from training interventions.
- (f) **Column 4 of the Appendix 1: The suggested mode of delivery** refers to the chosen methodology that is deemed most relevant to ensure transfer of skills. The training / development activity should impact on delivery back in the workplace. Mode of delivery consists of, amongst others, self-study [The official takes it upon him / her to read e.g. legislation]; internal or external training provision; coaching and / or mentoring and exchange programmes, etc.
- (g) The **suggested time frames column 5 of the Appendix 1** enable managers to effectively plan for the annum e.g. so that not all their employees are away from work within the same period and also ensuring that the PDP is implemented systematically.
- (h) **Work opportunity created to practice skill / development areas, in column 6 of the Appendix 1**, further ensures internalisation of information gained as well as return on investment (not just a nice to have skill but a necessary to have skill that is used in the workplace).

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- (i) The final column, **column 7 of the Appendix 1**, provides the employee with a **support person** that could act as coach or mentor with regard to the area of learning.
- 3.4 Personal Development Plans are compiled for individual employees and the data collated from all employees in the municipality forms the basis for the prescribed Workplace Skills Plan, which municipalities are required to compile as a basis for all training and education activities in the municipality, in a specific financial year and report on progress made to the Local Government Sector Education and Training Authority (LGSETA).
- 3.5 Funding should be made available for training, education and development, in line with the Skills Development Act, at least 1% of the personnel budget must be earmarked for it. Additional funding can also be secured in terms of the provisions of the Skills Development Levies Act from the LGSETA if:-
- (a) A Skills Development Facilitator has been appointed.
 - (b) The Workplace Skills Plan has been submitted.
 - (c) A submission, including a Business Plan is submitted for additional grants.

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Compiled on: 1 July 2012

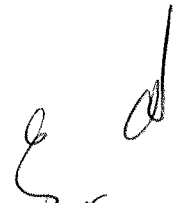
1. Skills / Performance Gap (in order of priority)	2. Outcomes Expected (measurable indicators: quantity, quality and time frames)	3. Suggested training and / or development activity	4. Suggested mode of delivery	5. Suggested Time Frames	6. Work opportunity created to practice skill / development area	7. Support Person
1.						
2.						
3.						
4.						

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Municipal Manager's signature: _____

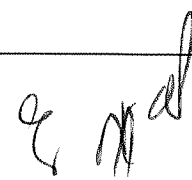


CORE MANAGERIAL COMPETENCIES (CMC)		
Criteria	Description	Generic standards for 'outstanding' performance
Strategic capability and leadership	Provides a vision, sets the direction for the organization and/or unit and inspires others to deliver on the organizational mandate	• Develops detailed action plans to execute strategic initiatives. • Assists in defining performance measures to evaluate the success of strategies. • Achieves strategic objectives against specified performance measures. • Translates strategies into action plans. • Secures co-operation from colleagues and team members. • Seeks mutual benefit/win-win outcomes for all concerned. • Supports stakeholders in achieving their goals. • Inspires staff with own behaviour - 'walks the talk'. • Manages and calculates risks. • Communicates strategic plan to the organization. • Utilizes strategic planning methods and tools.
Programme and project management	Plans, manages, monitors and evaluates specific activities in order to deliver the desired outputs and outcomes.	• Establishes broad stakeholder involvement and communicates the project status and key milestones. • Defines roles and responsibilities for project team members and clearly communicates expectations. • Balances quality of work with deadlines and budget. • Identifies and manages risks to the project by assessing potential risks and building contingencies into project plan. • Uses computer software programmes. • Sets and manages service level agreements with contractors.
Financial management	Compiles and manages budgets, controls cash flow, institutes risk management and administers tender procurement processes in accordance with generally recognized financial practices in order to ensure the achievement of strategic organizational objectives.	• Demonstrates knowledge of general concepts of financial planning, budgeting and forecasting and how they interrelate. • Manages and monitors financial risk. • Continuously looks for new opportunities to obtain and save funds. • Prepares financial reports and guidelines based on prescribed format. • Understands and weighs up financial implications of propositions. • Understands analyses and monitors financial reports. • Allocates resources to established goals and objectives. • Aligns expenditure to cash flow projections. • Ensures effective utilization of financial resources. • Develops corrective measures/actions to ensure alignment of budget to financial resources. • Prepares own budget in line with the strategic objectives of the organization


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Change management	Initiates, supports and champions organizational transformation and change in order to successfully implement new initiatives and deliver on service delivery commitments.	• Performs analysis to determine the impact of changes in the social, political and economic environment. • Keeps self and others calm and focused during times of change or ambiguity. • Initiates, supports and encourages new ideas. • Volunteers to lead change efforts outside of own work team. • Consults and persuades all the relevant stakeholders of the need for change. • Inspires and builds commitment within own area for the change by explaining the benefits of change, and the process of implementing the change. • Coaches colleagues on how to manage change. • Proactively seeks new opportunities for change. • Identifies and assists in resolving resistance to change with stakeholders. • Designs specific projects to enable change that is aligned to the organizational objectives. • Uses the political, legislative and regulatory processes of the Public Service to drive and implement change efforts.
Knowledge management	Obtains, analyses and promotes the generation and sharing of knowledge and learning in order to enhance the collective knowledge of the organization.	• Uses appropriate information systems to manage organizational knowledge. • Uses modern technology to stay abreast of world trends and information. • Evaluates information from multiple sources and uses information to influence decisions. • Creates mechanisms and structures for sharing of knowledge in the organization. • Uses libraries, researchers, knowledge specialists and other knowledge bases appropriately to improve organizational efficiency. • Promotes the importance of knowledge sharing within own area. • Adapts and integrates information from multiple sources to create innovative knowledge management solutions. • Nurtures a knowledge-enabling environment.
Service delivery innovation	Champion's new ways of delivering services that contributes to the improvement of organizational processes in order to achieve organizational goals.	• Consults clients and stakeholders on ways to improve the delivery of services. • Communicates the benefits of service delivery improvement opportunities to stakeholders. • Identifies internal process improvement opportunities to SDI. • Demonstrates full knowledge of principles on service delivery innovations. • Identifies and analyses opportunities where innovative ideas can lead to improved service delivery. • Creates mechanisms to encourage innovation and creativity within functional area and across the organization. • Implements innovative service delivery options in own department/organization.

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Problem solving and analysis	Systematically identifies analyses and resolves existing and anticipated problems in order to reach optimum solutions in a timely manner.	• Explains potential impact of problems to work environment. • Demonstrates logical problem solving approach and provides rationale for proposed solutions. • Determines root causes of problems and evaluates whether solutions address root causes. • Demonstrates objectivity, thoroughness, insightfulness and probing behaviours when approaching problems. • Demonstrates the ability to break down complex problems into manageable parts and identify solutions.
People management and empowerment	Manages and encourages people, optimizes their outputs and effectively manages relationships in order to achieve organizational goals.	• Seeks opportunities to increase personal contribution and level of responsibility. • Supports and respects the individuality of others and recognizes the benefits of diversity of ideas and approaches. • Delegates and empowers others to increase contribution and level of responsibility. • Applies labour and employment legislation and regulations consistently. • Facilitates team goal setting and problem solving. • Recognizes individuals and teams and provides developmental feedback in accordance with performance management principles. • Adheres to internal and national standards with regards to HR practices. • Deals with labour matters. • Identifies competencies required and suitable resources for specific tasks. • Displays personal interest in the well-being of colleagues. • Able to manage own time as well as time of colleagues and other stakeholders. • Manages conflict through a participatory transparent approach.
Client orientation and customer focus	Willing and able to deliver services effectively and efficiently in order to put the spirit of customer service (Batho Pele) into practice.	• Develops clear and implementable service delivery improvement programmes. • Identifies opportunities to exceed the expectations of customers. • Designs internal work processes to improve customer service. • Adds value to the organization by providing exemplary customer service. • Applies customer rights in own work environment.
Communication	Exchanges information and ideas in a clear and concise manner appropriate for the audience in order to explain, persuade, convince and influence others to achieve the desired outcomes.	• Expresses ideas to individuals and groups both in formal and informal settings in an interesting and motivating way. • Receptive to alternative viewpoints. • Adapts communication content and style according to the audience, including managing body language effectively. • Delivers messages in a manner that gains support, commitment and agreement. • Writes well-structured complex documents. • Communicates controversial sensitive messages to stakeholders tactfully.

		• Listens well and is receptive. • Encourages participation and mutual understanding.
Honesty and integrity	Displays and builds the highest standards of ethical and moral conduct in order to promote confidence and trust in the Public Service.	• Conducts self in accordance with organizational code of conduct. • Admits won mistakes and weaknesses and seeks help from others were unable to deliver. • Reports fraud, corruption, nepotism and maladministration. • Honours the confidentiality of matters and does not use it for personal gain or the gain of others. • Discloses conflict of interest's issues. • Establishes trust and shows confidence in others. • Treats all employees with equal respect. • Undertakes roles and responsibilities in a sincere and honest manner. • Incorporates organizational values and beliefs into daily work. • Uses work time for organizational matters and not for personal matters. • Shares information openly, whilst respecting the principle of confidentiality.
CORE OCCUPATIONAL COMPETENCIES (COC)		
Criteria	Description	Generic standards for 'outstanding' performance
Interpretation of and implementation within the legislative an national policy frameworks	The ability to implement, manage and oversee the implementation of legislation and policy	• Implementing and overseeing the implementation and enforcement of policies and Bylaws • Establishing and maintaining a register of non-compliance with legislative requirements and regularly reporting these to the municipal council and other role players. For example, instances of non-compliance with the MFMA are required to be reported to the National Treasury • Regularly monitor and report to the municipal council on the implementation of policies and compliance with legislative requirements • Regularly reviewing and, where necessary, proposing to the municipal council amendment of policies and in the case of a municipality also By-laws to ensure their relevance and alignment with the strategies and goals • Monitor and ensure enforcement of municipal By-laws, including penalties and fines for non-compliance, within the municipality's area of jurisdiction • Regularly consider the impact of amendments to the Constitution, national and provincial legislation and policy, and the legislative framework governing local government on the municipality's By-laws and policies



Handwritten signatures and initials, including a large signature, a smaller signature, and several initials (e.g., 'ad', 'mk', 'mn').

Knowledge of Performance Management and Reporting	The ability to support the implementation of the performance reporting process of the municipality. • Knowledge and understanding of the local government legislative framework governing performance reporting. • Within the area of responsibility, supporting, implementing and maintaining the performance management system. In the case of a municipal entity also supporting and contributing to the regular monitoring, measuring, reviewing and reporting of the entity's performance to its parent municipality • Contribute to the timely preparation, submission and publication of statutory reports relating to performance. For example the annual performance report (section 121(3) and (4) of the MFMA), mid-year performance reporting (sections 72 of the MFMA) of a municipality and in the case of a municipal entity, an assessment of the entity's performance (section 121(4) of the MFMA), mid-year performance reporting (section 88 of the MFMA), etc. • Within the area of responsibility, ensure that the content of performance reporting is specific (unambiguous), measurable, accurate and valid, reliable and time specific. • Within the area of responsibility, analyze and evaluate the performance reports to understand the impact on, and to guide planning in respect of, strategies and goals including the implementation of the budget and service delivery and budget implementation plan (SDBIP) and policies. • Within the area of responsibility, analyze and evaluate the performance of Service delivery mechanisms (internal and external) and outsourced service agreements against performance targets; and • Within the municipality , analyze and evaluate the performance of each of its municipal entities against the service level agreement and performance targets for that entity • Within the area of responsibility, ensuring that there is a link between the performance indicators and targets and the integrated development plan (IDP), service delivery and budget implementation plan (SDBIP) and the individual performance agreements of officials. • Within the area of responsibility, ensuring that the remuneration and appraisal system is performance based and that all performance bonuses are only awarded after consideration of actual performance of the municipality against the performance targets for a specific period. • Regularly benchmark the performance of the area of responsibility against the performance of functions of similar and/or comparable municipalities to improve and guide in the planning and delivery of services.
Knowledge of global and South African specific political, social and economic contexts	• Understanding the local government environment (including legislative, social, political and economic) and the ability to analyze the financial and non-financial impact of changes in the external and internal environment that could affect the municipality/ municipal entity and recognizing when this necessitates change







Competence in policy conceptualization, analysis and implementation	The ability to guide, support and contribute to the formulation of policy, and in the case of a municipality also By-laws	• Excellent verbal communication and writing skills and an ability to research and analyze complex information • Guiding and supporting the municipal council with the process of adopting policies and making By-laws. This includes advising council on the financial and non-financial impact of proposed policies and By-laws OR in the case of a municipal entity guiding and supporting the board of directors with the process of adopting policies including advising on the financial and non-financial impact of proposed policies • Overseeing and managing the administrative aspects of the process for adopting policies and in the case of a municipality also making By-laws. • Conceptualizing, formulating and drafting policies and in the case of a municipality also By-laws in alignment with the integrated development plan (IDP), the Constitution, national and provincial legislation and policy, and the legislative framework governing local government, having regard to cooperative government. This process should include consideration of and alignment with existing policies and By-laws and be within budget constraints.
Knowledge of more than one functional municipal field / discipline		• Knowledge and understanding of the municipality's environment (internal and external), the Constitution, national and provincial legislation and policy, and the legislative framework governing local government as well as the municipality's By-laws and policies.
Competence as required by other national line sector departments	Within the area of responsibility, the ability to guide, establish and maintain appropriate stakeholder relations.	• Within the area of responsibility, knowledge and understanding of stakeholders and recognizing the varying relations required with stakeholders and the impact on the municipality and the municipality's impact on its stakeholders. • Within the area of responsibility, establishing and maintaining effective and relevant external stakeholder relations. This would include relations with the community, local businesses, public benefit organizations and other spheres of government including neighbouring municipalities and relations for purposes of external service delivery mechanisms, outsourced service agreements, etc and, in the case of a municipality, Public-Private Partnerships (PPPs) • Within the area of responsibility, ensuring stakeholder consultation (internal and external) and advising the accounting officer on stakeholder consultation as envisaged and required by the Municipal Systems Act and the MFMA. This includes managing stakeholder expectations.
Exceptional and dynamic creativity to improve the functioning of the municipality	The ability to guide the management of change for the municipality within the area of responsibility.	• Managing and implementing change management within the area of responsibility • The ability to be proactive and find creative and innovative solutions to change • Consultation with and management of various stakeholders particular to the change • Managing and resolving any resistance to change • Contributing and supporting the accounting officer with the alignment of strategies and goals with the need for change.