



INDIGENT BURIAL

Tough economic times have left many families struggling with day-to-day expenses, with little savings to cope with an emergency. If you are faced with the loss of a loved one and are without the means to pay for their funeral, you need to make some decisions about how to proceed.

The City of Matlosana has an indigent Burial Funding to assist families who cannot afford to bury their loved ones due to financial difficulty.

REQUIREMENTS

- a) Municipality will bury indigent person upon evidence that they are bonafide residents of jurisdiction of City of Matlosana Local Municipality, provided they are buried within the municipal jurisdiction.
- b) The deceased should have died at home. The City of Matlosana will not pay for a person that died at the hospital as the hospital has its own funding for indigent burial.
- c) Indigent burials are conducted during the week from Monday to Thursday.
- d) The burial can only be conducted after the order has been issued from Health Services to access a grave from Community services (cemetery section).
- e) In case whereby the undertaker received a decomposed corpse, the corpse should be buried as soon as possible, prior arrangements should be made with Health Service for urgent burial.
- f) The municipality reserves the right to refuse to pay the cost of indigent burial/cremation in instances where evidence provided indicated that the family may have been in a position to afford its own burial or in instance where the municipality was misinformed and requirements not met.

PROCEDURE FOR INDIGENT BURIAL APPLICATION:

- a) Any member or family of a registered indigent who resides within the municipal area of the City of Matlosana should meet all other criteria for burial benefit who applies for indigent burial assistance will be required to submit of the following documents as proof:
- b) Applicant's Identity document SA green bar-coded ID
- c) Deceased's Identity document SA green bar-coded ID
- d) Death certificate of the deceased.
- e) Affidavit by South African Police Services (SAPS) as proof by the family member or relative declaring that they cannot afford to bury / cremate the deceased due to a lack of income.
- f) Confirmation letter from Ward Councillor or PR Councillor.
- g) Indigent persons who reside in a temporary structure on a consumer's property will also qualify for Indigent Burial Benefits under the following conditions:
- h) The owner of the property must provide an affidavit that the person resides on the property and that they are indigent.
- i) The Ward Councilor must verify and approve the affidavit of the owner stating that the person resides on the property and that they are indigent.



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LIST OF BENEFITS

The following is a list of services provided in the event of an indigent/pauper burial:

- a) Coffin, standard with handles on both sides (within specified range)
- b) Mortuary cost to include storage, transportation to and from the burial service, grave site (within jurisdiction of City of Matlosana Local Municipality).
- c) Grave site to be obtained from the City of Matlosana Local Municipality (community services department cemetery section) on submission of the requisition order.
- d) Cremation of the body per family request.

THE FOLLOWING IS A LIST OF EXCLUSIONS FROM BENEFITS:

- a) Transportation to place of residence of the deceased on the eve of the funeral.
- b) A person died outside the jurisdiction of the City of Matlosana Local Municipality.
- c) Catering, flowers, tent chairs and other related items.

**For information please contact:
Community Services on
018 487 8361/018 487 8786/8**